

Working abroad?

Take your UK minutes, texts and data, from just £3 extra a day.



Here are the roaming options we offer to our Business customers. Read on to discover the option that best suits your business needs.



EuroTraveller*

Vodafone EuroTraveller lets you take your UK minutes, texts and data abroad to 40 countries for just £3 (inc. VAT where applicable) extra a day (see table for included destinations). To opt in text ADD to 40506, or call 5555 from a Vodafone mobile or speak to your account manager.

EuroTraveller only charges you on days when you use your phone so there's no need to worry about huge bills. For full terms see vodafone.co.uk/business-eurotraveller*

EuroTraveller for Business Premier plans

- By selecting Vodafone Business Premier, you will be opted in to Vodafone EuroTraveller.
- There is the added benefit of free calls back to the UK (to UK landlines starting in 01/02/03 and UK mobiles starting in 07).
- The standard Vodafone EuroTraveller daily charge of £3 (inc. VAT where applicable) will only be triggered when sending an SMS, using data or making a call to a country within our Europe Zone and to any country other than the UK.
- To opt out of EuroTraveller at any time (call 5555, text REMOVE to 40506 or speak to your account manager). This will also opt you out of inclusive calls home and revert you back to standard regulated roaming rates. You can see the roaming rates on the Vodafone World Rates table below. Customers can then opt back in via the same methods.

Business Premier Traveller Customers only

Customers on Vodafone Business Premier Traveller will have Inclusive EuroTraveller, meaning the daily charge will not apply. This means that customers will be able to use their domestic minutes, texts and data allowance (subject to a maximum usage of 180 days every 12 months) without any daily charge or additional cost. Customers can not opt out of this.



WorldTraveller*

- Allows customers to use their domestic minutes, texts and data allowance in 8 countries outside Europe for just £5 extra a day.
- All customers on Vodafone Business Premier can choose to opt in to WorldTraveller.
- To opt in at any time (call 5555, text ADD to 40508 or speak to your account manager). Customers can then opt back out via the same methods.

* You will only be charged on the days you use your phone and there's no need to worry about huge bills when you get home as long as you stay within your UK allowance. If you go over your allowance you will be charged your standard domestic out of bundle charges. A day is 00:00 to 23:59 local time of the capital city. For full terms see vodafone.co.uk/worldtraveller

Included destinations

Vodafone EuroTraveller

Albania
Austria
Belgium
Bosnia and Herzegovina
Bulgaria
Canary Islands
Channel Islands (Jersey, Guernsey)
Croatia
Cyprus
Czech Republic
Denmark
Estonia
Faroe Islands
Finland
France (inc. Monaco)
French Territories
Germany
Gibraltar
Greece
Hungary
Iceland
Ireland
Isle of Man

Italy (inc. San Marino & Vatican City)
Latvia
Liechtenstein
Lithuania
Luxembourg
Malta
Netherlands
Norway
Poland
Portugal (inc. Madeira)
Romania
Slovakia
Slovenia
Spain (inc. Balearic Islands)
Sweden
Switzerland
Turkey

Vodafone WorldTraveller

Anguilla
Antigua & Barbuda
Aruba
Australia
Barbados

Bermuda
Bonaire
British Virgin Island
Cayman Islands
Curacao
Dominica
Egypt
El Salvador
Ghana
Grenada
Guyana
Haiti
India
Jamaica
New Zealand
Panama
Qatar
South Africa
St. Kitts And Nevis
St. Lucia
St. Vincent
Suriname
Trinidad & Tobago
Turks & Caicos Islands
USA

4G roaming abroad

4G roaming is now available in many destinations worldwide. To discover where they are visit vodafone.co.uk/4G-abroad. All you'll then need is a 4G enabled price plan and phone.



Vodafone Data Traveller

Save money when using mobile data outside of our Europe Zone with **Vodafone Data Traveller**.

