



Your price
plan guide for
**Vodafone Calls
and Lines**

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Introduction

Being Ready means being reliably connected in the office with Calls and Lines from Vodafone. You're always at the end of the line for your customers with a flexible choice of analogue and digital business phone lines, calling features and call plans to suit your unique needs. Competitively priced and connected to our reliable network spanning the whole of the UK, we offer PSTN, ISDN and SIP services to match your calling requirements. There's no need to change your number or update your systems. And with our range of call plans and packages, you could save money too.



Pricing

Indirect Voice (WLR3) – Line rental & Features

Notes and Definitions

Tariff structure

Indirect lines and calls is a method of indirect connection to the Vodafone network. Customers retain or are supplied with BT exchange lines, but pay all line rental, feature and call charges to Vodafone. ISDN 2, ISDN 30 and Analogue lines are available.

Charges comprise:

- a one-off connection charge per line (new lines only)
- monthly charges for any features that the customer requests (although some features are paid on a per-call basis)
- a monthly rental charge per line
- call charges, billed monthly in arrears
- one-off event charges for additional works.

Customer care levels

Charges

Monthly rental			
Description	Analogue (per line)	ISDN 2 (per line)	ISDN 30 (per line)
Care level 1	Included	Included	n/a
Care level 2	£1.19*	Included	Included
Care level 3	£3.29	£3.29	£2.10
Care level 4	£4.00	£4.00	£3.00

*If a premium analogue line then care level 2 is included within the monthly rental charge.

Analogue lines

Connection charge

The connection charge applies only to new analogue lines. There is no connection charge for existing lines.

Description	Connection charge
Installation of new Analogue line	£50.00

Monthly charge per line

The monthly charge per line applies to all lines, existing and new.

Description	Monthly rental
Analogue line rental	£9.99

Feature charges

Calling features

Description	Monthly rental
Call diversion	£0.99
Call waiting	£0.99
Call barring inbound and outbound	£0.99
Incoming call mark	£0.99
Caller display	£0.99
Reminder when free (pre-paid)	£0.99
3-way calling (pre-paid)	£0.99
Ring back (pre-paid)	£0.99
1471 extra	£4.99
Voice messaging (standard)	£2.13
Voice messaging (3+6)	£2.55
Voice messaging (5)	£3.40
Voice messaging (5+2)	£3.69
Voice messaging (5+4)	£3.97
Wholesale 1571	£0.99

Analogue lines (continued)

Pay-as-you-go features

The features below are paid for on a per-call basis.

Description	Charge per call
Ring back	included
3-way calling	included
Reminder Call	£3.29

Network features

Description	Connection charge	Monthly rental
Remote divert	£10.80	£0.99
Remote divert with bypass	£10.80	£1.99
Remote call forwarding	£48.00	£20.00
Choose to refuse	-	£2.49
Anonymous call rejection	-	£0.99
Call re-direction (1 month)	£14.99	-
Call re-direction (quarterly service)	-	£7.99
Admin bar incoming	£10.80	-
Admin bar outgoing	£10.80	-
Admin bar outgoing exceptions	£10.80	-
Admin bar international and premium rate	-	£1.50
Admin bar premium rate	-	£1.50
Admin call diversion	£18.00	-
Temporary call divert	£10.80	-
Temporary out of service (per billing number)	£18.00	-
Call Diversion No Announcement	£1.00	-
Smart Divert New	£5.00	-
Smart Divert With Bypass Number New	-	£0.50
Direct Connect	-	£0.50
Bar Use Of 118 Numbers	£1.30	£1.99
Incoming Raw Call Data	£0.10	-

Other features

Description	Connection charge	Monthly rental
Debt management OCB	£10.80	-
Ex-directory calls offered	-	£9.79
Change of address1 – same CLI	£88.00	-
Change of address1 – new CLI	£110.50	-

Note:

1. A site visit charge is included in the change of address charge. Additional charges may be payable for items such as laying new ducts or drilling through walls. You will be advised of any such charges prior to the work being carried out.

Conversion line type charges

Description	Connection charge	Monthly rental
PSTN BASIC Single Line CONV FROM PREM Single Line	£10.00	-
PSTN BASIC Single Line CONV FROM PREM Multi Line	£10.00	-
PSTN BASIC Single Line CONV FROM ISDN30E	£100.00	-
PSTN BASIC Single Line CONV FROM ISDN30DASS	£100.00	-
PSTN BASIC Single Line CONV FROM ISDN2ESTD	£100.00	-
PSTN BASIC Single Line CONV FROM ISDN2ESYS	£100.00	-
PSTN BASIC Single Line TRANSCONV FROM PREM Single Line	£10.00	-
PSTN BASIC Single Line TRANSCONV FROM PREM Multi Line	£10.00	-

Analogue lines (continued)

Conversion line type charges (continued)

Description	Connection charge	Monthly rental
PSTN BASIC Single Line TRANSCONV FROM ISDN30E	£100.00	-
PSTN BASIC Single Line TRANSCONV FROM ISDN30DASS	£100.00	-
PSTN BASIC Single Line TRANSCONV FROM ISDN2ESTD	£100.00	-
PSTN BASIC Single Line TRANSCONV FROM ISDN2ESYS	£100.00	-
PSTN PREM Single Line CONV FROM BASIC Single Line	£10.00	-
PSTN PREM Single Line CONV FROM PREM Multi Line	£10.00	-
PSTN PREM Single Line CONV FROM ISDN30E	£100.00	-
PSTN PREM Single Line CONV FROM ISDN30DASS	£100.00	-
PSTN PREM Single Line CONV FROM ISDN2ESTD	£100.00	-
PSTN PREM Single Line CONV FROM ISDN2ESYS	£100.00	-
PSTN PREM Single Line TRANSCONV FROM BASIC Single Line	£10.00	-
PSTN PREM Single Line TRANSCONV FROM PREM Multi Line	£10.00	-
PSTN PREM Single Line TRANSCONV FROM ISDN30E	£100.00	-
PSTN PREM Single Line TRANSCONV FROM ISDN30DASS	£100.00	-

Description	Connection charge	Monthly rental
PSTN PREM Single Line TRANSCONV FROM ISDN2ESTD	£100.00	-
PSTN PREM Single Line TRANSCONV FROM ISDN2ESYS	£100.00	-
PSTN PREM Multi Line CONV FROM BASIC Single Line	£10.00	-
PSTN PREM Multi Line CONV FROM PREM Single Line	£10.00	-
PSTN PREM Multi Line TRANSCONV FROM BASIC Single Line	£10.00	-
PSTN PREM Single Line TAKEOVER	£100.00	-
PSTN PREM Multi Line TRANSCONV FROM PREM Single Line	£10.00	-

ISDN 2 lines

Connection and rental charges

Description	Connection charge	Monthly rental
2 channel line new	£120.00	-
ISDN 2 line rental	-	£18.99

Change of number

Description	Connection charge	Monthly rental
Digital Standard	£50.00	-
	-	£8.69
Digital System	£50.00	-
	-	£8.69

Feature charges

Description	Connection charge	Monthly rental
MSN 2 – 10 numbers (set-up)	£20.00	-
MSN 2 – 10 numbers (rental)	-	£0.75
Reconfiguration of MSN, per occasion	£20.00	-
CLI presentation	-	£1.69
Connected line ID presentation	-	£1.69
Sub-addressing – 20 octet	-	£1.69
Incoming calls barred	-	£1.69
Outgoing calls barred	-	£1.69
Selected outgoing calls barred – all calls	-	£1.69
Selected outgoing calls barred – international and premium rate	-	£1.69
Selected outgoing calls barred – national and international	-	£1.69
Selected outgoing calls barred – operator calls	-	£1.69
Selected outgoing calls barred – international, premium rate and operator calls	-	£1.69
Premium rated texts barred	£2.50	-
Adult premium rated texts barred	£2.50	-

Description	Connection charge	Monthly rental
Customer-controlled call forwarding	-	£1.69
Admin controlled call forward unconditional	-	£1.69
Admin controlled call forward on busy	-	£1.69
Admin controlled call forward on no reply	-	£1.69
Call deflection	-	£1.69
Call waiting with call hold	-	£1.69
Automatic call rejection	-	£1.69
Presentation number (set-up)	£75.00	-
Presentation number (rental)	-	£2.50
Caller redirect 1 month – standard	£14.99	-
Caller redirect 1 month – home	£14.99	-
Caller redirect quarterly – standard	-	£7.99
Caller redirect quarterly – home	-	£7.99
DDI caller redirect – set-up	£275.00	-
DDI caller redirect – rental	-	£12.00
Temporary out of service (per billing number)	£18.00	-
Temporary Call Divert NEW	£1.69	-
CLIR	£1.69	-
COLR	£1.69	-
ADMIN SOCB INT NAT PRS	£1.69	-
Temporary Call Forwarding for BT	£1.69	-
Incoming Raw Call Data	£1.00	-
Busy Out Line (BOL)	£2.75	-

Pay-as-you-go features

The features below are paid for on a per-call basis.

