

Enterprise price plan guide

Vodafone One Net Business



This Price Plan Guide applies to the Vodafone One Net Business price plans and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the One Net General Terms and Conditions and Mobile Service Terms, shall form the Agreement for Vodafone One Net Business. This Price Plan Guide applies to business customers only. All Charges exclude VAT.

5 Years

Description		Mobile, Landline, Freephone & texts	Internal Calls & Voicemail	Data & WiFi	Price (per month)
Office Fixed user	PPM	PPM	Inclusive	N/A	£11.00
	Red	Unlimited Text N/A	Inclusive	N/A	£26.00
Mobile Mobile User	PPM	PPM/T	Inclusive	N/A	£11.00
	Red	Unlimited	Inclusive	1GB/500MB	£31.00
	Red	Unlimited	Inclusive	1GB/1GB	£34.00
	Red	Unlimited	Inclusive	1GB/2GB	£37.50
	Red Data	Unlimited	Inclusive	2GB/3GB	£41.50
	Red Data	Unlimited	Inclusive	4GB Data	£46.00
Complete Mobile & Fixed User	PPM	PPM/T	Inclusive	N/A	£22.00
	Red	Unlimited	Inclusive	1GB/500MB	£47.00
	Red	Unlimited	Inclusive	1GB/1GB	£50.00
	Red	Unlimited	Inclusive	1GB/2GB	£53.50
	Red Data	Unlimited	Inclusive	2GB/3GB	£57.50
	Red Data	Unlimited	Inclusive	4GB Data	£62.00
Other	One-Off Installation Charge: £500				
	Monthly Site Charge				£125
	4G Advance Bolt-ons				1GB - £6.25 2GB - £12.50 4GB - £20.00

3 Years

Description		Mobile, Landline, Freephone & texts	Internal Calls & Voicemail	Data & WiFi	Price (per month)
Office Fixed user	PPM	PPM	Inclusive	N/A	£13.00
	Red	Unlimited Text N/A	Inclusive	N/A	£28.00
Mobile Mobile User	PPM	PPM/T	Inclusive	N/A	£13.00
	Red	Unlimited	Inclusive	1GB/500MB	£33.00
	Red	Unlimited	Inclusive	1GB/1GB	£36.00
	Red	Unlimited	Inclusive	1GB/2GB	£39.50
	Red Data	Unlimited	Inclusive	2GB/3GB	£43.50
	Red Data	Unlimited	Inclusive	4GB Data	£48.00
Complete Mobile & Fixed User	PPM	PPM/T	Inclusive	N/A	£26.00
	Red	Unlimited	Inclusive	1GB/500MB	£51.00
	Red	Unlimited	Inclusive	1GB/1GB	£54.00
	Red	Unlimited	Inclusive	1GB/2GB	£57.50
	Red Data	Unlimited	Inclusive	2GB/3GB	£61.50
	Red Data	Unlimited	Inclusive	4GB Data	£66.00
Other	One-Off Installation Charge:				£500

Enterprise price plan guide

Vodafone One Net Business



	Monthly Site Charge	£125
	4G Advance Bolt-ons	1GB - £6.25 2GB - £12.50 4GB - £20.00

2 Years

Description	Mobile, Landline, Freephone & texts	Internal Calls & Voicemail	Data & WiFi	Price (per month)	
Office Fixed user	PPM	PPM	Inclusive	N/A	£15.00
	Red	Unlimited Text N/A	Inclusive	N/A	£30.00
Mobile Mobile User	PPM	PPM/T	Inclusive	N/A	£15.00
	Red	Unlimited	Inclusive	1GB/500MB	£35.00
	Red	Unlimited	Inclusive	1GB/1GB	£38.00
	Red	Unlimited	Inclusive	1GB/2GB	£41.50
	Red Data	Unlimited	Inclusive	2GB/3GB	£45.50
	Red Data	Unlimited	Inclusive	4GB Data	£50.00
Complete Mobile & Fixed User	PPM	PPM/T	Inclusive	N/A	£30.00
	Red	Unlimited	Inclusive	1GB/500MB	£55.00
	Red	Unlimited	Inclusive	1GB/1GB	£58.00
	Red	Unlimited	Inclusive	1GB/2GB	£61.50
	Red Data	Unlimited	Inclusive	2GB/3GB	£65.50
	Red Data	Unlimited	Inclusive	4GB Data	£70.00
Other	One-Off Installation Charge: £500				
	Monthly site charge			£125	
	4G Advance Bolt-ons		1GB - £6.25 2GB - £12.50 4GB - £20.00		

