



**Your need to do business  
wherever it takes you**

**Our unrivalled  
business roaming  
solution**

Guide to roaming for businesses  
with 10+ connections  
(for contracts taken out on or  
after 28th March 2019)

The future is exciting.  
**Ready?**

 **vodafone  
business**

# Roaming built for business

Wouldn't it be great if you could take your UK plan along with you on your next trip abroad?

With Vodafone, you can. Our business roaming solutions, built for businesses like yours, will enable you to succeed at home as well as abroad.

- **Simple roaming:** Keep in touch without worry, whether you're travelling abroad for business or you're on holiday and need to stay in the loop with work back home.
- **Worry-free business abroad:** Make calls, text freely, and hop online whenever you want.
- **No limits on data and speed:** Your success comes first so we won't ever limit your access to your UK data allowance or the speed at which you can experience it.
- **A large global network at your fingertips:** We offer 4G roaming in more destinations than any other UK mobile provider, and we're constantly growing our global network to help you reach further.

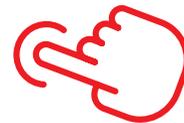
Click on the sections below to see the details and learn how our roaming works for the plan you're currently on.

Mid-sized and large businesses

Public sector organisations

Standard roaming rates

Roaming zones and destinations



# Mid-sized and large businesses

Don't spend your time calculating or worrying about roaming fees. If you're one of our mid-sized or large business customers and you have one of our business mobile plans, your roaming experience will be as follows.

## These plans include:

- Business Plus
- Business Advance
- Business Freedom
- One Net Business
- Business Optimiser

## How does it work?

- While travelling in Europe Zone 1, you can take your UK plan with you – there's no extra charge.
- When you're in Europe Zone 2 and are opted into Business Traveller, you can take your UK plan with you for just £2.50 a day.
- In the Business Traveller World Zone – which includes over 100 destinations – you can take your UK plan with you for just £5 a day. If you prefer paying for your roaming usage as you go, it's also possible to opt out of Business Traveller and pay standard roaming rates, too.

This means **total clarity and transparency**; you no longer need to worry about how much your roaming is going to cost you. You'll be able to text, call and use your data, just like you do at home, even when you're far away.

Roaming Zones and Costs For customers contracted to plans on or after 28 March 2019		
Roaming zones	Cost	Number of destinations
Europe Zone 1	Inclusive (no extra charge)	43
Europe Zone 2	£2.50 (ex. VAT) per day with Business Traveller or Standard roaming charges apply	7
World Zone	£5 (ex. VAT) per day with Business Traveller or Standard roaming charges apply	104
Rest of World Zones 1 and 2	Standard roaming charges apply - Pence per min/text/MB	66

A day is 00:00 to 23:59 local time of the capital city.

## What if you're on a plan with a set data allowance and you use it all up while you're travelling?

We'll help you avoid a surprise bill wherever you roam.

- In Europe Zone 2 and the World Zone, you'll simply be charged your UK out of bundle rates, rather than roaming rates if you are using Business Traveller or Public Sector Traveller.
- Outside of these zones (i.e. in Rest of World zones), a 50 euro (£39.33) monthly data spend cap kicks in to protect you from a bill shock. It's possible to remove this cap if you'd prefer, just let us know.



# Public sector

We keep roaming simple so you can focus on your organisation's work; with a public sector mobile plan, your roaming experience will be as follows.

- **While travelling in Europe Zone 1, you can take your UK plan with you – there's no extra charge.**
- **When you're in Europe Zone 2 and are opted into Public Sector Traveller, you can take your UK plan with you for just £2.50 a day.**
- **To the World Zone, which includes over 100 destinations, you can take your UK plan with you for just £5 a day.**

But if you prefer paying for your roaming usage as you go, it's also possible to opt out of Public Sector Traveller and pay standard roaming rates, too.

Our solution gives you **peace of mind**; you no longer need to worry about how much your roaming is going to cost you. You'll be able to text, call and use your data, just like you do at home, even when you're far away.



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# Standard roaming rates



If you are not using Business Traveller or Public Sector Traveller and you are travelling in our Europe Zone 2 or Rest of World Zones, the following standard roaming rates apply.

Zone	Receiving calls; Making calls and sending texts within Europe Zone1 and back to the UK and using the Internet			Sending picture messages	Making calls and sending texts from Europe Zone 1 to any other Zone	
Europe Zone 1	Domestic			Domestic	Domestic	
Zone	Making calls in Europe and back to the UK	Making calls from Europe to US and Canada and Rest of the World	Receiving calls	Sending texts	Sending picture messages	Using the Internet
Europe Zone 2	20.42p per minute	79p per minute	5.95p per minute	6.8p per text	37p per picture message	38.29p per MB
Zone	Making calls in Country and back to the UK	Making calls to other Country	Receiving calls	Sending texts	Sending picture messages	Using the Internet
Asia-Pacific	Using the Internet	£1.79 per minute	75p per minute	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
USA & Canada	£1 per minute	£1.79 per minute	80p per minute	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
Rest of World Zone 1	£1.40 per minute	£1.79 per minute	£1 per minute	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
Rest of World Zone 2	£2 per minute	£1.79p per minute	£1.50 per minute	50p per text plus the UK text message rate	37p per picture message	£6 per MB for the first 5 Mb, then £30 per 5MB thereafter

# List of destinations



Which destinations are included in our roaming zones?  
We're proud to offer the best network for roaming in the UK.