Description	Charge per call	Charge per minute
Ring back	-	£0.10
3-way calling	£0.34	-
Reminder when free	£0.14	-

ISDN 2 lines (continued)

DDI numbers

Description	Connection charge	Monthly rental
Single DDI number – set-up	£1.00	-
Single DDI number – rental	-	£0.37
DDI number range, per range – set-up	£100.00	-
DDI number range, per range – rental	-	£0.37

Description	Connection charge	Monthly rental
ISDN2 STD TRANSCONV FROM PREM Multi Line	£239.00	-
ISDN2 STD TRANSCONV FROM ISDN30E	£239.00	-
ISDN2 STD TRANSCONV FROM ISDN30DASS	£239.00	-
ISDN2 STD TRANSCONV FROM ISDN2ESYS	£13.00	-

A one-off charge of £1.00 per block of ten DDI numbers applies in addition to the charges detailed above (tariff code 3655).

Conversion line type charges

Description	Connection charge	Monthly rental
Analogue line to ISDN 2	£149.00	-
Digital Standard to Digital System	£11.30	-
Digital System to Digital Standard	£11.30	-
ISDN2 SYS CONV FROM ISDN30E	£239.00	-
ISDN2 SYS CONV FROM ISDN30DASS	£239.00	-
ISDN2 SYS TRANSCONV FROM BASIC Single Line	£239.00	-
ISDN2 SYS TRANSCONV FROM PREM Single Line	£239.00	-
ISDN2 SYS TRANSCONV FROM PREM Multi Line	£239.00	-
ISDN2 SYS TRANSCONV FROM ISDN30E	£239.00	-
ISDN2 SYS TRANSCONV FROM ISDN30DASS	£239.00	-
ISDN2 SYS TRANSCONV FROM ISDN2ESTD	£239.00	-
ISDN2 STD CONV FROM ISDN30E	£239.00	-
ISDN2 STD CONV FROM ISDN30DASS	£239.00	-
ISDN2 STD TRANSCONV FROM BASIC Single Line	£239.00	-
ISDN2 STD TRANSCONV FROM PREM Single Line	£239.00	-

ISDN 30

Bearer charges

Description	Connection charge
New 2 Mbit/s bearer	£755.00
Existing 2 Mbit/s bearer	free

Line charges

The per-line connection charge does not apply for existing lines. The monthly rental charge applies to all lines.

Description	Connection charge	Monthly rental
ISDN 30 channel set up	£4.00	-
ISDN 30 channel rental	-	£10.75

Reconfiguration charges

Total number of channels	Monthly rental
0 to 15	£60.00
16 to 30	£120.00
31 to 60	£180.00
More than 60	£240.00

Conversion from DASS to Q931e

Total number of channels	Monthly rental
Per channel (first 60)	£10.00
61 channels or more	£600.00

DDI numbers

Description	Connection charge	Monthly rental
*Set-up per DDI number (ordered in blocks of 10)	£1.00	-
*Rental per DDI number (ordered in blocks of 10)	-	£0.20
DDI planning charge, per installation	£100.00	-

* Ordered in blocks of 10 but billed per DDI number.

Standby power

Description	Connection charge	Monthly rental
Option 1 (for optical fibre NTE)		
4 x 2 and 1 x 2 batteries	£80.00	-
16 x 2 and 1 x 2 SDH access	£160.00	-
Option 2		
Stand-alone batteries	£450.00	-
Stand-alone batteries	-	£29.33

Feature charges

Description	Connection charge	Monthly rental
DASS CLI presentation	-	£1.69
Calling line identity presentation	-	£1.69
Connected line identity presentation	-	£1.69
ISDN30 DASS sub-addressing	-	£1.69
ISDN30e 20-octet sub-addressing	-	£1.69
Customer-controlled call barring	-	£1.69
Customer-controlled channel busy	-	£1.69
Customer-controlled diversion	-	£1.69
Selected outgoing calls barred – all calls (ISDN30 DASS)	-	£1.69
Selected outgoing calls barred – international and premium rate (ISDN30 DASS)	-	£1.69
Selected outgoing calls barred – national, international and premium rate (ISDN30 DASS)	-	£1.69
Selected outgoing calls barred – operator calls (ISDN30 DASS)	-	£1.69
Selected outgoing calls barred – international, premium rate and operator calls (ISDN30 DASS)	-	£1.69

ISDN 30 (continued)

Feature charges (continued)

Description	Connection charge	Monthly rental
Selected outgoing calls barred – all calls (ISDN30e)	-	£1.69
Selected outgoing calls barred – international and premium rate (ISDN30e)	-	£1.69
Selected outgoing calls barred – national, international and premium rate (ISDN30e)	-	£1.69
Selected outgoing calls barred – operator calls (ISDN30e)	-	£1.69
Selected outgoing calls barred – international, premium rate and operator calls (ISDN30e)	-	£1.69
Premium rated texts barred	£2.50	-
Adult premium rated texts barred	£2.50	-
Customer-controlled call forwarding	-	£1.69
Admin-controlled call forward unconditional	-	£1.69
Admin-controlled call forward on busy	-	£1.69
Admin-controlled call forward on no reply	-	£1.69
Admin-controlled basic divert	-	£1.69
Admin-controlled divert on busy	-	£1.69
Admin-controlled divert on no reply	-	£1.69
ISDN 30e call deflection	-	£1.69
Call waiting with call hold	-	£1.69
Automatic call rejection	-	£1.69
Presentation number (set-up)	£75.00	-
ISDN30e presentation number (rental)	-	£2.25
ISDN30 DASS presentation number (rental)	-	£2.25

Description	Connection charge	Monthly rental
Caller redirect 1 month	£14.99	-
Caller redirect quarterly	-	£7.99
DDI caller redirect – set-up	£300.00	-
DDI caller redirect – rental	-	£12.00
Supplementary services	-	£1.69
Temporary out of service (per billing number)	£18.00	-
Temporary Call Divert NEW	£1.69	-
Admin Outgoing Call Barring	£1.69	-
Admin Incoming Call Barring	£1.69	-
Admin Outgoing SOCB	£1.69	-
COLR	£1.00	-
6 OCTET Sub-addressing	£1.00	-
Incoming Raw Call Data	£1.00	-
Busy Out Line (BOL)	£2.75	-

ISDN30 Site Assurance

Description	Connection charge	Monthly rental charge (per channel)	Monthly rental charge (per bearer)
Option 1*	£10.00	£0.50	-
Option 1**	£10.00	-	£6.00

* Additional charges apply for call diversion.

** Additional charges apply for the installation and rental of ISDN30 lines at the alternative premises (minimum of 8 channels).

