



Charges for using your Pay as you go phone while roaming from 5 August 2017

Please note: charges for making a call are for calls back to the UK, or within the country you're visiting. Charges for calling destinations outside the country you're visiting (excluding the UK) are shown on a later table.

Zone	Make a call* (per minute)	Send a text (per SMS)	Data (per MB)	Receiving a call* (per minute)	Send a Picture or video message (per message)
Europe Zone	UK rates, or usage taken from Big Value Bundle, Freebie or Extra			Free	45p
Rest of World Zone 1	50p	7p	10p	30p	55p
Rest of World Zone 2	£1.00	25p	50p	60p	
Rest of World Zone 3	£1.00	25p	50p	60p	
Rest of World Zone 4	£2.00	50p	£1.50	£1.30	
Airlines and Maritime			£6.00	£1.50	

*Calls are subject to a one-minute minimum call charge



Charges for calling a destination outside the country you're visiting, except for the UK, from 5 August 2017

		Roaming zone of country you are calling*				
		Europe Zone	Rest of World zone 1	Rest of World zone 2	Rest of World zone 3	Rest of World zone 4
Roaming zone of destination you're calling from*	Europe Zone	UK rates, or usage taken from Big Value Bundle, Freebie or Extra	£2.00	£2.00	££2.00	£2.00
	Rest of World zone 1	£1.25	50p	£1.67	£1.67	£1.67
	Rest of World zone 2	£1.25	£1.67	£1.67	£1.67	£1.67
	Rest of World zone 3	£2.00	£2.00	£2.00	£2.00	£2.00
	Rest of World zone 4	£2.00	£2.00	£2.00	£2.00	£2.00

*Calls are charged per minute and subject to a one-minute minimum call charge



Old and new roaming zones

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Destination	New roaming zone	Current roaming zone
Afghanistan	Rest of World Zone 1	Rest of World 1
Albania	No change	Roam-free
Algeria	Rest of World Zone 2	Rest of World 1
American Samoa	Rest of World Zone 2	Rest of World 1
Andorra	Rest of World Zone 3	Rest of World 2
Angola	Rest of World Zone 4	Rest of World 1
Anguilla	Rest of World Zone 1	Rest of World 1
Antigua and Barbuda	Rest of World Zone 1	Rest of World 1
Argentina	Rest of World Zone 1	Rest of World 1
Armenia	Rest of World Zone 1	Rest of World 1
Aruba	Rest of World Zone 1	Rest of World 1
Ascension Islands*	Rest of World Zone 4	Rest of World 1
Australia	Rest of World Zone 1	Asia Pacific
Austria	No change	Roam-free
Azerbaijan	Rest of World Zone 1	Rest of World 1
Azores	No change	Roam-free
Bahamas	Rest of World Zone 1	Rest of World 1
Bahrain	Rest of World Zone 1	Rest of World 1
Bangladesh	Rest of World Zone 1	Rest of World 1
Barbados	Rest of World Zone 1	Rest of World 1
Belarus	Rest of World Zone 2	Rest of World 1
Belgium	No change	Roam-free
Belize	Rest of World Zone 4	Rest of World 2
Benin	Rest of World Zone 1	Rest of World 1
Bermuda	Rest of World Zone 1	Rest of World 1
Bhutan	Rest of World Zone 4	Rest of World 2
Bolivia	Rest of World Zone 2	Rest of World 1
Bonaire	Rest of World Zone 1	Rest of World 1
Bosnia and Herzegovina	No change	Roam-free
Botswana	Rest of World Zone 1	Rest of World 1



Old and new roaming zones

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Destination	New roaming zone	Current roaming zone
Brazil	Rest of World 1	Rest of World 1
British Virgin Islands	Rest of World 1t	Rest of World 1
Bulgaria	No change	Roam-free
Burkina Faso	Rest of World Zone 3	Rest of World 1
Burundi	Rest of World Zone 3	Rest of World 2
Cambodia	Rest of World Zone 1	Rest of World 1
Cameroon	Rest of World Zone 2	Rest of World 1
Canada	Rest of World Zone 1	US and Canada
Canary Islands	No change	Rest of World 1
Cape Verde	Rest of World Zone 3	Rest of World 1
Cayman Islands	Rest of World Zone 1	Rest of World 1
Central African Republic	Rest of World Zone 1	Rest of World 1
Chad	Rest of World Zone 1	Rest of World 1
Channel Islands	No change	Roam-free
Chile	Rest of World Zone 1	Rest of World 1
China	Rest of World Zone 1	Rest of World 1
Colombia	Rest of World Zone 1	Rest of World 1
Comoros*	Rest of World Zone 4	Rest of World 2
Congo, Democratic Republic of	Rest of World Zone 1	Rest of World 1
Congo, People's Republic of	Rest of World Zone 1	Rest of World 1
Cook Islands*	Rest of World Zone 4	Rest of World 2
Costa Rica	Rest of World Zone 1	Rest of World 1
Croatia	No change	Roam-free
Cuba*	Rest of World Zone 4	Rest of World 2
Curacao	Rest of World Zone 1	Rest of World 1
Cyprus	No change	Roam-free
Czech Republic	No change	Roam-free
Denmark (inc Faroe Islands)	No change	Roam-free
Djibouti	Rest of World Zone 4	Rest of World 2
Dominica	Rest of World Zone 1	Rest of World 1