## This means:

- More destinations: You can take your UK plan with you to over 150 destinations worldwide – more than any other UK provider
- Simple charges: It's a clear, set, daily fee to take your plan with you
- Faster Data: We have the largest worldwide 4G network of any UK provider
- No limits: There's no limit on the amount of data you can use from your plan
- Consistent speed: Unlike some providers, we don't slow data speed after a certain amount is used

EUROPE ZONE 50 destinations			WORLD ZONE 104 destinations			Rest of World Zones 66 destinations		
<b>EUROPE ZONE 1</b>			<b>ASIA PACIFIC</b>			<b>ROW ZONE 1</b>		
Austria	Gibraltar	Mayotte	Australia	Singapore	Taiwan	Algeria	Gambia	Palestine
Azores	Greece	Monaco	New Zealand	South Africa	Thailand	Angola	Guinea	Rwanda
Belgium	Guadeloupe	Netherlands	<b>USA&amp;CANADA</b>			Azerbaijan	Guinea-Bissau	Saint Helena
Bulgaria	Hungary	Norway	Canada			Bahamas	Iran	Senegal
Canary Islands	Iceland	Poland	United States of America			Belarus	Iraq	Seychelles
Croatia	Ireland	Portugal	<b>ROW ZONE 1</b>			Benin	Ivory Coast	Sierra Leone
Cyprus	Italy (Incl. Sardinia and Sicily)	Reunion	Albania	Guatemala	Philippines	Bolivia	Kyrgyzstan	Tajikistan
Czech Republic	Kosovo	Romania	Afghanistan	Guyana	Puerto Rico	Botswana	Liberia	The People's Republic of Congo
Denmark	Latvia	Saint Martin	Anguilla	Haiti	Qatar	Brunei	Malawi	Timor Leste
Estonia	Liechtenstein	Slovakia	Antigua and Barbuda	Honduras	Russia	Burkina Faso	Mali	Togo
Finland	Lithuania	Slovenia	Argentina	Hong Kong	Saba	Cameroon	Mauritania	Tunisia
France (Incl. Corsica)	Luxembourg	Spain (Incl. Balearic Islands)	Armenia	India	Samoa Western	Cape Verde	Mauritius	Uganda
French Guiana	Malta	Sweden	Aruba	Indonesia	Saudi Arabia	Central African Republic	Namibia	Venezuela
Germany	Martinique	Vatican City	Bahrain	Israel	Serbia	Chad	Nepal	Yemen
<b>EUROPE ZONE 2</b>			Bangladesh	Jamaica	Sint Eustatius	Falkland Islands	New Caledonia	Zambia
Faroe Islands	Jersey	Turkey	Barbados	Japan	Sint Maarten	French Polynesia	Niger	Zimbabwe
Guernsey	San Marino		Bermuda	Jordan	South Korea	Gabon	Nigeria	
Isle of Man	Switzerland		Bonaire	Kazakhstan	South Sudan	<b>ROW ZONE 2</b>		
			Bosnia and Herzegovina	Kenya	Sri Lanka	Belize	Djibouti	Madagascar
			Brazil	Kuwait	St Kitts and Nevis	Bhutan	Equatorial Guinea	Maldives
			British Virgin Islands	Lesotho	St Lucia	Burundi	Ethiopia	Maritime & Aerospace Service
			Cambodia	Macau	St Vincent and the Grenadines	Comoros	Greenland	Sao Tome and Principe
			Cayman Islands	Macedonia	Suriname	Cook Islands	Lebanon	Solomon Islands
			Chile	Malaysia	Tanzania	Cuba	Libya	
			China	Mexico	Tonga			
			Colombia	Moldova	Trinidad and Tobago			
			Costa Rica	Mongolia	Turks and Caicos Islands			
			Curacao	Montenegro	Ukraine			
			Democratic Republic of the Congo	Montserrat	United Arab Emirates			
			Dominica	Morocco	Uruguay			
			Dominican Republic	Mozambique	US Virgin Islands			
			Ecuador	Myanmar	Vanuatu			
			Egypt	Nicaragua	Vietnam			
			El Salvador	Oman				
			Eswatini (Formerly Swaziland)	Pakistan				
			Fiji	Panama				
			Georgia	Papua New Guinea				
			Ghana	Paraguay				
			Grenada	Peru				
					<b>ROW ZONE 2</b>			
					Andorra			
					Laos			
					Uzbekistan			

\*If opted out of Business Traveller, standard roaming rates apply outside of Europe Zones 1 and 2.