ISDN 30 (continued)

Conversion line type charges

Description	Connection charge	Monthly rental
ISDN30E CONV FROM BASIC Single Line	£40.00	-
ISDN30E CONV FROM PREM Single Line	£40.00	-
ISDN30E CONV FROM PREM Multi Line	£40.00	-
ISDN30E CONV FROM ISDN2ESTD	£40.00	-
ISDN30E CONV FROM ISDN2ESYS	£40.00	-
ISDN30E TRANSCONV FROM BASIC Single Line	£40.00	-
ISDN30E TRANSCONV FROM PREM Single Line	£40.00	-
ISDN30E TRANSCONV FROM PREM Multi Line	£40.00	-
ISDN30E TRANSCONV FROM ISDN30DASS	£40.00	-
ISDN30E TRANSCONV FROM ISDN2ESTD	£40.00	-
ISDN30E TRANSCONV FROM ISDN2ESYS	£40.00	-
ISDN30DASS CONV FROM BASIC Single Line	£40.00	-
ISDN30DASS CONV FROM PREM Single Line	£40.00	-
ISDN30DASS CONV FROM PREM Multi Line	£40.00	-
ISDN30DASS CONV FROM ISDN30E	£40.00	-
ISDN30DASS CONV FROM ISDN2ESTD	£40.00	-
ISDN30DASS CONV FROM ISDN2ESYS	£40.00	-
ISDN30DASS TRANSCONV FROM BASIC Single Line	£40.00	-
ISDN30DASS TRANSCONV FROM PREM Single Line	£40.00	-
ISDN30DASS TRANSCONV FROM PREM Multi Line	£40.00	-
ISDN30DASS TRANSCONV FROM ISDN30E	£40.00	-
ISDN30DASS TRANSCONV FROM ISDN2ESTD	£40.00	-
ISDN30DASS TRANSCONV FROM ISDN2ESYS	£40.00	-

Tariff code	Description	Connection charge	Monthly rental
1874	ISDN30E TAKEOVER	£80.00	£80.00

Phone book entries

Description	Monthly rental
Ordinary type - local book	£1.67
Ordinary type - each additional book	£1.67
Ordinary type - all books	£100.00
Main - bold	£2.67
Bold - local book	£2.67
Bold - each additional book	£2.67
Bold - all books	£200.00
Main - super bold	£8.33
Super bold - local book	£8.33
Super bold - each additional book	£8.33
Super bold - all books	£600.00
Each additional word - ordinary - local book	£0.50
Each additional word - ordinary - each additional book	£0.50
Each additional word - ordinary - all books	£50.00
Each additional word - bold - local book	£1.00
Each additional word - bold - each additional book	£1.00
Each additional word - bold - all books	£100.00
Each additional word - super bold - local book	£1.00
Each additional word - super bold - each additional book	£1.00
Each additional word - super bold - all books	£100.00
Cross-reference - ordinary - local book	£1.67
Cross-reference - ordinary - each additional book	£1.67
Cross-reference - ordinary - all books	£100.00
Cross-reference - bold - local book	£2.67
Cross-reference - bold - each additional book	£2.67
Cross-reference - bold - all books	£200.00
Cross-reference - super bold - local book	£8.33
Cross-reference - super bold - each additional book	£8.33
Cross-reference - super bold - all books	£600.00
Ordinary type - local book	£1.67

Time-related charges

Time-related charges apply to internal and external shifts, provision or re-arrangement work and faults where the fault is not on the Openreach network.

Description	Working Day	Other times (exc. Sunday & public holidays)	Sunday & public holidays
Standard chargeable visit - charge includes first 1hrs labour	£105.00	£130.00	£150.00
Subsequent hourly charges per hour or part thereof	£50.00	£85.00	£100.00
Supplementary charges for out of hours work per visit where visit is included in the cost of connection	£25.00	£25.00	£45.00
Supplementary charges for out of hours work per hour where visit is included in the cost of connection	£35.00	£35.00	£50.00

Abortive visit charge

Description	Charge
Abortive Visit Charge	£85.00

An Abortive Visit Charge (AVC) is applied where an appointment is agreed for work at an End User's Site and the engineer arrives within the appointment slot but is unable to carry out the work at, or gain access to, the End User Site.

Excess construction charges

Excess construction charge will be due where:

1. Additional infrastructure is required to give a new or extended service at a customer site or;
2. An alternate location is requested where there is no regulatory obligation to provide service.
Charges are passed on to the customer at cost.

Description	Charge
Survey / planning fee	£350.00
Breaking / Drilling through each external wall	£330.00
Breaking / Drilling through each internal concrete wall	£200.00
Breaking / Drilling through each internal non-concrete wall	£60.00
Provision of each Pole	£550.00
Provision of a small footway box - surface area up to 0.5sqm	£750.00
Provision of a medium footway box - surface area up to 1.0sqm	£1,650.00
Provision of a large footway box - surface area greater than 1.0sqm	£2,850.00
Provision of a small carriageway box - surface area up to 1.0sqm	£3,150.00
Provision of a medium carriageway box - surface area 1.0 to 1.25sqm	£3,850.00
Provision of a large carriageway box - surface area greater than 1.25sqm	£4,400.00
Cable (copper or fibre) including jointing and termination	£7.50 per metre
Supplied cable for customer to lay to agreed entry points (20 metres minimum supply)	£4.50 per metre
Directly buried cable, includes cable and way-leave costs	£30.00 per metre
Mole-ploughing cable in sub-duct includes cable and way-leave costs	£25.00 per metre
Blown fibre	£4.00 per metre
Blown fibre tubing in duct	£3.50 per metre

Description	Charge
Internal cabling (including internal blown fibre tubing)	£8.00 per metre
New ductwork soft-surface (includes way-leave costs)	£35.00 per metre
New ductwork footway (includes way-leave costs)	£80.00 per metre
New ductwork carriageway (includes way-leave costs)	£140.00 per metre
Trunking and tray work within end users curtilage	£40.00

Premium Mercury

UK Geographic & Main mobile operators



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
UK Geographic (01 & 02 prefix)		0.000	1.200	0.000	0.750	0.000	0.650
03 UK Nationwide		0.000	1.200	0.000	0.750	0.000	0.650
02 Mobile fm1		0.000	4.200	0.000	4.200	0.000	4.200
T-Mobile fm3		0.000	4.200	0.000	4.200	0.000	4.200
Orange Mobile fm4		0.000	4.200	0.000	4.200	0.000	4.200
Vodafone Mobile fm5		0.000	4.200	0.000	4.200	0.000	4.200
3 Mobile fm6		0.000	4.200	0.000	4.200	0.000	4.200

UK Non-Geographic

Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Freephone		0.000	0.000	0.000	0.000	0.000	0.000
Access Charge	see notes	0.000	2.700	0.000	2.700	0.000	2.700
0ppm Service Charge		0.000	0.000	0.000	0.000	0.000	0.000
1ppm Service Charge		0.000	0.833	0.000	0.833	0.000	0.833
2ppm Service Charge		0.000	1.667	0.000	1.667	0.000	1.667
3ppm Service Charge		0.000	2.500	0.000	2.500	0.000	2.500
4ppm Service Charge		0.000	3.333	0.000	3.333	0.000	3.333
5ppm Service Charge		0.000	4.167	0.000	4.167	0.000	4.167
6ppm Service Charge		0.000	5.000	0.000	5.000	0.000	5.000
7ppm Service Charge		0.000	5.833	0.000	5.833	0.000	5.833
8ppm Service Charge		0.000	6.667	0.000	6.667	0.000	6.667
9ppm Service Charge		0.000	7.500	0.000	7.500	0.000	7.500
10ppm Service Charge		0.000	8.333	0.000	8.333	0.000	8.333
11ppm Service Charge		0.000	9.167	0.000	9.167	0.000	9.167
12ppm Service Charge		0.000	10.000	0.000	10.000	0.000	10.000
13ppm Service Charge		0.000	10.833	0.000	10.833	0.000	10.833
15ppm Service Charge		0.000	12.500	0.000	12.500	0.000	12.500
20ppm Service Charge		0.000	16.667	0.000	16.667	0.000	16.667
25ppm Service Charge		0.000	20.833	0.000	20.833	0.000	20.833
30ppm Service Charge		0.000	25.000	0.000	25.000	0.000	25.000
35ppm Service Charge		0.000	29.167	0.000	29.167	0.000	29.167
36ppm Service Charge		0.000	30.000	0.000	30.000	0.000	30.000
40ppm Service Charge		0.000	33.333	0.000	33.333	0.000	33.333
45ppm Service Charge		0.000	37.500	0.000	37.500	0.000	37.500
46ppm Service Charge		0.000	38.333	0.000	38.333	0.000	38.333
50ppm Service Charge		0.000	41.667	0.000	41.667	0.000	41.667
55ppm Service Charge		0.000	45.833	0.000	45.833	0.000	45.833

UK Non-Geographic (continued)

Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
60ppm Service Charge		0.000	50.000	0.000	50.000	0.000	50.000
65ppm Service Charge		0.000	54.167	0.000	54.167	0.000	54.167
70ppm Service Charge		0.000	58.333	0.000	58.333	0.000	58.333
75ppm Service Charge		0.000	62.500	0.000	62.500	0.000	62.500
80ppm Service Charge		0.000	66.667	0.000	66.667	0.000	66.667
90ppm Service Charge		0.000	75.000	0.000	75.000	0.000	75.000
95ppm Service Charge		0.000	79.167	0.000	79.167	0.000	79.167
99ppm Service Charge		0.000	82.500	0.000	82.500	0.000	82.500
100ppm Service Charge		0.000	83.333	0.000	83.333	0.000	83.333
110ppm Service Charge		0.000	91.667	0.000	91.667	0.000	91.667
120ppm Service Charge		0.000	100.000	0.000	100.000	0.000	100.000
145ppm Service Charge		0.000	120.833	0.000	120.833	0.000	120.833
150ppm Service Charge		0.000	125.000	0.000	125.000	0.000	125.000
155ppm Service Charge		0.000	129.167	0.000	129.167	0.000	129.167
180ppm Service Charge		0.000	150.000	0.000	150.000	0.000	150.000
200ppm Service Charge		0.000	166.667	0.000	166.667	0.000	166.667
220ppm Service Charge		0.000	183.333	0.000	183.333	0.000	183.333
250ppm Service Charge		0.000	208.333	0.000	208.333	0.000	208.333
300ppm Service Charge		0.000	250.000	0.000	250.000	0.000	250.000
360ppm Service Charge		0.000	300.000	0.000	300.000	0.000	300.000
5ppc Service Charge		4.167	0.000	4.167	0.000	4.167	0.000
10ppc Service Charge		8.333	0.000	8.333	0.000	8.333	0.000
15ppc Service Charge		12.500	0.000	12.500	0.000	12.500	0.000
25ppc Service Charge		20.833	0.000	20.833	0.000	20.833	0.000
30ppc Service Charge		25.000	0.000	25.000	0.000	25.000	0.000
35ppc Service Charge		29.167	0.000	29.167	0.000	29.167	0.000
40ppc Service Charge		33.333	0.000	33.333	0.000	33.333	0.000
48ppc Service Charge		40.000	0.000	40.000	0.000	40.000	0.000
50ppc Service Charge		41.667	0.000	41.667	0.000	41.667	0.000
70ppc Service Charge		58.333	0.000	58.333	0.000	58.333	0.000
75ppc Service Charge		62.500	0.000	62.500	0.000	62.500	0.000
100ppc Service Charge		83.333	0.000	83.333	0.000	83.333	0.000
145ppc Service Charge		120.833	0.000	120.833	0.000	120.833	0.000
150ppc Service Charge		125.000	0.000	125.000	0.000	125.000	0.000
200ppc Service Charge		166.667	0.000	166.667	0.000	166.667	0.000
250ppc Service Charge		208.333	0.000	208.333	0.000	208.333	0.000
300ppc Service Charge		250.000	0.000	250.000	0.000	250.000	0.000
400ppc Service Charge		333.333	0.000	333.333	0.000	333.333	0.000
500ppc Service Charge		416.667	0.000	416.667	0.000	416.667	0.000
600ppc Service Charge		500.000	0.000	500.000	0.000	500.000	0.000
77 ppc + 155 ppm Service Charge		64.167	129.167	64.167	129.167	64.167	129.167
80 ppc + 25 ppm Service Charge		66.667	20.833	66.667	20.833	66.667	20.833
399 ppc + 139 ppm Service Charge		332.500	115.833	332.500	115.833	332.500	115.833
499 ppc + 135 ppm Service Charge		415.833	112.500	415.833	112.500	415.833	112.500
550 ppc + 275 ppm Service Charge	note 1	458.333	229.167	458.333	229.167	458.333	229.167
574 ppc + 299 ppm Service Charge	note 1	478.333	249.167	478.333	249.167	478.333	249.167
698 ppc + 349 ppm Service Charge	note 1	581.667	290.833	581.667	290.833	581.667	290.833
250 ppm Service Charge	note 1	0.000	208.333	0.000	208.333	0.000	208.333
5 ppc + 5 ppm Service Charge	note 1	4.167	4.167	4.167	4.167	4.167	4.167
10 ppc + 10 ppm Service Charge	note 1	8.333	8.333	8.333	8.333	8.333	8.333
40 ppc + 40 ppm Service Charge	note 1	33.333	33.333	33.333	33.333	33.333	33.333

UK Non-Geographic (continued)

Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
70 ppc + 70 ppm Service charge	note 1	58.333	58.333	58.333	58.333	58.333	58.333
150 ppc + 150 ppm Service charge	note 1	125.000	125.000	125.000	125.000	125.000	125.000
200 ppc + 200 ppm Service charge	note 1	166.667	166.667	166.667	166.667	166.667	166.667
445 ppc + 257 ppm Service charge	note 1	370.833	214.167	370.833	214.167	370.833	214.167
100 - UK Operator		0.000	0.000	0.000	0.000	0.000	0.000
155 - International Operator		0.000	0.000	0.000	0.000	0.000	0.000
05 g21		0.000	4.160	0.000	4.255	0.000	4.255
Messaging r		0.000	6.730	0.000	3.360	0.000	2.510
Mobile fm2		0.000	22.166	0.000	15.942	0.000	7.492
Mobile fm7		0.000	13.200	0.000	7.200	0.000	6.400
Mobile fm8		0.000	12.500	0.000	10.250	0.000	5.650
Mobile fm9		0.000	10.600	0.000	9.000	0.000	5.300
Mobile fm10		0.000	16.000	0.000	12.500	0.000	5.300
Mobile fm11		0.000	14.000	0.000	14.000	0.000	14.000
Mobile fm12		0.000	11.234	0.000	11.234	0.000	11.234
Mobile fm13		0.000	14.974	0.000	12.734	0.000	7.114
Mobile fm14		0.000	9.600	0.000	9.600	0.000	9.600
Mobile fm15		0.000	10.600	0.000	10.600	0.000	10.600
Mobile fm16		0.000	9.000	0.000	9.000	0.000	9.000
Operator Connected call		400.000	0.000	400.000	0.000	400.000	0.000
International Operator Connected call		480.000	0.000	480.000	0.000	480.000	0.000
Personal Numbering c		0.000	10.700	0.000	6.200	0.000	3.270
Personal Numbering d		0.000	14.220	0.000	8.380	0.000	8.380
Personal Numbering e		0.000	4.200	0.000	4.200	0.000	4.200
Personal Numbering f		0.000	25.530	0.000	17.020	0.000	8.510
Personal Numbering j		0.000	27.230	0.000	18.720	0.000	8.930
Personal Numbering k		0.000	31.910	0.000	21.270	0.000	10.630
Personal Numbering pn1		0.000	20.425	0.000	13.617	0.000	6.808
Personal Numbering pn2		0.000	42.553	0.000	42.553	0.000	42.553
Personal Numbering pn3		0.000	41.702	0.000	33.191	0.000	33.191
Personal Numbering pn4		0.000	22.127	0.000	22.127	0.000	22.127
Personal Numbering pn5		0.000	14.468	0.000	14.468	0.000	14.468
Personal Numbering pn6		0.000	17.021	0.000	17.021	0.000	17.021
Personal Numbering pn7		42.600	3.360	42.600	0.851	42.600	0.851
Personal Numbering pn8		0.000	17.000	0.000	17.000	0.000	17.000
Personal Numbering pn9		0.000	20.000	0.000	20.000	0.000	20.000
Personal Numbering pn10		0.000	29.787	0.000	29.787	0.000	29.787
Personal Numbering pn11		0.000	33.191	0.000	24.681	0.000	24.681
Personal Numbering pn12		0.000	22.979	0.000	22.979	0.000	22.979
Personal Numbering pn13		0.000	33.191	0.000	33.191	0.000	33.191
Personal Numbering pn14		0.000	25.106	0.000	25.106	0.000	25.106
Personal Numbering pn15		0.000	11.064	0.000	11.064	0.000	11.064
Personal Numbering pn16		0.000	11.915	0.000	11.915	0.000	11.915
Personal Numbering pn17		0.000	12.766	0.000	12.766	0.000	12.766
Personal Numbering pn18		0.000	13.617	0.000	13.617	0.000	13.617
Personal Numbering pn19		0.000	8.510	0.000	8.510	0.000	8.510
Personal Numbering pn20		0.000	20.425	0.000	20.425	0.000	20.425
Personal Numbering pn21		0.000	35.000	0.000	35.000	0.000	35.000
Personal Numbering pn22		0.000	8.783	0.000	5.652	0.000	4.783
Timeline		45.000	0.000	45.000	0.000	45.000	0.000
Virtual Mobile fw1		0.000	13.200	0.000	13.200	0.000	6.440
Virtual Mobile fw2		0.000	12.500	0.000	10.400	0.000	5.300
Virtual Mobile fw3		0.000	13.900	0.000	11.100	0.000	5.600
Virtual Mobile fw4		0.000	13.500	0.000	8.250	0.000	4.130
Virtual Mobile fw5		0.000	12.600	0.000	10.200	0.000	5.700