Enterprise price plan guide

Vodafone One Net Business



One Net Business Extras

	Extra	Term	Price (per month)
One Net Business Extras	One Net Fax, Conference, Analogue PPM	2yr	£5.00
	One Net Fax, Conference, Analogue PPM	3yr	£5.00
	One Net Fax, Conference, Analogue PPM	5yr	£5.00
	One Net Conf Phone IP5000 (includes £5 line rental) Total price reverts to £5 after 2 years	2yr	£20.00
	One Net Conf Phone IP6000 (includes £5 line rental) Total price reverts to £5 after 2 years	2yr	£30.00
	One Net Conf Phone IP7000 (includes £5 line rental) Total price reverts to £5 after 2 years	2yr	£45.00
Additional Services	4G Advance 1GB (current plans)		£6.25
	4G Advance 2G (legacy plans)		£12.50
	4G Advance 4GB (legacy plans)		£20.00
	Itemised Billing – Paper – Per user		£1.28
	100MMS		£2.09
	300 mins to 0845 & 0870		£2.08
	BIS APN		N/A
	BES APN		£15.00
	BES & 500MB Data		£20.00
	BES & 1GB Data		£22.50
	BES & 2GB Data		£26.50
	Data Boost 500MB Data		£2.50
	Data Boost 1GB Data		£5.00
	Data Boost 2GB Data		£8.34
	Unlimited Texts (PPM only)		£4.17
1000 Landline Mins (Conf. Only)		£4.17	
Roaming & International	EuroTraveller		£2.50 per day
	EuroTraveller PPM		£3.50 per day
	World Traveller * available from July		£5.00
	Traveller Daily		N/A
	RoW Data Traveller		N/A
	10Mb Handheld Rest of World Roaming		£15.00
	50Mb Handheld Rest of World Roaming		£50.00
	200Mb Handheld Rest of World Roaming		£95.00
	Vodafone International (see next page for details)		£4.17
	100International Text Messages		£4.17

Enterprise price plan guide

Vodafone One Net Business



One Net Business Usage Costs

Call Type	PPM	Red
Internal calls	FOC	FOC
Voicemail	FOC	FOC
Local and National	1p	INC
UK Mobile: Vodafone	1p	INC
UK Mobile: Other	8p	INC
International: Europe	8p	8p
International: US/Canada	3p	3p
International: Popular Long Distance	12p	12p
International: Other Long Distance	35p	35p
International: Rest of the world	50p	50p
NGN and Premium from	10p	10p
SMS	10p	INC
MMS	31p	31p
0500/0800/0808	FOC	FOC
0845/0870	12p	12p
	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.

Enterprise price plan guide

Vodafone One Net Business



Call Type	PPM	Red
0844/0871	29p	29p
	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.
Premium Rate (starting 09)	Between 62.5p - £1.88 per minute One min minimum call charge.	
	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.
Out of bundle/allowance data usage	£5.42/250MB	£5.42/250MB
Video calling to any Vodafone UK mobile	30p	30p
Video calling to other UK & international mobile networks	46.8p	46.8p
International SMS	29.17p	29.17p
Video Short Codes – TV / Radio competition lines	Free to £2 per min. One min minimum call charge Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.	
Vodafone directory enquiry number 118881	71p per min Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.	
Calls to other directory enquiries (118)	Between 72p - £4.17 per min Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.	

Enterprise price plan guide

Vodafone One Net Business plans



International Calls

International calls	PPM	Breakdown
Europe	8p	Andorra, Azores, Canary Islands, Republic of Ireland, Gibraltar, Greece, Italy, Monaco, Portugal, Spain, Vatican City, Belgium, Denmark, France, Germany, Liechtenstein, Luxembourg, Netherlands, Sweden, Switzerland Albania, Bosnia, Croatia, Czech Republic, Estonia, Faroe Islands, Herzegovina, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia, Slovenia, Austria, Cyprus, Finland, Iceland, Norway
US/Canada	3p	United States of America, Canada
Popular Long-distance	12p	Australia, New Zealand, Singapore, South Africa, Taiwan, Thailand, Hong Kong, Japan, Bangladesh, India, Pakistan, Sri Lanka, Turkey
Other Long-distance	35p	Israel, Palestine, Kuwait, Oman, Qatar, Saudi Arabia, United Arab Emirates, Egypt, Jordan, Lebanon, Syria
Rest of World	50p	Everywhere else

Vodafone International Extra For calls from Mobiles Only (£4.17 ex. Vat per month)

