

Terms and Conditions - Your price plan 2012

Our standard price plan charges

All standard UK call charges including voicemail within your minutes allowance are charged by the second with a one minute minimum call charge. The charges below will apply once you exceed your monthly Your Plan allowance or your allowance doesn't include any of the services listed.

Voice calls, data and messaging within the UK from UK mobiles

Standard UK call charges	Cost per minute (1 minute minimum call charge)
Calls to any Vodafone UK mobile, standard UK landline (starting 01,02,03) and voicemail	35p
Other mobile networks within the UK	35p
Non-geographic numbers (starting 0844 and 0871)	35p
Non-geographic numbers (starting 0845 and 0870)	14p
Freephone numbers starting 0800, 0808 and 0500	14p
Radio-paging services (start 076)	51.1p
Personal numbering services (start 070)	66.4p
Call forwarding services (e.g. 07744, 07755)	36p
Video calling to Vodafone UK mobiles	36p
Video calling to other UK mobiles	57p

UK message charges	Cost per message
Standard text message (up to 160 characters)	12p
Long text message	16p
Picture messages (up to 300kb)	37p
Video messages	62p
Non-standard UK text messages' e.g. call forwarding services (e.g. 07744,07755)	12p

UK data usage (Where your price plan does not includes a monthly data allowance)	
Data usage (pay as you browse)	£1 per 50MB
Optional data packs	
Standard data pack	£5 per 500MB
Premium data pack	£15 per 2GB

UK data usage (Where your price plan includes a monthly data allowance)	
Data usage (above your monthly allowance)	£5 per 250MB
Optional data packs	
Standard data pack (includes 100 picture messages)	£5 per 500MB
Premium data pack	£15 per 2GB

If you're on an unrestricted data price plan or data bundle, you can use the internet for: a) calls over the internet, b) legally sharing data files or, c) giving other people access to your mobile equipment over the internet. However, if you're on a restricted price plan we will: a) block access to these services, b) restrict performance, or c) charge you for this at the full published rates at vodafone.co.uk. If you want to use a mobile phone as a modem, you'll need to be on a price plan that allows this.

3 Month Data Test Drive

For the first 3 months of your price plan we'll waive our standard data charges if you exceed your UK data allowance. We'll monitor your data use, and in the third month we'll send you a text summarising how you got on, whether you exceeded your data allowance during the trial and the monthly cost of adding a higher data allowance to your plan. If you want the higher data plan, just send us a free text to 97888 within 3 days and we'll apply the new data plan to your account at the end of the trial. But don't worry, if we do apply the higher data plan and you wish to remove it at a later date, you can do this by contacting us at any time and we'll remove it from your next bill when your data allowance and charges will revert to the original amount in your price plan (including standard data charges for additional data use).

Don't forget you can check your data usage at any time on My Account, the My Vodafone app (available on iPhone and Android) or by calling (free from your handset) 44555.

The 3 Month Data Test Drive is for data use in the UK only and does not apply to SIM only (excluding 12 month SIM only), mobile broadband and price plans where data is not included. If you move to a different price plan during the trial, sorry but the offer will not transfer to the new plan so you'll be charged our standard data charges if you exceed your data allowance. Don't forget after the 3 months if you exceed your UK data allowance our standard data charges will be applied. Happy surfing.

Charity numbers

Charity numbers starting 0800 or 0808

Free – see vodafone.co.uk/pmcharges

UK premium numbers

Premium rate services (starting '09')

51p-£2.04 - see vodafone.co.uk/pmcharges
(Cost per minute includes 1 min minimum call charge)

Vodafone Directory Enquiries (118 881)

85p per min (1 min minimum call charge applies). Thereafter charged per second.

Directory Enquiries (118 numbers)

£0.85 - £2.75 per min per min (1 min minimum call charge applies) see vodafone.co.uk/pmcharges

Voice Shortcodes; typically 5-7 numbers long, used to dial TV/Radio shows, competition lines and information services. Each service advertises clearly the price charged.

Free to £2.00 per minute (minimum 1 minute call charge applies)

International calls, texts and video calls from the UK

International Calls (standard rate/per minute – 1 minute minimum call charge)

European Zone

£1

Rest of the World

£1.50

Text Messages (per message)

Worldwide (up to 160 characters)

25p

Video Calls

Worldwide

See vodafone.co.uk/pmcharges

Channel Islands and Isle of Man charges

Making a call or text to the Channel Islands (Guernsey or Jersey) and the Isle of Man will not be included in your monthly price plan.

Text Messages (per message)

Standard text to Channel Islands (Guernsey or Jersey) and Isle of Man

12p

Standard Calls (standard rate/per minute – 1 minute minimum call charge)

Standard call to Channel Islands (Guernsey or Jersey) and Isle of Man

36p

To see an up-to-date list of number prefixes for Channel Islands and Isle of Man destinations please check vodafone.co.uk/pmcharges.

Voice calls, data and messaging while abroad

We've divided the world into zones which carry different charges. As zones, countries and charges change from time to time, please check our website before travelling at vodafone.co.uk/goingabroad.

Vodafone World Rates				
	Making calls	Receiving calls	Sending texts	Sending picture messages
Europe	28.8p per min	7.9p per min	8.9p per text	37p
Asia Pacific	80p per min	75p per min	35p per text + UK text rate	37p
USA & Canada	£1.35 per min	£1.00 per min	35p per text + UK text rate	37p
Rest of World	£1.65 per min	£1.30 per min	35p per text + UK text rate	37p

In the European Zone we will charge you for the call you make in 1 second increments with a 30 second minimum call charge. All calls you receive are charged per second.

In the Asia Pacific and Rest of World we will charge you for the call you make in 1 minute increments with a 1 minute minimum call charge.

For receiving calls, we will charge you in increments (depending on your price plan) with a minimum call charge. In USA & Canada we will charge you for the call you make and receive in 1 minute increments with a 1 minute minimum call charge.

Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply. If we are charged an admin fee from a foreign network operator for you to receive a text, we will pass this charge to you.

Data Usage and MMS

Please see vodafone.co.uk/goingabroad for details on pricing.

General

Prices are correct at time of print. You can find more about our call, text, video and data charges by checking vodafone.co.uk/pmcharges.

All our services which are offered as "unlimited" (or similar) and the 3 Month Data Test Drive must only be used for your personal and non commercial use.

Contact us by - Email: ccare.webmails@help.vodafone.co.uk - Phone: 0870 0700 191 - Fax: 0870 1616 500.

Registered in England number 1471587 at Vodafone House, The Connection, Newbury, Berkshire RG14 2FN.

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