UK Non-Geographic (continued)

Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Virtual Mobile fw6		0.000	11.000	0.000	8.800	0.000	5.300
Virtual Mobile fw7		0.000	10.500	0.000	10.500	0.000	10.500
Virtual Mobile fw8		0.000	16.000	0.000	12.500	0.000	5.300
Virtual Mobile fw9		0.000	14.000	0.000	14.000	0.000	14.000
Virtual Mobile fw10		0.000	8.372	0.000	8.372	0.000	8.372

International Voice



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Afghanistan		0.000	35.700	0.000	35.700	0.000	35.700
Afghanistan Mobile		0.000	44.625	0.000	44.625	0.000	44.625
Albania		0.000	15.096	0.000	15.096	0.000	15.096
Albania Mobile		0.000	29.750	0.000	29.750	0.000	29.750
Algeria		0.000	18.133	0.000	18.133	0.000	18.133
Algeria Mobile		0.000	15.000	0.000	15.000	0.000	15.000
Andorra		0.000	9.044	0.000	9.044	0.000	9.044
Andorra Mobile		0.000	20.825	0.000	20.825	0.000	20.825
Angola		0.000	18.836	0.000	18.836	0.000	18.836
Angola Mobile		0.000	16.000	0.000	16.000	0.000	16.000
Anguilla		0.000	19.833	0.000	19.833	0.000	19.833
Antigua		0.000	20.967	0.000	20.967	0.000	20.967
Antigua Mobile		0.000	31.450	0.000	31.450	0.000	31.450
Argentina		0.000	18.836	0.000	18.836	0.000	18.836
Argentina Mobile		0.000	23.545	0.000	23.545	0.000	23.545
Armenia		0.000	34.000	0.000	34.000	0.000	34.000
Armenia Mobile		0.000	52.700	0.000	52.700	0.000	52.700
Aruba		0.000	15.096	0.000	15.096	0.000	15.096
Aruba Mobile		0.000	18.870	0.000	18.870	0.000	18.870
Australia		0.000	1.800	0.000	1.800	0.000	1.800
Australia Mobile		0.000	10.500	0.000	10.500	0.000	10.500
Austria		0.000	2.720	0.000	2.720	0.000	2.720
Austria Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Azerbaijan		0.000	17.701	0.000	17.701	0.000	17.701
Azerbaijan Mobile		0.000	17.700	0.000	17.700	0.000	17.700
Bahamas		0.000	11.288	0.000	11.288	0.000	11.288
Bahrain		0.000	22.400	0.000	22.400	0.000	22.400
Bahrain Mobile		0.000	28.000	0.000	28.000	0.000	28.000
Bangladesh		0.000	12.920	0.000	12.920	0.000	12.920
Bangladesh Mobile		0.000	30.800	0.000	30.800	0.000	30.800
Barbados		0.000	22.667	0.000	22.667	0.000	22.667
Barbados Mobile		0.000	34.000	0.000	34.000	0.000	34.000
Belarus		0.000	18.088	0.000	18.088	0.000	18.088
Belarus Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Belgium		0.000	1.200	0.000	1.200	0.000	1.200

International Voice (continued)



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Belgium Mobile		0.000	15.000	0.000	15.000	0.000	15.000
Belize		0.000	30.192	0.000	30.192	0.000	30.192
Belize Mobile		0.000	51.000	0.000	51.000	0.000	51.000
Benin		0.000	40.800	0.000	40.800	0.000	40.800
Benin Mobile		0.000	51.000	0.000	51.000	0.000	51.000
Bermuda		0.000	11.288	0.000	11.288	0.000	11.288
Bermuda Mobile		0.000	14.110	0.000	14.110	0.000	14.110
Bhutan		0.000	26.384	0.000	26.384	0.000	26.384
Bhutan Mobile		0.000	26.384	0.000	26.384	0.000	26.384
Bolivia		0.000	30.192	0.000	30.192	0.000	30.192
Bolivia Mobile		0.000	49.300	0.000	49.300	0.000	49.300
Bosnia & Herzegovina		0.000	11.680	0.000	11.680	0.000	11.680
Bosnia & Herzegovina Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Botswana		0.000	22.644	0.000	22.644	0.000	22.644
Botswana Mobile		0.000	50.150	0.000	50.150	0.000	50.150
Brazil		0.000	8.160	0.000	8.160	0.000	8.160
Brazil Mobile		0.000	17.701	0.000	17.701	0.000	17.701
British Virgin Islands		0.000	22.542	0.000	22.542	0.000	22.542
British Virgin Islands Mobile		0.000	#REF!	0.000	28.178	0.000	28.178
Brunei Darussalam		0.000	22.644	0.000	22.644	0.000	22.644
Brunei Darussalam Mobile		0.000	46.750	0.000	46.750	0.000	46.750
Bulgaria		0.000	18.836	0.000	18.836	0.000	18.836
Bulgaria Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Burkina Faso		0.000	34.680	0.000	34.680	0.000	34.680
Burkina Faso Mobile		0.000	43.350	0.000	43.350	0.000	43.350
Burundi		0.000	35.836	0.000	35.836	0.000	35.836
Burundi Mobile		0.000	52.700	0.000	52.700	0.000	52.700
Cambodia		0.000	45.084	0.000	45.084	0.000	45.084
Cameroon		0.000	34.000	0.000	34.000	0.000	34.000
Cameroon Mobile		0.000	52.700	0.000	52.700	0.000	52.700
Canada		0.000	1.200	0.000	1.200	0.000	1.200
Cape Verde		0.000	38.148	0.000	38.148	0.000	38.148
Cape Verde Mobile		0.000	56.100	0.000	56.100	0.000	56.100
Cayman Islands		0.000	18.836	0.000	18.836	0.000	18.836
Cayman Islands Mobile		0.000	23.545	0.000	23.545	0.000	23.545
Chad		0.000	38.250	0.000	38.250	0.000	38.250
Chile		0.000	18.836	0.000	18.836	0.000	18.836
Chile Mobile		0.000	47.600	0.000	47.600	0.000	47.600
China People's Republic		0.000	10.400	0.000	10.400	0.000	10.400
China People's Republic Mobile		0.000	15.300	0.000	15.300	0.000	15.300
Colombia		0.000	15.096	0.000	15.096	0.000	15.096
Colombia Mobile		0.000	45.050	0.000	45.050	0.000	45.050
Comoros Mobile		0.000	56.100	0.000	56.100	0.000	56.100
Congo		0.000	31.688	0.000	31.688	0.000	31.688
Congo Mobile		0.000	25.000	0.000	25.000	0.000	25.000
Cook Islands		0.000	45.662	0.000	45.662	0.000	45.662
Costa Rica		0.000	18.836	0.000	18.836	0.000	18.836
Costa Rica Mobile		0.000	51.000	0.000	51.000	0.000	51.000
Croatia		0.000	11.600	0.000	11.600	0.000	11.600
Croatia Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Cuba		0.000	31.450	0.000	31.450	0.000	31.450
Cyprus		0.000	9.040	0.000	9.040	0.000	9.040
Cyprus Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Czech Republic		0.000	9.040	0.000	9.040	0.000	9.040
Czech Republic Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Denmark		0.000	1.200	0.000	1.200	0.000	1.200

International Voice (continued)



