



Vodafone Business Broadband and Phone

Built with business
in mind

The future is exciting.

Ready?





Understanding your business

We listen to our customers

"Managers and leaders must create an environment in which people are free to produce results in a way that works best."

Mid-sized business
Financial services sector – UK

Loyalty

"I want to be rewarded for loyalty."

Security

"I am concerned about online security."

Simplicity

"I want to have a clear offer without any hidden costs."

Flexibility

"I need to work in the office and on the move."

Connection

"My business needs to be connected 24/7."

One supplier

"I don't want to have to deal with multiple suppliers."





Our proposition

Guaranteed minimum speed or money off until it's fixed

Vodafone Business Broadband and Phone provides...

Speed, simplicity and trust

All of our packages come with our Ultimate Speed Guarantee for the duration of your contract. So if you're not reaching your minimum speed, we'll give you 15% off from the moment your claim is accepted to the moment your speed is fixed. You can check your speed and make a claim via our app.

**Choose from
2 connection
speeds with
unlimited
broadband usage**



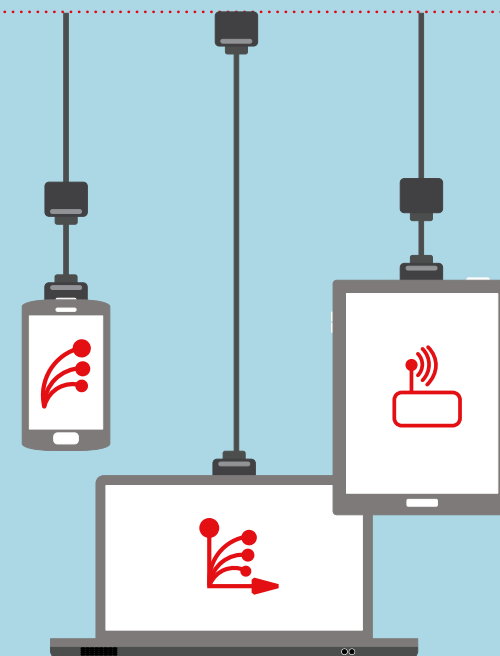
**Superfast 1
25 Mbps Ultimate
Speed Guarantee**

Available as an Essentials
or Premium package



**Superfast 2
55 Mbps Ultimate
Speed Guarantee**

Available as an Essentials
or Premium package





Our proposition

What's in it for you?



Ultra smart router and app

The router uses Beamforming Technology to send a stronger signal to your devices. It has a boost feature to prioritise a signal. You can also control guest Wi-Fi and content restrictions via an app on your smartphone.



Added calling features

Extra calling features available such as Smart Divert (included as standard on our Premium packages), which allows you to divert landline calls to your mobile. No more missed calls while out on the road.



Static IP address

All packages include a Single Static IP available on request. Multiple Static IP addresses are an optional add-on. You can use Static IP addresses for hosting your own website, domain name and email servers.



Increased call value

Our Premium packages include unlimited minutes to UK landlines (01/02/03) and UK mobiles (excluding premium rate numbers). There are also call bundles available that can be added to our Essentials packages.



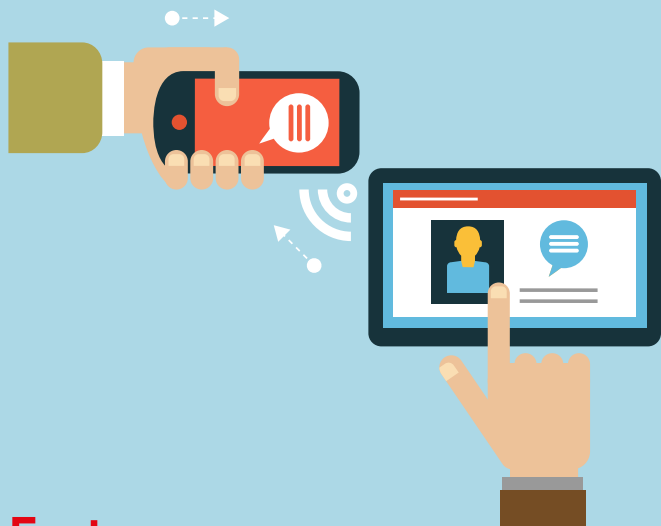
Internet everywhere

Being connected is crucial for business. That's why we include a Mobile Wi-Fi device with our Premium packages with an allowance of 4GB data per month. You can connect up to 5 devices.



