

Vodafone One Net Enterprise

Vodafone One Net Enterprise integrates all your fixed, mobile and desktop environments in a single IP-based solution – so you can manage your communications in a simple and cost-effective way.

End-to-end IP

Vodafone One Net Enterprise is a fully IP-based platform – right through to the core of our mobile network. The result is a richly featured experience with advanced quality and reliability.

Leading communication and collaboration tools

Vodafone One Net Enterprise provides access to an extensive suite of communication and collaboration tools across your mobile phones, desktop devices and integrated soft clients. Introduce new ways of working to your organisation with desktop sharing, conference calling, webinars, desktop video calling and more.

Converged mobiles and landlines

Our new converged SIP trunk allows calls from PBX users to fixed and mobile destinations to be sent directly to the Vodafone network, reducing costs and improving call experience. Combined with a mobile-VPN service, company mobile users can enjoy reduced costs of calling into office-based colleagues, as well as extension dialling from any GSM device.

Single partner, single helpdesk

We provide all the fixed and mobile elements of your Vodafone One Net Enterprise solution under a single contract that's managed by a single service desk – so you don't have to waste time managing multiple supplier relationships.

One monthly bill for fixed and mobile

We analyse your organisation's fixed and mobile voice usage and create a compelling flat rate monthly usage bundle that simplifies the way you manage your telecoms budget. We provide one monthly bill, and include detailed reporting capability that helps you reconcile invoices.

Fully assured service

We deliver Vodafone One Net Enterprise as a fully assured service to give you total peace of mind. Our team of experts manage and proactively support your solution during rollout and in-life.

Benefits

Improve **speed and effectiveness** of communication

Increase **responsiveness** to customers

Reduce management complexity

Enhance productivity

Cut administration time

Features

Fully assured **all-IP platform**

Seamless fixed/mobile **convergence**

Advanced communication and **collaboration tools**

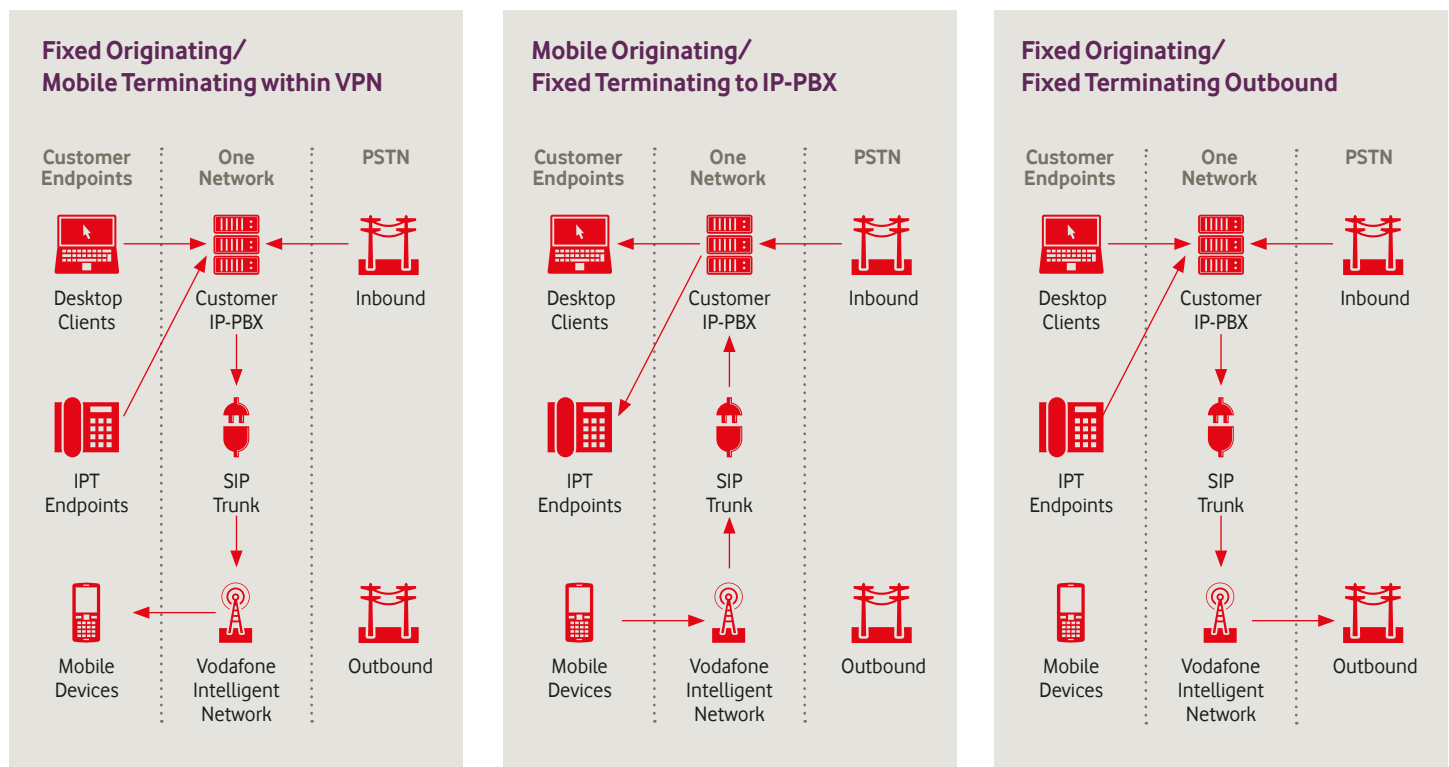
Single contact **support**

One monthly bill



Product in detail

Vodafone One Net Enterprise is a complete fixed and mobile communications solution that encompasses your IP-PBX, mobile devices, desk phones, soft clients – as well as a SIP link from your IP-PBX to our intelligent IP-based mobile network.