Old and new roaming zones

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Destination	New roaming zone	Current roaming zone
Dominican Republic	Rest of World Zone 1	Rest of World 1
Ecuador	Rest of World Zone 1	Rest of World 1
Egypt	Rest of World Zone 1	Rest of World 1
El Salvador	Rest of World Zone 1	Rest of World 1
Equatorial Guinea	Rest of World Zone 4	Rest of World 2
Estonia	No change	Roam-free
Ethiopia*	Rest of World Zone 4	Rest of World 2
Falkland Islands*	Rest of World Zone 4	Rest of World 1
Fiji	Rest of World Zone 1	Rest of World 1
Finland	No change	Roam-free
France (inc Corsica)	No change	Roam-free
French Polynesia	Rest of World Zone 1	Rest of World 1
French Guiana	No change	Roam-free
Gabon	Rest of World Zone 1	Rest of World 1
Gambia	Rest of World Zone 3	Rest of World 1
Georgia	Rest of World Zone 1	Rest of World 1
Germany	No change	Roam-free
Ghana	Rest of World Zone 1	Rest of World 1
Gibraltar	No change	Roam-free
Greece	No change	Roam-free
Greenland	Rest of World Zone 4	Rest of World 2
Grenada	Rest of World Zone 1	Rest of World 1
Guam	Rest of World Zone 1	Rest of World 1
Guadeloupe	No change	Roam-free
Guatemala	Rest of World Zone 1	Rest of World 1
Guernsey	No change	Roam-free
Guinea	Rest of World Zone 2	Rest of World 1
Guinea-Bissau	Rest of World Zone 2	Rest of World 1
Guyana	Rest of World Zone 1	Rest of World 1
Haitit	Rest of World Zone 1	Rest of World 1



Old and new roaming zones

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Destination	New roaming zone	Current roaming zone
Honduras	Rest of World Zone 1	Rest of World 1
Hong Kong	Rest of World Zone 1	Rest of World 1
Hungary	No change	Roam-free
Iceland	No change	Roam-free
India	Rest of World Zone 1	Rest of World 1
Indonesia	Rest of World Zone 1	Rest of World 1
Iran	Rest of World Zone 1	Rest of World 1
Iraq	Rest of World Zone 1	Rest of World 1
Ireland	No change	Roam-free
Isle of Man	No change	Roam-free
Israel	Rest of World Zone 1	Rest of World 1
Italy	No change	Roam-free
Ivory Coast	Rest of World Zone 1	Rest of World 1
Jamaica	Rest of World Zone 1	Rest of World 1
Japan	Rest of World Zone 1	Rest of World 1
Jersey	No change	Roam-free
Jordan	Rest of World Zone 1	Rest of World 1
Kazakhstan	Rest of World Zone 1	Rest of World 1
Kenya	Rest of World Zone 1	Rest of World 1
Korea	Rest of World Zone 2	Rest of World 1
Kuwait	Rest of World Zone 1	Rest of World 1
Kyrgyzstan	Rest of World Zone 2	Rest of World 1
Laos	Rest of World Zone 2	Rest of World 2
Latvia	No change	Roam-free
Lebanon*	Rest of World Zone 4	Rest of World 2
Lesotho	Rest of World Zone 1	Rest of World 1
Liberia	Rest of World Zone 2	Rest of World 1
Libya	Rest of World Zone 3	Rest of World 2
Liechtenstein	No change	Roam-free
Lithuania	No change	Roam-free



Old and new roaming zones

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Destination	New roaming zone	Current roaming zone
Luxembourg	No change	Roam-free
Macau	Rest of World Zone 2	Rest of World 1
Macedonia	Rest of World Zone 1	Rest of World 1
Madagascar	Rest of World Zone 4	Rest of World 2
Madeira	No change	Roam-free
Malawi	Rest of World Zone 2	Rest of World 1
Malaysia	Rest of World Zone 1	Rest of World 1
Maldives*	Rest of World Zone 4	Rest of World 1
Mali	Rest of World Zone 3	Rest of World 1
Malta	No change	Roam-free
Martinique	No change	Roam-free
Mauritania	Rest of World Zone 2	Rest of World 1
Mauritius	Rest of World Zone 2	Rest of World 1
Mayotte	No change	Roam-free
Mexico	Rest of World Zone 1	Rest of World 1
Moldova	Rest of World Zone 1	Rest of World 1
Monaco	No change	Roam-free
Mongolia	Rest of World Zone 1	Rest of World 1
Montenegro*	Rest of World Zone 1	Rest of World 1
Montserrat	Rest of World Zone 1	Rest of World 1
Morocco	Rest of World Zone 2	Rest of World 1
Mozambique	Rest of World Zone 1	Rest of World 1
Myanmar	Zone 2	Rest of World 1
Namibia	Rest of World Zone 3	Rest of World 1
Nepal	Rest of World Zone 3	Rest of World 1
Netherlands	No change	Roam-free
New Caledonia*	Rest of World Zone 4	Rest of World 1
New Zealand	Rest of World Zone 1	Asia Pacific
Nicaragua	Rest of World Zone 1	Rest of World 1
Niger*	Rest of World Zone 1	Rest of World 1