Better service levels

Our Essentials packages comes with Standard Support, which ensures any fault with your line is fixed within two working days. Our Premium packages come with Support Plus, which ensures next business day resolution. There's also an 8-hour SLA available as an optional add-on.



Features

Mobile Wi-Fi & IP addresses

Mobile Wi-Fi

Mobile Wi-Fi is a device that is connected to a mobile network. It provides internet access to any Wi-Fi-enabled device.

A Mobile Wi-Fi device is included with our Premium packages and includes 4GB of data per month for the first 24 months. Or, simply add a Mobile Wi-Fi device to your package as a paid extra.

When we talk about IP addresses we talk about...



Dynamic

It changes regularly. You can use it for web browsing, emails, downloading, uploading and social media.



Static

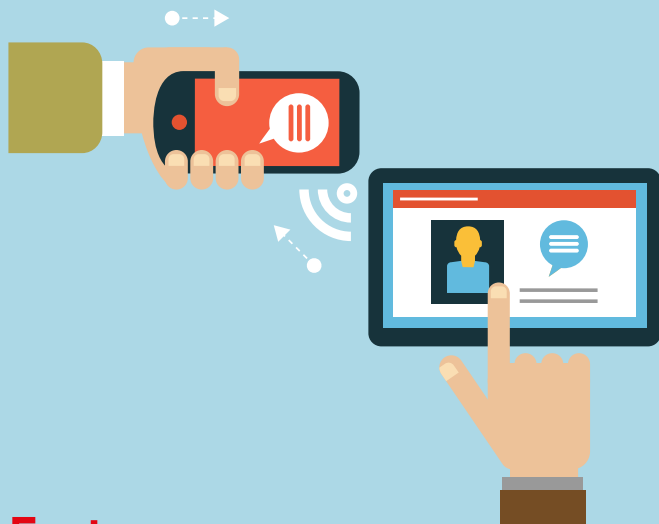
It remains the same and is used for private internet browsing, running websites, accessing files from a corporate server, etc.



Multiple

Perfect for File Transfer Protocol hosting and CCTV cameras, servers or websites.





Features

App & router

Vodafone Broadband app

- Gives you the control you need
- Access to control features in an easy-to-use format
- Provides simple Wi-Fi connection
- Gives you a single button to connect automatically
- Guest Wi-Fi option
- No more hunting round for the code
- Check your speed and make a claim if you're not reaching your minimum guaranteed speed

Our router has a Beamforming function

Beamforming Technology is a transmitting technology that improves signal strength towards the location of a device. As the device moves... the signal follows.

And... it also allows a signal boost

The signal is directed to one device for a specific period of time and allows you to download important data.





Features

Content Control & F-Secure SAFE

If online security matters massively to your business, our Content Control option is the answer

Our Content Control solution allows you to choose the websites you trust and block the ones you don't.

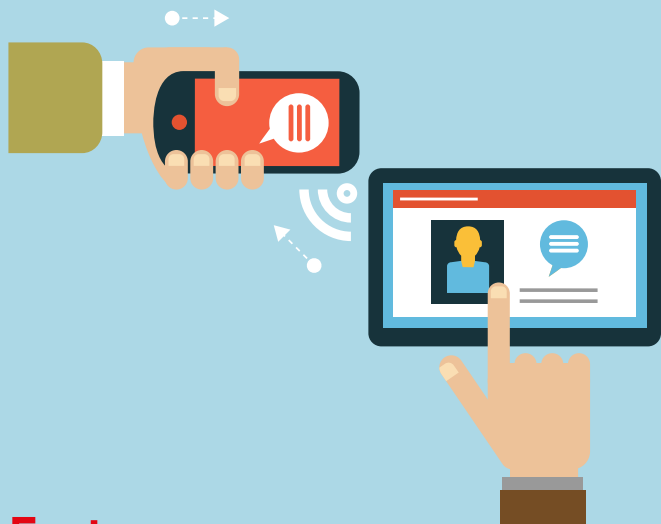
You can pick from a Predefined Content Control profile or setup your own. Additionally, you'll be able to setup a block and choose time settings for your Content Controls.