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Denmark Mobile		0.000	12.000	0.000	12.000	0.000	12.000
Djibouti		0.000	43.350	0.000	43.350	0.000	43.350
Djibouti Mobile		0.000	63.750	0.000	63.750	0.000	63.750
Dominica		0.000	22.667	0.000	22.667	0.000	22.667
Dominica Mobile		0.000	34.000	0.000	34.000	0.000	34.000
Dominican Republic		0.000	34.000	0.000	34.000	0.000	34.000
Dominican Republic Mobile		0.000	15.096	0.000	15.096	0.000	15.096
East Timor		0.000	136.000	0.000	136.000	0.000	136.000
Ecuador		0.000	29.444	0.000	29.444	0.000	29.444
Ecuador Mobile		0.000	59.500	0.000	59.500	0.000	59.500
Egypt		0.000	28.160	0.000	28.160	0.000	28.160
Egypt Mobile		0.000	20.000	0.000	20.000	0.000	20.000
El Salvador		0.000	35.836	0.000	35.836	0.000	35.836
El Salvador Mobile		0.000	52.700	0.000	52.700	0.000	52.700
Equatorial Guinea		0.000	36.833	0.000	36.833	0.000	36.833
Eritrea		0.000	40.233	0.000	40.233	0.000	40.233
Estonia		0.000	8.720	0.000	8.720	0.000	8.720
Estonia Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Ethiopia		0.000	42.500	0.000	42.500	0.000	42.500
Ethiopia Mobile		0.000	63.750	0.000	63.750	0.000	63.750
Falkland Islands		0.000	28.652	0.000	28.652	0.000	28.652
Faroe Islands		0.000	12.580	0.000	12.580	0.000	12.580
Faroe Islands Mobile		0.000	15.725	0.000	15.725	0.000	15.725
Fiji		0.000	42.500	0.000	42.500	0.000	42.500
Fiji Mobile		0.000	63.750	0.000	63.750	0.000	63.750
Finland		0.000	2.720	0.000	2.720	0.000	2.720
Finland Mobile		0.000	17.701	0.000	17.701	0.000	17.701
France		0.000	1.200	0.000	1.200	0.000	1.200
France Mobile		0.000	10.500	0.000	10.500	0.000	10.500
French Guiana		0.000	34.680	0.000	34.680	0.000	34.680
French Guiana Mobile		0.000	51.000	0.000	51.000	0.000	51.000
French Polynesia		0.000	33.184	0.000	33.184	0.000	33.184
French Polynesia Mobile		0.000	41.480	0.000	41.480	0.000	41.480
Gabon		0.000	38.726	0.000	38.726	0.000	38.726
Gabon Mobile		0.000	56.950	0.000	56.950	0.000	56.950
Gambia		0.000	30.192	0.000	30.192	0.000	30.192
Gambia Mobile		0.000	58.650	0.000	58.650	0.000	58.650
Georgia		0.000	26.384	0.000	26.384	0.000	26.384
Georgia Mobile		0.000	48.450	0.000	48.450	0.000	48.450
Germany		0.000	1.200	0.000	1.200	0.000	1.200
Germany Mobile		0.000	10.500	0.000	10.500	0.000	10.500
Ghana		0.000	22.644	0.000	22.644	0.000	22.644
Ghana Mobile		0.000	52.700	0.000	52.700	0.000	52.700
Gibraltar		0.000	9.040	0.000	9.040	0.000	9.040
Gibraltar Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Greece		0.000	2.720	0.000	2.720	0.000	2.720
Greece Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Greenland		0.000	0.000	0.000	0.000	0.000	0.000
Grenada		0.000	24.933	0.000	24.933	0.000	24.933
Grenada Mobile		0.000	31.167	0.000	31.167	0.000	31.167
Guadeloupe		0.000	18.836	0.000	18.836	0.000	18.836
Guadeloupe Mobile		0.000	45.900	0.000	45.900	0.000	45.900
Guam		0.000	34.680	0.000	34.680	0.000	34.680
Guatemala		0.000	22.644	0.000	22.644	0.000	22.644
Guatemala Mobile		0.000	0.000	0.000	0.000	0.000	0.000
Guinea		0.000	43.928	0.000	43.928	0.000	43.928
Guinea Mobile		0.000	54.910	0.000	54.910	0.000	54.910

International Voice (continued)



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Guinea-Bissau		0.000	90.000	0.000	90.000	0.000	90.000
Guyana		0.000	28.333	0.000	28.333	0.000	28.333
Guyana Mobile		0.000	24.963	0.000	24.963	0.000	24.963
Haiti		0.000	34.000	0.000	34.000	0.000	34.000
Haiti Mobile		0.000	52.700	0.000	52.700	0.000	52.700
Honduras		0.000	30.192	0.000	30.192	0.000	30.192
Honduras Mobile		0.000	58.650	0.000	58.650	0.000	58.650
Hong Kong		0.000	3.120	0.000	3.120	0.000	3.120
Hong Kong Mobile		0.000	20.000	0.000	20.000	0.000	20.000
Hungary		0.000	6.960	0.000	6.960	0.000	6.960
Hungary Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Iceland		0.000	6.960	0.000	6.960	0.000	6.960
Iceland Mobile		0.000	17.701	0.000	17.701	0.000	17.701
India		0.000	7.500	0.000	7.500	0.000	7.500
India Mobile		0.000	14.000	0.000	14.000	0.000	14.000
Indonesia		0.000	16.480	0.000	16.480	0.000	16.480
Indonesia Mobile		0.000	20.600	0.000	20.600	0.000	20.600
Iran		0.000	32.880	0.000	32.880	0.000	32.880
Iran Mobile		0.000	41.100	0.000	41.100	0.000	41.100
Iraq		0.000	39.667	0.000	39.667	0.000	39.667
Iraq Mobile		0.000	58.330	0.000	58.330	0.000	58.330
Ireland		0.000	2.080	0.000	2.080	0.000	2.080
Ireland Mobile		0.000	15.000	0.000	15.000	0.000	15.000
Israel		0.000	5.760	0.000	5.760	0.000	5.760
Israel Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Italy		0.000	1.200	0.000	1.200	0.000	1.200
Italy Mobile		0.000	14.000	0.000	14.000	0.000	14.000
Jamaica		0.000	27.767	0.000	27.767	0.000	27.767
Jamaica Mobile		0.000	41.650	0.000	41.650	0.000	41.650
Japan		0.000	3.120	0.000	3.120	0.000	3.120
Japan Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Jordan		0.000	30.192	0.000	30.192	0.000	30.192
Jordan Mobile		0.000	51.000	0.000	51.000	0.000	51.000
Kazakhstan		0.000	22.100	0.000	22.100	0.000	22.100
Kazakhstan Mobile		0.000	33.150	0.000	33.150	0.000	33.150
Kenya		0.000	34.000	0.000	34.000	0.000	34.000
Kenya Mobile		0.000	51.000	0.000	51.000	0.000	51.000
Kiribati		0.000	43.350	0.000	43.350	0.000	43.350
Korea - North		0.000	#REF!	0.000	39.304	0.000	39.304
Korea - South		0.000	6.080	0.000	6.080	0.000	6.080
Korea - South Mobile		0.000	17.700	0.000	17.700	0.000	17.700
Kuwait		0.000	31.733	0.000	31.733	0.000	31.733
Kuwait Mobile		0.000	47.600	0.000	47.600	0.000	47.600
Kyrgyzstan		0.000	28.333	0.000	28.333	0.000	28.333
Kyrgyzstan Mobile		0.000	42.500	0.000	42.500	0.000	42.500
Laos		0.000	45.662	0.000	45.662	0.000	45.662
Laos Mobile		0.000	45.662	0.000	45.662	0.000	45.662
Latvia		0.000	11.520	0.000	11.520	0.000	11.520
Latvia Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Lebanon		0.000	34.000	0.000	34.000	0.000	34.000
Lebanon Mobile		0.000	51.000	0.000	51.000	0.000	51.000
Lesotho		0.000	30.192	0.000	30.192	0.000	30.192
Lesotho Mobile		0.000	55.250	0.000	55.250	0.000	55.250
Liberia		0.000	40.460	0.000	40.460	0.000	40.460
Liberia Mobile		0.000	59.500	0.000	59.500	0.000	59.500
Libya		0.000	16.592	0.000	16.592	0.000	16.592
Libya Mobile		0.000	31.629	0.000	31.629	0.000	31.629
Liechtenstein		0.000	8.500	0.000	8.500	0.000	8.500

International Voice (continued)