All inbound fixed originated calls route into the customer IP-PBX

The customer's IP-PBX is integrated with the Vodafone network utilising SIP over a dedicated managed Ethernet connection. This SIP trunk carries both outbound traffic from the IP-PBX and inbound traffic from the Vodafone mobile network, as can be seen in the call-flow diagrams in this document. The SIP trunk utilises the Vodafone Intelligent Network IMS (IP Multimedia Subsystem) platform to route calls and hold a unified dial plan alongside the IP-PBX. The IMS platform controls all calls that pass through it and routes calls either to the mobile network, to the customer IP-PBX or to Vodafone's global telephony interconnects as required.

The Vodafone IMS is an all-IP platform, so regardless of the origin of the call – fixed, mobile or extending – Vodafone One Net Enterprise users benefit from a more stable voice quality, reduced post-dial delay and fewer dropped calls versus traditional IP to TDM conversion products.

The network-based dial plan means that end users can be equipped with cost-effective mobile devices and still enjoy features like extension mobility and extension dialling without a smartphone client.

Product in detail continued

A fully assured solution

- When you deploy Vodafone One Net Enterprise we project manage your implementation from design stage to rollout and deliver the changes your environment requires. We also provide a 24/7 helpdesk, 365 days a year – and we proactively monitor the health and performance of your solution through its entire lifecycle.

Integrated by our experts

- We manage the delivery and maintenance of your IP Telephony infrastructure. This includes the IP-PBX and communication applications such as voicemail, presence and IM. We also deploy handset and IP endpoints (such as conference phones and video installations) and integrate them seamlessly into your system.

Unique IP network capability

- Our network is unique among UK mobile operators because we have an all-IP network built on an IP Multimedia Subsystem (IMS).
- With Vodafone One Net Enterprise, your IP-PBX is integrated with this intelligent network using SIP over a dedicated managed Ethernet connection (the SIP trunk carries both outbound traffic from the IP-PBX and inbound traffic from our mobile network).
- The result of our unique solution is that mobile users can benefit from enhanced features on standard GSM mobiles. Users also benefit from more stable voice quality, reduced post-dial delay and fewer dropped calls versus traditional IP to TDM conversion products. And the business as a whole benefits from a centralised, streamlined inbound, outbound and mobile voice architecture.

System requirements

- Vodafone One Net Enterprise requires the deployment of a certified IP-PBX. We currently support Avaya Communications Manager (V.6.0) and Cisco Unified Collaboration (V.8.5). If you have a different PBX system you will need to migrate to a managed Avaya or Cisco system. If you have an existing Avaya or Cisco system, we will need to upgrade your platform to the required software version.

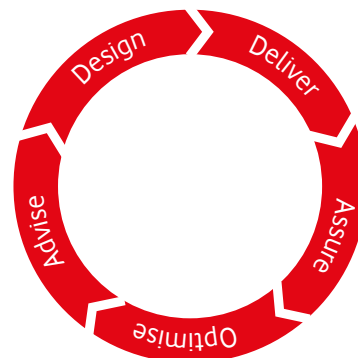
“We quickly saw that Vodafone One Net Enterprise met all our requirements. It makes teamwork faster by providing employees with one telephone number, voicemail and directory, which are all easy to use.”

Ian Robinson

IT Director, McLaren Group

Service Lifecycle

We support your Vodafone One Net Enterprise solution with a comprehensive range of services. Our approach provides expert assurance throughout the entire lifecycle of your product and is configured to meet the individual needs of your organisation.



Services available for Vodafone One Net Enterprise

Advise	Design	Deliver	Assure	Optimise
Discovery Workshop	Audit and Survey	Installation Services	Support Services	Service Delivery Management
	Design Services	Project Management	Service Transition	

Summary

One of the key challenges for organisations today is to simplify and integrate all forms of communications to support a more productive working environment. The goal is to optimise business processes, reduce response times, increase collaboration and eliminate device and media dependencies.

With Vodafone One Net Enterprise you can achieve your goals in one smooth transition. Our end-to-end IP capability delivers a fully unified environment that is richly featured, reliable and delivers the quality of service you demand. Our professional services ensure your service is fully assured and integrated. And with our simple billing and support model – you can guarantee that you’ll cut your management and administration, while also consolidating your costs.

To find out more, please contact your Account Manager or call us on **08450 840 157**

www.vodafone.co.uk/business

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