

One Net Express video transcript

I've got 80 seconds to tell you about One Net Express. It's an innovative new service from Vodafone.

If you run a small business, you're going to like it. It merges your landline and mobile phone into one, so you'll never miss a business call again, and it makes you look like a local business.

This is how it works.

Take Jamie. He runs a small plumbing business and sometimes he just can't answer the phone. His phone intelligently diverts to others in the business until the call is answered. This is what we call a hunt group. He can also set all company phones to ring simultaneously where the first person to pick up handles the call.

Then there's Emma. She runs an engineering firm and she's always on the move. She's created a fully customised switchboard using One Net Express. She set up an automated answer service that allows customers to select, and be transferred straight through to, the department they need. She can even transfer calls and play hold music to customers whilst they wait. So it's like having a virtual assistant with her throughout the day.

Check out what One Net Express does for Gregg. He runs a window cleaning business and wants it to grow, but he doesn't want the costs of setting up new offices in other towns. So by giving him multiple local landline numbers direct to his mobile, One Net Express helps him to look like a local business. Gregg can generate more custom by being local to more people and can now organise and send out his regional window cleaners direct from his mobile — it makes his business look bigger.

So that's it in 80 seconds, and, as you'd expect from Vodafone, there's a whole lot more and it's dead simple to set up. If you run a small business, what are you waiting for? One Net Express will make sure you never miss your business calls and help you to look like a local business, no matter where you are based

Check out what One Net Express can do for your business.

To find out more about how Vodafone can help your business, call:

1-9 employees: 08080 101 254

10-99 employees: 08080 044 482

Existing customers: call 191 or contact your account manager.

vodafone.co.uk/business