Price:	Countries:
5p a minute to landlines and mobiles, 24p a text	China
5p a minute to landlines, 15p a minute to mobiles and 24p a text	Albania, Andorra, Australia, Austria, Bangladesh, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, FYR Macedonia, Germany, Gibraltar, Greece, Hong Kong, Hungary, Iceland, India, Italy, Japan, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, New Zealand, Nigeria, Norway, Poland, Portugal (including Azores and Madeira), Republic of Ireland, Romania, Russia, San Marino, Serbia, Singapore, Slovak Republic, Slovenia, South Africa, Spain (including Balearic and Canary Islands), Sweden, Switzerland, Thailand, Turkey, Vatican City
10p a minute to landlines, 20p a minute to mobiles and 24p a text	Argentina, Bahamas, Bermuda, Brazil, Egypt, Ghana, Iraq, Israel, Jamaica, Kenya, Korea South, Kuwait, Lebanon, Malaysia, Pakistan, Philippines, Saudi Arabia, Sri Lanka, Taiwan, Trinidad and Tobago, Ukraine, United Arab Emirates, Zimbabwe
30p a minute to landlines and mobiles, and 24p a text	All other countries

Vodafone World Rates

Vodafone World Rates are the basic charges a customer pays when abroad. The countries are grouped into zones. Usage in our Europe Zone 1 will cost no more than 15.69p* to make a call, 4.12p* to receive a call, 4.9p* to send an SMS and 16.51p* per MB. In our Europe Zone 2 will cost no more than 20.42p to make a call, 5.95p to receive a call, 6.8p to send an SMS and 38.29p per MB.

* Please note that from the 1 July 2015 the Europe Zone 1 rates will be as follows:

Zones	Making calls	Receiving calls	Sending texts	Sending picture messages	Using the internet
Europe Zone 1	13.82p per min	3.63p per min	4.3p per text	14.5p per picture message	14.55p per MB

Enterprise price plan guide

Vodafone One Net Business plans



Vodafone EuroTraveller

Vodafone EuroTraveller allows customers to use their minutes, texts and data from their UK price plan in our Europe Zone. Making calls (Including Voicemail), sending SMS and using mobile internet triggers a daily charge. There's no charge for receiving or answering calls or receiving texts. Prices are determined by whether the customer has a Red or PPM One Net Business Plan. Details of the bolt-on for EuroTraveller and its line rental are on the Extras page.

For specific roaming charges please see:

<http://www.vodafone.co.uk/business/shop/phones-and-plans/working-abroad/index.htm>

General

Any data allowance or usage increment relates to use of all or part of the specified amount. Charges are correct at time of print. Unless Customer is on a '4G Ready' or '4G' plan, upload data speed will be limited to 8Mbps and download data speed will be limited to 10Mbps.

Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).



Calling Service Numbers from 1 July 2015

Changes for customers on Vodafone One Net Business Plans

Telephone numbers starting 08, 09 and 118 are called service numbers, and are also commonly known as non-geographic numbers. These numbers are often provided by organisations such as banks, travel agencies or Government departments, for their end customers or users to call them on.

From 1 July 2015, the regulator Ofcom is changing the way these numbers are charged. These changes are designed to make the cost of calls clearer, and are being communicated through a campaign called UK Calling. More information is available at www.ukcalling.info

Changes to numbers beginning 0800 and 0808 (Freephone)

Freephone numbers starting 0800 or 0808, which are generally already free from landlines, will be free to call from mobile phones from 1 July 2015. After that date, it'll be free to call any number starting 0800 or 0808 from your Vodafone phone.

Changes to numbers beginning 084, 087, 09 and 118

Numbers beginning 084 and 087 are general service numbers for contacting organisations.

Those beginning 09 are 'premium rate' service numbers; while those beginning 118 are directory enquiry numbers.

From 1 July 2015, the cost of calling these numbers will be split into two parts:

- **The access charge**
This is the cost of connecting your call to our network. Each Vodafone Price Plan will now include an Access charge (pence per minute), which will appear on your monthly bill.
- **The service charge**
This is the rest of the call charge. The organisation you are calling decides the service charge, and must communicate it. For example, if the service charge was 20p a minute, the organisation you are calling might say: "Calls cost 20p per minute, plus your phone company's Access charge".

The total call cost will then be the sum of your Access charge plus the destination organisation's Service charge.

Pricing for Vodafone One Net Business plans Customers

For calls by Vodafone One Net Business plans customers to **0800 and 0808 (Freephone)** the cost of these calls will be **Free**.

For calls by Vodafone One Net Business plans customers to service numbers beginning **084, 087, 09 or 118**, an Access charge will apply. The Access charge will be **2p (ex VAT)**.