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Liechtenstein Mobile		0.000	20.825	0.000	20.825	0.000	20.825
Lithuania		0.000	12.560	0.000	12.560	0.000	12.560
Lithuania Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Luxembourg		0.000	2.400	0.000	2.400	0.000	2.400
Luxembourg Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Macau		0.000	15.096	0.000	15.096	0.000	15.096
Macau Mobile		0.000	45.050	0.000	45.050	0.000	45.050
Macedonia		0.000	18.836	0.000	18.836	0.000	18.836
Macedonia Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Madagascar		0.000	35.496	0.000	35.496	0.000	35.496
Madagascar Mobile		0.000	22.644	0.000	22.644	0.000	22.644
Malawi		0.000	59.500	0.000	59.500	0.000	59.500
Malaysia		0.000	7.760	0.000	7.760	0.000	7.760
Malaysia Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Maldives Islands		0.000	40.460	0.000	40.460	0.000	40.460
Maldives Islands Mobile		0.000	59.500	0.000	59.500	0.000	59.500
Mali		0.000	38.250	0.000	38.250	0.000	38.250
Mali Mobile		0.000	38.250	0.000	38.250	0.000	38.250
Malta		0.000	8.160	0.000	8.160	0.000	8.160
Malta Mobile		0.000	20.825	0.000	20.825	0.000	20.825
Marshall Islands		0.000	19.550	0.000	19.550	0.000	19.550
Martinique		0.000	32.368	0.000	32.368	0.000	32.368
Martinique Mobile		0.000	47.600	0.000	47.600	0.000	47.600
Mauritania		0.000	34.680	0.000	34.680	0.000	34.680
Mauritius		0.000	42.500	0.000	34.000	0.000	34.000
Mexico		0.000	9.040	0.000	9.040	0.000	9.040
Mexico Mobile		0.000	45.900	0.000	45.900	0.000	45.900
Micronesia		0.000	32.194	0.000	32.194	0.000	32.194
Moldova		0.000	26.384	0.000	26.384	0.000	26.384
Moldova Mobile		0.000	46.750	0.000	46.750	0.000	46.750
Monaco		0.000	7.548	0.000	7.548	0.000	7.548
Monaco Mobile		0.000	20.825	0.000	20.825	0.000	20.825
Mongolia		0.000	35.700	0.000	35.700	0.000	35.700
Mongolia Mobile		0.000	37.400	0.000	37.400	0.000	37.400
Montenegro		0.000	19.833	0.000	19.833	0.000	19.833
Montenegro Mobile		0.000	29.750	0.000	29.750	0.000	29.750
Montserrat		0.000	30.634	0.000	30.634	0.000	30.634
Morocco		0.000	18.983	0.000	18.983	0.000	18.983
Morocco Mobile		0.000	28.475	0.000	28.475	0.000	28.475
Mozambique		0.000	30.192	0.000	30.192	0.000	30.192
Mozambique Mobile		0.000	63.750	0.000	63.750	0.000	63.750
Myanmar		0.000	37.400	0.000	37.400	0.000	37.400
Myanmar Mobile		0.000	46.750	0.000	46.750	0.000	46.750
Namibia		0.000	15.096	0.000	15.096	0.000	15.096
Namibia Mobile		0.000	53.550	0.000	53.550	0.000	53.550
Nauru		0.000	56.368	0.000	56.368	0.000	56.368
Nepal		0.000	37.740	0.000	37.740	0.000	37.740
Nepal Mobile		0.000	57.800	0.000	57.800	0.000	57.800
Netherlands		0.000	1.200	0.000	1.200	0.000	1.200
Netherlands Antilles		0.000	27.166	0.000	27.166	0.000	27.166
Netherlands Antilles Mobile		0.000	39.950	0.000	39.950	0.000	39.950
Netherlands Mobile		0.000	12.000	0.000	12.000	0.000	12.000
New Caledonia		0.000	34.000	0.000	34.000	0.000	34.000
New Zealand		0.000	3.120	0.000	3.120	0.000	3.120
New Zealand Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Nicaragua		0.000	40.460	0.000	40.460	0.000	40.460
Nicaragua Mobile		0.000	59.500	0.000	59.500	0.000	59.500

International Voice (continued)



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Niger		0.000	43.350	0.000	43.350	0.000	43.350
Niger Mobile		0.000	63.750	0.000	63.750	0.000	63.750
Nigeria		0.000	32.300	0.000	32.300	0.000	32.300
Nigeria Mobile		0.000	20.000	0.000	20.000	0.000	20.000
Niue		0.000	58.650	0.000	58.650	0.000	58.650
Norfolk Island		0.000	0.000	0.000	0.000	0.000	0.000
Norway		0.000	1.200	0.000	1.200	0.000	1.200
Norway Mobile		0.000	11.000	0.000	11.000	0.000	11.000
Oman		0.000	32.867	0.000	32.867	0.000	32.867
Oman Mobile		0.000	41.083	0.000	41.083	0.000	41.083
Pakistan		0.000	12.920	0.000	12.920	0.000	12.920
Pakistan Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Palau		0.000	35.700	0.000	35.700	0.000	35.700
Palestine		0.000	16.184	0.000	16.184	0.000	16.184
Palestine Mobile		0.000	20.825	0.000	20.825	0.000	20.825
Panama		0.000	26.384	0.000	26.384	0.000	26.384
Panama Mobile		0.000	61.200	0.000	61.200	0.000	61.200
Papua New Guinea		0.000	22.644	0.000	22.644	0.000	22.644
Papua New Guinea Mobile		0.000	51.000	0.000	51.000	0.000	51.000
Paraguay		0.000	38.148	0.000	38.148	0.000	38.148
Paraguay Mobile		0.000	56.100	0.000	56.100	0.000	56.100
Peru		0.000	26.384	0.000	26.384	0.000	26.384
Peru Mobile		0.000	61.200	0.000	61.200	0.000	61.200
Philippines		0.000	9.500	0.000	9.500	0.000	9.500
Philippines Mobile		0.000	12.500	0.000	12.500	0.000	12.500
Poland		0.000	4.000	0.000	4.000	0.000	4.000
Poland Mobile		0.000	14.000	0.000	14.000	0.000	14.000
Portugal		0.000	1.200	0.000	1.200	0.000	1.200
Portugal Mobile		0.000	12.000	0.000	12.000	0.000	12.000
Puerto Rico		0.000	7.548	0.000	7.548	0.000	7.548
Qatar		0.000	30.600	0.000	30.600	0.000	30.600
Qatar Mobile		0.000	45.900	0.000	45.900	0.000	45.900
Reunion Island		0.000	30.192	0.000	30.192	0.000	30.192
Reunion Island, Mayotte		0.000	38.148	0.000	38.148	0.000	38.148
Reunion Island Mobile		0.000	66.300	0.000	66.300	0.000	66.300
Romania		0.000	21.148	0.000	21.148	0.000	21.148
Romania Mobile		0.000	35.700	0.000	35.700	0.000	35.700
Russia		0.000	9.440	0.000	9.440	0.000	9.440
Russia Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Rwanda		0.000	47.396	0.000	47.396	0.000	47.396
Rwanda Mobile		0.000	69.700	0.000	69.700	0.000	69.700
Samoa US		0.000	17.500	0.000	17.500	0.000	17.500
Samoa Western		0.000	37.740	0.000	37.740	0.000	37.740
Samoa Western Mobile		0.000	37.740	0.000	37.740	0.000	37.740
San Marino		0.000	14.981	0.000	14.981	0.000	14.981
Sao Tome & Principe		0.000	53.550	0.000	53.550	0.000	53.550
Saudi Arabia		0.000	26.067	0.000	26.067	0.000	26.067
Saudi Arabia Mobile		0.000	39.100	0.000	39.100	0.000	39.100
Senegal		0.000	39.667	0.000	39.667	0.000	39.667
Senegal Mobile		0.000	59.500	0.000	59.500	0.000	59.500
Serbia		0.000	19.833	0.000	19.833	0.000	19.833
Serbia Mobile		0.000	29.750	0.000	29.750	0.000	29.750
Seychelles		0.000	43.633	0.000	43.633	0.000	43.633
Seychelles Mobile		0.000	65.450	0.000	65.450	0.000	65.450
Sierra Leone		0.000	37.740	0.000	37.740	0.000	37.740
Sierra Leone Mobile		0.000	61.200	0.000	61.200	0.000	61.200
Singapore		0.000	1.500	0.000	1.500	0.000	1.500
Singapore Mobile		0.000	5.000	0.000	5.000	0.000	5.000

International Voice (continued)