Keep your business secure with our antivirus software

F-Secure SAFE is an easy way to secure your devices.

It will keep your devices clean of Malware and protect your business from harmful websites. It can also locate your lost or stolen device.

You can manage F-Secure SAFE through a user-friendly web portal.



Features

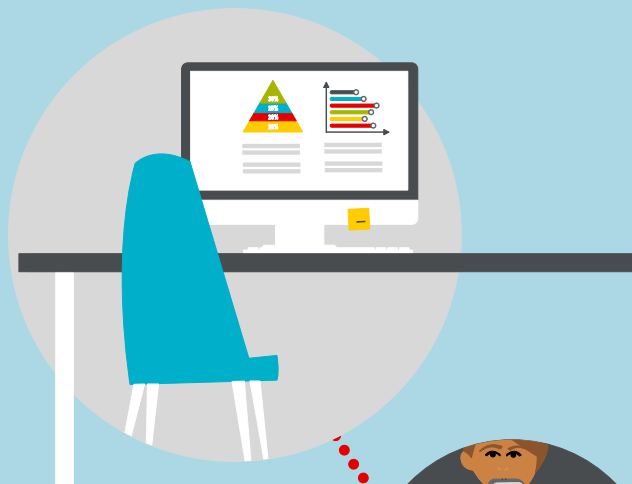
Smart Divert

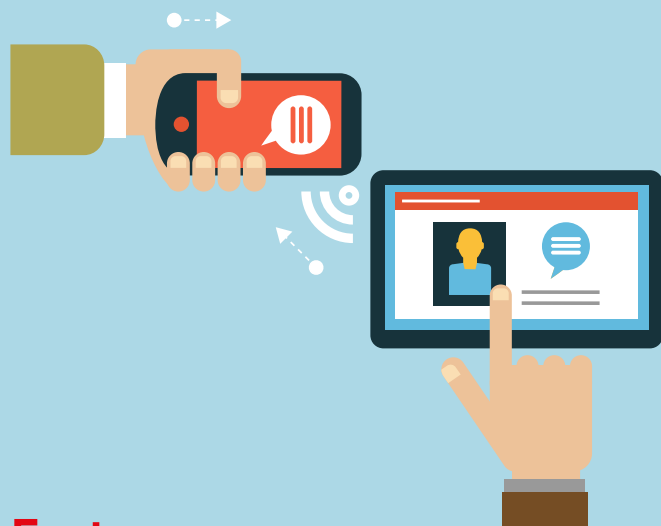
Never miss an opportunity

Enable your calls to follow you to your smartphone so you can answer when you're away from your desk.

You can divert calls to other numbers anywhere in the UK, most overseas destinations or mobile phones.

Calls can also be diverted to **0800** numbers.





Features

Priority fault fix

**If you face an issue
with your line one
call sorts it all:**

You can choose the
support you need



Standard Support

Fault clear by the end of the
next business day + 1
(Mon – Fri, excl. public holidays)



Support Plus

Fault clear by the end of the
next business day
(Mon – Sat, excl. public holidays)



Premier Support (optional)

Fault clear within 8 hours
(Mon – Sun, 24/7)





Why Vodafone

We're trusted by those who rely on always being connected



We provide secure connectivity to:

- Police forces
- Ambulance services
- Central government department
- Local councils
- Other major organisations



Our own national Fibre network

We're seen as a credible supplier who is in control of the service and can be responsive when things go wrong. Our business customers simply cannot afford to lose their connection.



Our business knowledge

Vodafone Business Broadband and Phone is built for business with priority fault fixing, unique call features and Static IP addresses, when you need additional security.

Find out more

Visit our website for more information:
vodafone.co.uk/businessbroadband

Full terms and conditions can be found at **vodafone.co.uk/terms**

The future is exciting.

Ready?



© July 2018 Vodafone Limited. Registered office: Vodafone House, The Connection, Newbury, Berkshire RG14 2FN.
Registered in England No 1471587.