

One Net Express FAC & Short codes list
(In all examples 01234 112233 is used as the target number)

Call Forwarding		
Feature Access Code	Invocation	Behaviour
1200	1200<SEND>	Deactivate all Call Forwarding.
1211	1211<SEND>	Activate Call Forwarding Busy and Not answered to Voicemail.
1212<number>	121201234112233<SEND>	Activate Call Forwarding Unconditional to a B-number.
1212	1212<SEND>	Activate Call Forwarding Unconditional to Voicemail.
1213	1213<SEND>	Deactivate Call Forwarding Unconditional.
1224<number>	122401234112233<SEND>	Activate Call Forwarding Not Reachable (e.g out of range or turned off) to a B-number.
1224	1224<SEND>	Activate Call Forwarding Not Reachable (e.g out of range or turned off) to Voicemail.
1225	1225<SEND>	Deactivate Call Forwarding Not Reachable.
1226<number>	122601234112233<SEND>	Activate Call Forward Busy to B-number.
1226	1226<SEND>	Activate Call Forward Busy to Voicemail.
1227	1227<SEND>	Deactivate Call Forward Busy.
1228<number>	122801234112233<SEND>	Activate Call Forward No Answer to Voicemail.
1228	1228<SEND>	Activate Call Forward No Answer to B-number.
1229	1229<SEND>	Deactivate Call Forward No Answer.

Do Not Disturb (DND)		
Feature Access Code	Invocation	Behaviour
126	126<SEND>	Activate Do Not Disturb for the phone your calling from (either landline or mobile)
127	127<SEND>	De-activate Do Not Disturb for the phone your calling from

Caller Line Identity (CLI)		
Feature Access Code	Invocation	Behaviour
1470	147001234112233<SEND>	Present my CLI on a Per Call basis, only valid if your default is to withhold CLI on all calls.
141	14101234112233<SEND>	Withhold my CLI on a Per Call basis, only valid if your default is to present CLI on all calls.
#21#<number>*	#21#01234112233* <SEND>	Place a call using my MuHG number as my CLI, only valid if the user belongs to a single MuHG
#22#YY<number>*	#22#6501234112233* <SEND>	Place a call using one of my MuHG numbers as the CLI, only valid where the user belongs to multiple MuHG, where yy is the two digit prefix number associated with the MuHG.

Alternative Caller Line Identity Selection (ACLIS)		
Feature Access Code	Invocation	Behaviour
#45#<number>*	#45#01234112233* <SEND>	Place a call using my landline number as my CLI, only valid if the mobile is defined as users default CLI (ACLIS).
#46#<number>*	#46#01234112233* <SEND>	Place a call using my mobile number as my CLI, only valid if the landline is defined as users default CLI (ACLIS).

Miscellaneous		
Feature Access Code	Invocation	Behaviour
*43#	*43#<SEND>	Enable Call Waiting (mobile only).
#43#	#43#<SEND>	Disable Call Waiting (mobile only).
#121#yy*	#121#65* <SEND>	FAC code for direct access to MuHG voicemail box for a MuHG to which the user is a member, where yy is the 2 digit code allocated to the VM box, user will be prompted for VM PIN on connection
#181*	#181* <SEND>	Call Redial, redials the last number which was called by the user regardless of whether it was answered or not, saves going through the phone history for outbound calls but delivers the same experience
#182*	#182* <SEND>	Call Recall, redials the number of the last inbound call which was answered by the user, saves going through the phone history for inbound calls but delivers the same experience.
981<short number>	981191<SEND>	Breakout code - to be used where there is a conflict between a Short Dial Code allocated within the company with an advertised Short Dial Code not within the company. For example to dial 2222 Vodafone AA road watch service when there is a valid internal ext of 2222 within the company you would need to dial 9812222 to access the Vodafone road watch service
#132#<number>*	#132#01234112233* <SEND>	Blind Call Transfer FAC - designed for use on mobile phones that do not support native call transfer menus, such as the iPhone 4/4S
#1471*	#1471* <SEND>	Call Return, redials the number of the last inbound call which was NOT answered by the user, saves going through the phone history for inbound calls but delivers the same experience