Old and new roaming zones

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Destination	New roaming zone	Current roaming zone
Nigeria	Rest of World Zone 1	Rest of World 1
Norway	No change	Roam-free
Oman	Rest of World Zone 2	Rest of World 1
Pakistan	Rest of World Zone 1	Rest of World 1
Palestine	Rest of World Zone 1	Rest of World 1
Panama	Rest of World Zone 1	Rest of World 1
Papua New Guinea	Rest of World Zone 1	Rest of World 1
Paraguay	Rest of World Zone 1	Rest of World 1
Peru	Rest of World Zone 1	Rest of World 1
Philippines	Rest of World Zone 1	Rest of World 1
Poland	No change	Roam-free
Portugal	No change	Roam-free
Puerto Rico	Rest of World Zone 1	Rest of World 1
Qatar	Rest of World Zone 1	Rest of World 1
Reunion	No change	Roam-free
Romania	No change	Roam-free
Russia	Rest of World Zone 1	Rest of World 1
Rwanda	Rest of World Zone 1	Rest of World 1
Saba (Netherland Antilles)	Rest of World Zone 1	Rest of World 1
Saint Helena	Rest of World Zone 4	Rest of World 1
Saint Martin	No change	Roam-free
Samoa Western	Rest of World Zone 1	Rest of World 1
San Marino	No change	Roam-free
Sao Tome And Principe	Rest of World Zone 4	Rest of World 2
Saudi Arabia	Rest of World Zone 2	Rest of World 1
Senegal	Rest of World Zone 2	Rest of World 1
Serbia	Rest of World Zone 1	Rest of World 1
Seychelles	Rest of World Zone 2	Rest of World 1
Sierra Leone	Rest of World Zone 2	Rest of World 1
Singapore	Rest of World Zone 1	Asia Pacific



Old and new roaming zones

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Destination	New roaming zone	Current roaming zone
Sint Eustatius (Netherland Antilles)	Rest of World Zone 1	Rest of World 1
Sint Maarten	Rest of World Zone 1	Rest of World 1
Slovakia	No change	Roam-free
Slovenia	No change	Roam-free
Solomon Islands	Rest of World Zone 1	Rest of World 2
Somalia*	Rest of World Zone 4	Rest of World 1
South Africa	Rest of World Zone 1	Asia Pacific
South Sudan	Rest of World Zone 1	Rest of World 1
Spain (inc Balearic Islands)	No change	Roam-free
Sri Lanka	Rest of World Zone 1	Rest of World 1
St Kitts and Nevis	Rest of World Zone 1	Rest of World 1
St Lucia	Rest of World Zone 1	Rest of World 1
St Vincent	Rest of World Zone 1	Rest of World 1
Suriname	Rest of World Zone 1	Rest of World 1
Swaziland	Rest of World Zone 1	Rest of World 1
Sweden	No change	Roam-free
Switzerland	No change	Roam-free
Syria*	Rest of World Zone 4	Rest of World 1
Taiwan	Rest of World Zone 1	Asia Pacific
Tajikistan	Rest of World Zone 1	Rest of World 1
Tanzania	Rest of World Zone 1	Rest of World 1
Thailand	Rest of World Zone 1	Asia Pacific
Timor Leste*	Rest of World Zone 4	Rest of World 1
Togo	Rest of World Zone 1	Rest of World 1
Tonga	Rest of World Zone 1	Rest of World 1
Trinidad and Tobago	Rest of World Zone 1	Rest of World 1
Tunisia	Rest of World Zone 3	Rest of World 1
Turkey	No change	Roam-free
Turkmenistan	Rest of World Zone 4	Rest of World 2
Turks and Caicos	Rest of World Zone 1	Rest of World 1



Old and new roaming zones – what's changing / 8 of 8

Destination	New roaming zone	Current roaming zone
Uganda	Rest of World Zone 1	Rest of World 1
Ukraine	Rest of World Zone 1	Rest of World 1
United Arab Emirates	Rest of World Zone 2	Rest of World 1
United States of America	Rest of World Zone 1	US and Canada
Uruguay	Rest of World Zone 1	Rest of World 1
US Virgin Islands	Rest of World Zone 1	Rest of World 1
Uzbekistan	Rest of World Zone 2	Rest of World 2
Vanuatu	Rest of World Zone 1	Rest of World 1
Vatican City	Rest of World No change	Roam-free
Venezuela	Rest of World Zone 1	Rest of World 1
Vietnam	Rest of World Zone 3	Rest of World 1
Yemen	Rest of World Zone 1	Rest of World 1
Zambia	Rest of World Zone 1	Rest of World 1
Zimbabwe	Rest of World Zone 3	Rest of World 1

*Data services are not supported in these destinations