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Slovakia		0.000	9.040	0.000	9.040	0.000	9.040
Slovakia Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Slovenia		0.000	8.080	0.000	8.080	0.000	8.080
Slovenia Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Solomon Islands		0.000	40.460	0.000	40.460	0.000	40.460
Somalia		0.000	35.133	0.000	35.133	0.000	35.133
South Africa		0.000	6.000	0.000	6.000	0.000	6.000
South Africa Mobile		0.000	10.500	0.000	10.500	0.000	10.500
Spain		0.000	1.200	0.000	1.200	0.000	1.200
Spain Mobile		0.000	12.000	0.000	12.000	0.000	12.000
Sri Lanka		0.000	30.033	0.000	30.033	0.000	30.033
Sri Lanka Mobile		0.000	45.050	0.000	45.050	0.000	45.050
St Helena		0.000	43.350	0.000	43.350	0.000	43.350
St Kitts & Nevis		0.000	30.634	0.000	30.634	0.000	30.634
St Kitts & Nevis Mobile		0.000	38.293	0.000	38.293	0.000	38.293
St Lucia		0.000	26.384	0.000	26.384	0.000	26.384
St Lucia Mobile		0.000	41.650	0.000	41.650	0.000	41.650
St Pierre & Miquelon		0.000	23.120	0.000	23.120	0.000	23.120
St Vincent		0.000	27.744	0.000	27.744	0.000	27.744
St Vincent Mobile		0.000	40.800	0.000	40.800	0.000	40.800
Sudan		0.000	34.000	0.000	34.000	0.000	34.000
Sudan Mobile		0.000	42.500	0.000	42.500	0.000	42.500
Surinam		0.000	45.084	0.000	45.084	0.000	45.084
Surinam Mobile		0.000	66.300	0.000	66.300	0.000	66.300
Swaziland		0.000	22.644	0.000	22.644	0.000	22.644
Swaziland Mobile		0.000	28.305	0.000	28.305	0.000	28.305
Sweden		0.000	1.200	0.000	1.200	0.000	1.200
Sweden Mobile		0.000	14.000	0.000	14.000	0.000	14.000
Switzerland		0.000	1.200	0.000	1.200	0.000	1.200
Switzerland Mobile		0.000	14.000	0.000	14.000	0.000	14.000
Syria		0.000	34.748	0.000	34.748	0.000	34.748
Syria Mobile		0.000	55.250	0.000	55.250	0.000	55.250
Taiwan		0.000	9.600	0.000	9.600	0.000	9.600
Taiwan Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Tajikistan		0.000	31.733	0.000	31.733	0.000	31.733
Tajikistan Mobile		0.000	47.600	0.000	47.600	0.000	47.600
Tanzania		0.000	30.192	0.000	30.192	0.000	30.192
Tanzania Mobile		0.000	62.900	0.000	62.900	0.000	62.900
Thailand		0.000	16.560	0.000	16.560	0.000	16.560
Thailand Mobile		0.000	20.700	0.000	20.700	0.000	20.700
Togo		0.000	43.928	0.000	43.928	0.000	43.928
Togo Mobile		0.000	64.600	0.000	64.600	0.000	64.600
Tokelau		0.000	61.200	0.000	61.200	0.000	61.200
Tonga		0.000	44.506	0.000	44.506	0.000	44.506
Tonga Mobile		0.000	55.633	0.000	55.633	0.000	55.633
Trinidad & Tobago		0.000	24.933	0.000	24.933	0.000	24.933
Trinidad & Tobago Mobile		0.000	37.400	0.000	37.400	0.000	37.400
Tunisia		0.000	18.700	0.000	18.700	0.000	18.700
Tunisia Mobile		0.000	28.050	0.000	28.050	0.000	28.050
Turkey		0.000	9.680	0.000	9.680	0.000	9.680
Turkey Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Turkmenistan		0.000	27.200	0.000	27.200	0.000	27.200
Turkmenistan Mobile		0.000	34.000	0.000	34.000	0.000	34.000
Turks & Caicos Islands		0.000	25.500	0.000	25.500	0.000	25.500
Turks & Caicos Islands Mobile		0.000	38.250	0.000	38.250	0.000	38.250
Tuvalu		0.000	38.533	0.000	38.533	0.000	38.533
Uganda		0.000	26.384	0.000	26.384	0.000	26.384

International Voice (continued)



Call Type Description	notes	Standard		Economy		Weekend	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute
Uganda Mobile		0.000	57.800	0.000	57.800	0.000	57.800
Ukraine		0.000	13.520	0.000	13.520	0.000	13.520
Ukraine Mobile		0.000	17.701	0.000	17.701	0.000	17.701
United Arab Emirates		0.000	13.920	0.000	13.920	0.000	13.920
United Arab Emirates Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Uruguay		0.000	30.192	0.000	30.192	0.000	30.192
Uruguay Mobile		0.000	62.050	0.000	62.050	0.000	62.050
US Virgin Islands		0.000	17.340	0.000	17.340	0.000	17.340
USA		0.000	0.990	0.000	0.990	0.000	0.990
Uzbekistan		0.000	21.533	0.000	21.533	0.000	21.533
Uzbekistan Mobile		0.000	32.300	0.000	32.300	0.000	32.300
Vanuatu		0.000	41.548	0.000	41.548	0.000	41.548
Vanuatu Mobile		0.000	51.935	0.000	51.935	0.000	51.935
Venezuela		0.000	11.520	0.000	11.520	0.000	11.520
Venezuela Mobile		0.000	17.701	0.000	17.701	0.000	17.701
Vietnam		0.000	42.500	0.000	42.500	0.000	42.500
Vietnam Mobile		0.000	63.750	0.000	63.750	0.000	63.750
Wallis & Futuna		0.000	48.000	0.000	48.000	0.000	48.000
Yemen		0.000	37.740	0.000	37.740	0.000	37.740
Yemen Mobile		0.000	47.175	0.000	47.175	0.000	47.175
Zambia		0.000	30.192	0.000	30.192	0.000	30.192
Zambia Mobile		0.000	37.740	0.000	37.740	0.000	37.740
Zimbabwe		0.000	22.644	0.000	22.644	0.000	22.644
Zimbabwe Mobile		0.000	54.400	0.000	54.400	0.000	54.400



Notes

All charges are quoted in pence and exclude VAT.

Charge periods

The charge periods are as follows:

- Standard: 0800 – 1800 Monday to Friday
- Weekend: 0000 – 2400 Saturday and Sunday
- Economy: all other times

Where a call crosses a charge period, the charges are calculated separately for each charge period, rounded, and then added together.

Ordering

The tariff code is

Rounding rules

Call durations are rounded up to nearest second.

Tariffs are entered on a per second basis and are rounded up to nearest 0.001 pence.

The charge for each call is rounded up to the nearest 0.1 pence.

The total usage charge for an invoice is rounded up to the nearest pence.

Call Types

This price list represents all call types at 1st July 2015.

UK geographic calls include calls to numbers with a prefix of 01 or 02.

Within the UK data calls (eg: fax, video) are charged the same as voice.

Data calls are charged on the basis of per channel used, eg: a video call that uses 6 channels will be charged six times the relevant pence/min rate.

Calls to mobile numbers are charged on the basis of the numbers allocated to the original rangeholder by OFCOM [eg: a Vodafone mobile number ported to O2 is charged as if it was a Vodafone mobile].

For countries where no mobile rate is shown (eg: USA), the same rate applies for both fixed & mobile calls.

For call types with note 1, the duration charge starts after the first 60 seconds.

For calls to 084, 087, 09 & 118 numbers there is a two-part charging structure consisting of an access charge and a service charge. The access charge is the amount kept by the phone operator (eg: Vodafone) and the service charge is passed onto the provider of the service (eg: call centre, Directory Enquiries provider or information provider).

The service charge for a given number can be looked up on the following link:

<http://www.vodafone.co.uk/business/solutions/mobile-voice-and-coverage/call-charges/>

The service charges in the call description column are the VAT inclusive figures, the charges quoted are the ex VAT amount, eg: 6ppm Service charge is 5 pence/minute excl. VAT amount.

The access charge is common to all service charge price points and is always a pence per minute charge.

The total call charge is the combination of the service charge and the access charge.

For example, if the access charge is 2.7 pence/min and the excl. VAT service charge is 5 pence/min, the overall charge is 7.7 pence /min.

To find out more, please contact
your Account Manager or call us on

0800 092 5825

enterprise.vodafone.co.uk

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Vodafone Limited, Vodafone House, The Connection, Newbury, Berkshire RG14 2FN

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