



## Terms and Conditions your price plan 2013

### Our standard price plan charges

All standard UK call charges including voicemail within your minutes allowance are charged by the second with a one minute minimum call charge. The charges below will apply once you exceed your monthly Your Plan allowance or your allowance doesn't include any of the services listed.

## Voice calls, internet and messaging within the UK from UK mobiles

Standard UK call charges	Cost per minute (1 minute minimum call charge)
Calls to any Vodafone UK mobile, standard UK landline (starting 01, 02, 03) and voicemail	40p
Other mobile networks within the UK	40p
Non-geographic numbers (starting 0844 and 0871)	35p
Non-geographic numbers (starting 0845 and 0870)	14p
Freefone numbers starting 0800, 0808 and 0500	14p
Radio-paging services (start 076)	51.1p
Personal numbering services (start 070)	66.4p
Call forwarding services (e.g. 07744, 07755)	65p
Video calling to Vodafone UK mobiles	36p
Video calling to other UK mobiles	57p

UK message charges	Cost per message
Standard text message (up to 160 characters)	15p
Long text message	16p
Picture messages (up to 300kb)	37p
Video messages	62p
Non-standard UK text messages e.g. call forwarding services (e.g. 07744, 07755)	15p

UK internet usage (Where your price plan does not include a monthly internet allowance)	
Internet usage (pay as you browse)	£1.50 per 100MB

UK internet usage (Where your price plan includes a monthly internet allowance)	
Internet usage (above your monthly allowance)	£6 per 250MB

Optional internet pack	
Vodafone Boost	£10 for 2GB

3 Month Data Test Drive	
If you're on an unrestricted internet price plan or internet bundle, you can use the internet for: a) calls over the internet, b) legally sharing data files, or c) giving other people access to your mobile equipment over the internet. However, if you're on a restricted price plan we will: a) block access to these services, b) restrict performance, or c) charge you for this at the full published rates at <a href="http://vodafone.co.uk">vodafone.co.uk</a> . If you want to use a mobile phone as a modem, you'll need to be on a price plan that allows this.	

For the first 3 months of your price plan we'll waive our standard internet charges if you exceed your UK internet allowance. We'll monitor your internet use, and in the third month we'll send you a text summarising how you got on, whether you exceeded your internet allowance during the trial and the monthly cost of adding a higher internet allowance to your plan. If you want the higher internet plan, just send us a free text to 97888 within 3 days and we'll apply the new internet plan to your account at the end of the trial. But don't worry, if we do apply the higher internet plan and you wish to remove it at a later date, you can do this by contacting us at any time and we'll remove it from your next bill when your internet allowance and charges will revert to the original amount in your price plan (including standard internet charges for additional internet use).

Don't forget you can check your internet usage at any time on My Account, the My Vodafone app (available on iPhone, Android and Blackberry) or by calling (free from your handset) 44555.

The 3 Month Data Test Drive is for internet use in the UK only and does not apply to SIM only (excluding 12 month SIM only), mobile broadband and price plans where internet is not included. If you move to a different price plan during the trial, sorry but the offer will not transfer to the new plan so you'll be charged our standard internet charges if you exceed your internet allowance. Don't forget after the 3 months if you exceed your UK internet allowance our standard internet charges will be applied. Happy surfing.

Charity numbers	
Charity numbers starting 0800 or 0808	Free – see <a href="http://vodafone.co.uk/pmcharges">vodafone.co.uk/pmcharges</a>

## Voice calls, internet and messaging within the UK from UK mobiles (continued)

UK premium numbers	
Premium rate services (starting '09')	60p–£2.10 – see <a href="http://vodafone.co.uk/pmcharges">vodafone.co.uk/pmcharges</a> (Cost per minute includes 1 min minimum call charge)
Vodafone Directory Enquiries (118 881)	85p per min (1 min minimum call charge applies). Thereafter charged per second.
Directory Enquiries (118 numbers)	85p–£3.25 per min (1 min minimum call charge applies) see <a href="http://vodafone.co.uk/pmcharges">vodafone.co.uk/pmcharges</a>
Voice Shortcodes; typically 5–7 numbers long, used to dial TV/Radio shows, competition lines and information services. Each service advertises clearly the price charged.	Free to £2.00 per minute (minimum 1 minute call charge applies)

## International calls, texts and video calls from the UK

International Calls (standard rate/per minute – 1 minute minimum call charge)	
European Zone	£1
Rest of the World	£1.50
Text Messages (per message)	
Worldwide (up to 160 characters)	30p
Video Calls	
Worldwide	See <a href="http://vodafone.co.uk/pmcharges">vodafone.co.uk/pmcharges</a>

## Channel Islands and Isle of Man charges

Making a call, to the Channel Islands (Guernsey or Jersey) and the Isle of Man will not be included in your monthly price plan.

Text Messages (per message)	
Standard text to Channel Islands (Guernsey and Jersey) and Isle of Man	15p
Standard Calls (standard rate/per minute – 1 minute minimum call charge)	
Standard call to Channel Islands (Guernsey and Jersey) and Isle of Man	40p

To see an up-to-date list of number prefixes for Channel Islands and Isle of Man destinations please go to [www.vodafone.co.uk/pmcharges](http://www.vodafone.co.uk/pmcharges)

## Charges for using your phone abroad

We've divided the world into zones which carry different charges. As zones, countries and charges change from time to time, please check our website before travelling at [vodafone.co.uk/goingabroad](http://vodafone.co.uk/goingabroad)

Vodafone World	Making calls	Receiving calls	Sending texts	Sending picture messages	Using the internet
Europe	24.5p per min	7.1p per min	8.1p per text	37p per picture message	45.9p per MB
Asia Pacific	80p per min	75p per min	35p per text plus your UK text message rate	37p per picture message	£3 per MB
USA & Canada	£1.35 per min	£1.00 per min	35p per text plus your UK text message rate	37p per picture message	£3 per MB
Rest of World	£1.65 per min	£1.30 per min	35p per text plus your UK text message rate	37p per picture message	£3 per MB

In the European Zone we will charge you for the call you make in 1 minute increments with a 30 second minimum call charge.  
All calls you receive are charged per second.

In the Asia Pacific and Rest of World we will charge you for the call you make in 1 minute increments with a 1 minute minimum call charge. For receiving calls, we will charge you in increments (depending on your price plan) with a minimum call charge.

In USA & Canada we will charge you for the call you make and receive in 1 minute increments with a 1 minute minimum call charge.

Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply.

If we are charged an admin fee from a foreign network operator for you to receive a text, we will pass this charge to you.

## General

Prices are correct at time of print and are inclusive of VAT. You can find more about our call, text, video and internet charges by checking [vodafone.co.uk/pmcharges](http://vodafone.co.uk/pmcharges). If you do not have a '4G Ready' or '4G' Plan your upload data speed will be limited to 8Mbps and your download data speed will be limited to 10Mbps. All our services that are offered as 'unlimited' (or similar) and the 3 Month Data Test Drive must only be used for your personal and non-commercial use.