

Supporting and Empowering Public Services

It's a tough time for the Public Sector. With continued austerity and reduced budgets, maintaining quality of service is a challenge. But the right technology can help public services run more efficiently, helping you support the citizens who depend on your services.

Better Operational Agility

Case study: South Central Ambulance Service

Challenge

In situations where every second counts, employees need to be able to connect calls to the right person, fast. The service's out-dated control centre technology was making this more difficult

Solution

Vodafone replaced their multiple legacy telecoms systems with a single integrated communication system

Results

This is estimated to save **£500,000** over **3** years which can be reinvested in delivering vital services to over four million people

Better Citizen Engagement

Case study: Nottinghamshire County Council Adult Social Care

Challenge

Time spent taking handwritten notes was stopping the team dedicating time to vulnerable citizens

Solution

Vodafone empowered **2,200** staff with tablets which they use to access patient data and take digital notes during their visits

Results

This made assessments up to **90** minutes faster, giving the team more time to focus on the citizens who depend on their support

£3,600
saving anticipated per tablet per year

£4.7
million projected annual saving

Better connected Employees

Case study: South Wales Police and Gwent Police

Challenge

The collaboration and efficiency of police officers was being restricted by their use of traditional pocket notebooks

Solution

Vodafone provided officers and department staff with smartphones and connected them over its **4G** mobile network

Results

Through a new app, I-Patrol, the police reduced the time officers spent at the station, keeping them more visible and active within communities

Connecting over
5,000
officers and staff
across two services

436,000

extra hours per year can
now be spent on the streets

To find out more about how we can support you, visit vodafone.co.uk/publicsector or get in touch with your Account Manager