- Simply pay £5 a day for a 25MB daily allowance. Excludes our Rest of World Zone 2.
- We'll send you texts to remind you of your daily allowance and when you're close to your limit
- After you use up the full 25MB, it's £3 per MB up to 5MB, then £15 for every 5MB
- Automatic monthly spend cap of £36.39 (to opt out call **191** or speak to your account manager)

To opt in to **Vodafone Data Traveller** or for more details and terms, visit vodafone.co.uk/dataROW or call **191** or speak to your account manager.

Using your phone with Vodafone World

If you opt out of **Vodafone EuroTraveller**, or are not opted into **Vodafone WorldTraveller** or **Vodafone Data Traveller**, or you're outside the covered zones, Vodafone World rates will automatically apply.

Vodafone World rates (mobile phones only)						
		Making calls	Receiving calls	Sending texts	Sending picture messages	Using mobile data
Europe Zone	Europe Zone 1	13.8p per minute	3.6p per minute	4.3p per text	14.5p per picture message	14.5p per MB
	Europe Zone 2	24.5p per minute	4.9p per minute	5.8p per text		45.9p per MB
Rest of World Zone	Rest of World Zone 1	£1.65 per minute	£1.30 per minute	35p per text plus your UK text message rate	45p per picture message	£3 per MB up to 5MB, then £15 for every 5MB
	USA & Canada	£1.35 per minute	£1 per minute			
	Asia Pacific	80p per minute	75p per minute			
	Rest of World Zone 2	£2 per minute	£1.50 per minute	50p per text plus your UK text message rate		£6 per MB up to 5MB then £30 for every 5MB

How can I control how much I spend?

If you're abroad on a standard price plan, we'll send you a data usage notifications so you can stay in control of what you're using. For added protection, you're automatically opted in to monthly data spending limits of £36.39. We'll send you free text messages to let you know how much of your monthly allowances you've used. Once you've reached these limits, you won't be able to use data abroad for the rest of the monthly billing period, unless you choose to opt out. If you don't want these spending limits, please call **191** or speak to your account administrator. Only authorised people can change this setting on the account.

Before you leave home

- If you haven't taken your mobile abroad before, just quickly check it's not barred from use abroad by visiting '**My Vodafone**' at vodafone.co.uk/myvodafone or calling us on **191**.
- To access your voicemail while you're away, you'll need to set up a security code before you go. Just call **121**, wait to be connected then select **4**, then **2**.
- To see how much it'll cost to make and receive calls and texts in the country you're going to, visit vodafone.co.uk/workingabroad or call **4636** and follow the prompts.
- Enable data roaming on your phone.
- Set up PINs for your voicemail and phone.
- For the safety of your phone set a SIM PIN, which will stop your SIM being used in a different device.
- Make a note of our useful numbers in the tables below.
- If you have an iPhone please ensure that the EU Internet option is disabled.

When you arrive

In most countries, you'll receive a welcome text message as soon as you arrive. This text will tell you how much it'll cost to use your phone, along with some other useful information.

Your mobile should also automatically start searching for an available local network to display to you. If not, then you can search for a network manually by following these easy steps:

1. Go to the **SETTINGS** menu on your phone
2. Choose **PHONE SETTINGS**
3. Pick a network

Useful numbers

Calling and texting the UK

Replace the 0 with 0044 e.g. 07774 477 000 would be 0044 7774 477 000

Customer services

Call 191 from your mobile

To dial within the country you're visiting

Dial 00, followed by the code for the country you're in

To dial another country

Dial 00, followed by the country code you're calling

Listening to voicemail

121

Vodafone EuroTraveller*

To opt in text ADD to 40506

To opt out text REMOVE to 40506

Vodafone WorldTraveller*

To opt in text ADD to 40508

To opt out text REMOVE to 40508

To hear going abroad price information

Call free on 4636 or 0044 1635 691 700

* To opt your whole account in and out of EuroTraveller and WorldTraveller please speak to customer services or your account manager

For more information visit vodafone.co.uk/workingabroad