

Enterprise price plan guide



Vodafone WorldTraveller

This Price Plan Guide applies to the Vodafone WorldTraveller price plan and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms and Mobile Service Terms, shall form the Agreement for the WorldTraveller price plan.

Service Details

Vodafone WorldTraveller is available to business customers on certain standard price plans only. In particular, it cannot be used with Business Freedom, Business Advance or Business Plus price plans, Business Premier price plans, Business Sharer price plans, and non-standard business price plans (including public sector price plans).

Opting In

Customer may opt into WorldTraveller at account level only.

WorldTraveller may take up to 24 hours to be applied to or removed from Customer's account.

Using WorldTraveller

Voice-enabled Connections

Once opted in Customer's voice-enabled Connections will be able to use Customer's applicable UK price plan (minutes, texts and data) in the WorldTraveller Zone (detailed in the table below) for standard calls and texts to the destination the Connection is roaming in and back to the UK only. A daily per Connection Charge of £5.00 (excluding VAT) will be applied automatically to Customer's bill each day a Connection uses its phone within the WorldTraveller Zone (both for calls and texts to numbers within and outside the WorldTraveller Zone and for data).

Whilst in the WorldTraveller Zone each voice-enabled Connection can use Customer's applicable UK price plan to call and text standard mobiles and standard landlines (excluding number, text and call types as set out below) within the UK and the destination the Connection is roaming in. Calls or texts to destinations outside of the UK and the destination the Connection is roaming in will be charged at Vodafone's standard international rates **and the daily Charge will still apply.**

Customer can use international Add-ons with WorldTraveller while making calls or sending texts outside the WorldTraveller destination they are roaming in unless Vodafone states otherwise. Customer shall also be able to use its standard Email price plans whilst in the WorldTraveller Zone.

Mobile Broadband Connections

Once opted in Customer's mobile broadband Connections will be able to use Customer's applicable UK price plan (data only) in the WorldTraveller Zone for data. A daily per Connection Charge of £5.00 (excluding VAT) will be applied automatically to Customer's bill each day a Connection uses its data within the WorldTraveller Zone.

Please note that WorldTraveller on mobile broadband Connections is subject to a limit of 500MB per day per Connection. Vodafone reserves the right to suspend or disconnect any individual Connection in the event that this limit is exceeded. Vodafone will notify Customer before any such suspension or disconnection takes place. Where relevant the Connection will revert to Vodafone's standard roaming rates whilst abroad.

General

When Customer is travelling within the WorldTraveller Zone Customer's allowance shall renew as usual each month. Where a WorldTraveller Zone destination is a country which has more than one time zone, Vodafone will count a day as 00:00 to 23:59 local time of the capital city of the local country (as set out below). If a Connection travels to another destination in the WorldTraveller Zone on the same day, the daily Charge shall apply once for the day on which that Connection uses its device, provided that the Connection does not cross into another charging day based on the local time of the capital city of the local country.

Please note that WorldTraveller applies to the whole of each WorldTraveller Zone destination, the local time of the capital city of the local country is for calculation of the daily charge only.

Please note that WorldTraveller for voice-enabled Connections and mobile broadband Connections are treated separately. If Customer has both WorldTraveller for voice-enabled Connections and mobile broadband Connections, then the daily Charge will be per device, and opting in or out of WorldTraveller will require separate actions at account level.

Please be aware

Customer accepts that by opting in to WorldTraveller it will be opting out of the 50 euro rest of the world monthly mobile data spend cap and any associated notifications whilst in the WorldTraveller Zone. In the event that Customer subsequently opts out of WorldTraveller, Customer will automatically be opted back into the 50 euro rest of world monthly mobile data spend cap and any associated notifications whilst in the WorldTraveller Zone.

Please note that any extras for voice-enabled Connections (apart from standard UK email price plans and international Add-ons) are not available with WorldTraveller. This includes any Data Test Drive promotions, and any free 3,000 UK One Net minutes and any additional free 3,000 landline minutes (if Customer is taking One Net Express). Entertainment content on 4G price plans will only be available in the UK for voice-enabled Connections.

The following number, text and call types are not included in the WorldTraveller price plan: premium rate, non-geographic and revenue share numbers, picture and video messages and calls made through a virtual private network (VPN) which are all charged at Vodafone's standard roaming rates.

If Customer exceeds the applicable UK price plan included allowance Customer will be charged its contracted standard UK price plan rates for making calls, sending texts and (in the case of both voice-enabled Connections and mobile broadband Connections) using data as if the Connection(s) were in the UK.

Customer acknowledges that opting into WorldTraveller will automatically opt Customer out of any other Rest of World roaming offers or roaming bundles within the WorldTraveller Zone including Vodafone Data Traveller. If Customer opts out of Vodafone WorldTraveller later the Rest of World roaming offers will resume.

For details on how to opt in and to find out which countries are included in the WorldTraveller Zone see vodafone.co.uk/business/solutions/working-abroad/worldtraveller. Remember to check these countries before the Connections travel as they may change from time to time.

For WorldTraveller price plans, the first 50kb of data use per day (measured 00:00 to 23.59 local time of the capital city the call is made from) shall be free of charge, provided that the daily Charge has not already been incurred by making a call or sending a text.

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Our 'WorldTraveller Zone':

Your daily charge runs from 00:00 to 23:59 local time for the capital city of the country you are in:

Included destinations:

Destination	Capital City (for daily charge purposes)	Destination	Capital City (for daily charge purposes)
Anguilla	The Valley	India	New Delhi
Antigua	St. John's	Indonesia	Jakarta
Argentina	Buenos Aires	Israel	Jerusalem
Aruba	Oranjestad	Jamaica	Kingston
Australia	Canberra	Japan	Tokyo
Barbados	Bridgetown	Kenya	Nairobi
Bermuda	Hamilton	Lesotho	Maseru
Bonaire	Kralendijk	Mexico	Mexico City
Brazil	Brasilia	Mozambique	Maputo
British Virgin Islands	Road Town	New Zealand	Wellington
Canada	Ottawa	Panama	Panama City
Cayman Islands	George Town	Peru	Lima
Chile	Santiago	Puerto Rico	San Juan
China	Beijing	Russia	Moscow
Colombia	Botgota	Qatar	Doha
Congo	Brazzaville	Serbia	Belgrade
Costa Rica	San José	Singapore	N/A
Curacao	Willemstad	South Africa	Pretoria
Dominica	Roseau	St. Kitts and Nevis	Basseterre
Dominican Republic	Santo Domingo	St. Lucia	Castries
Ecuador	Quito	St. Vincent	Kingstown
Egypt	Cairo	Suriname	Paramaribo
El Salvador	San Salvador	Thailand	Bangkok
Ghana	Accra	Trinidad and Tobago	Port of Spain
Grenada	St. Georges	Turks and Caicos Islands	Cockburn Town
Guatemala	Guatemala City	Uruguay	Montevideo
Guyana	Georgetown	USA	Washington DC
Haiti	Port-au-Prince	US Virgin Islands	Charlotte Amalie
Hong Kong	N/A	Saba	The Bottom
Sint Maarten	Philipsburg	Sint Eustatius	Oranjestad

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