Your need to do business wherever it takes you

Our unrivalled business roaming solution

Guide to roaming for businesses with 10+ connections (for contracts taken out on or after 28th March 2019)

The future is exciting. Ready?

Vodafone Business
Wouldn’t it be great if you could take your UK plan along with you on your next trip abroad? With Vodafone, you can. Our business roaming solutions, built for businesses like yours, will enable you to succeed at home as well as abroad.

- **Simple roaming:** Keep in touch without worry, whether you’re travelling abroad for business or you’re on holiday and need to stay in the loop with work back home.
- **Worry-free business abroad:** Make calls, text freely, and hop online whenever you want.
- **No limits on data and speed:** Your success comes first so we won’t ever limit your access to your UK data allowance or the speed at which you can experience it.
- **A large global network at your fingertips:** We offer 4G roaming in more destinations than any other UK mobile provider, and we’re constantly growing our global network to help you reach further.

Click on the sections below to see the details and learn how our roaming works for the plan you’re currently on.
Mid-sized and large businesses

Don’t spend your time calculating or worrying about roaming fees. If you’re one of our mid-sized or large business customers and you have one of our business mobile plans, your roaming experience will be as follows.

These plans include:
- Business Plus
- Business Advance
- Business Freedom
- One Net Business
- Business Optimiser

How does it work?
- While travelling in Europe Zone 1, you can take your UK plan with you — there’s no extra charge.
- When you’re in Europe Zone 2 and are opted into Business Traveller, you can take your UK plan with you for just £2.50 a day.
- In the Business Traveller World Zone — which includes over 100 destinations — you can take your UK plan with you for just £5 a day. If you prefer paying for your roaming usage as you go, it’s also possible to opt out of Business Traveller and pay standard roaming rates, too.

This means total clarity and transparency; you no longer need to worry about how much your roaming is going to cost you. You’ll be able to text, call and use your data, just like you do at home, even when you’re far away.

### Roaming Zones and Costs

<table>
<thead>
<tr>
<th>Roaming zones</th>
<th>Cost</th>
<th>Number of destinations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Europe Zone 1</td>
<td>Inclusive (no extra charge)</td>
<td>43</td>
</tr>
<tr>
<td>Europe Zone 2</td>
<td>£2.50 (ex. VAT) per day with Business Traveller or Standard roaming charges apply</td>
<td>7</td>
</tr>
<tr>
<td>World Zone</td>
<td>£5 (ex. VAT) per day with Business Traveller or Standard roaming charges apply</td>
<td>104</td>
</tr>
<tr>
<td>Rest of World Zones 1 and 2</td>
<td>Standard roaming charges apply - Pence per min/text/MB</td>
<td>66</td>
</tr>
</tbody>
</table>

A day is 00:00 to 23:59 local time of the capital city.

What if you’re on a plan with a set data allowance and you use it all up while you’re travelling?
We’ll help you avoid a surprise bill wherever you roam.

- In Europe Zone 2 and the World Zone, you’ll simply be charged your UK out of bundle rates, rather than roaming rates if you are using Business Traveller or Public Sector Traveller.

- Outside of these zones (i.e. in Rest of World zones), a 50 euro (£39.33) monthly data spend cap kicks in to protect you from a bill shock. It’s possible to remove this cap if you’d prefer, just let us know.
Public sector

We keep roaming simple so you can focus on your organisation’s work; with a public sector mobile plan, your roaming experience will be as follows.

- **While travelling in Europe Zone 1**, you can take your UK plan with you – there’s no extra charge.
- **When you’re in Europe Zone 2** and are opted into Public Sector Traveller, you can take your UK plan with you for just £2.50 a day.
- **To the World Zone**, which includes over 100 destinations, you can take your UK plan with you for just £5 a day.

But if you prefer paying for your roaming usage as you go, it’s also possible to opt out of Public Sector Traveller and pay standard roaming rates, too.

Our solution gives you **peace of mind**: you no longer need to worry about how much your roaming is going to cost you. You’ll be able to text, call and use your data, just like you do at home, even when you’re far away.

### Roaming Zones and Costs
For customers contracted to plans on or after 28 March 2019

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- In Europe Zone 2 and the World Zone, you’ll simply be charged your UK out of bundle rates, rather than roaming rates if you are using Business Traveller or Public Sector Traveller.
- Outside of these zones (i.e. in Rest of World zones), a 50 euro (£39.33) monthly data spend cap kicks in to protect you from a bill shock. It’s possible to remove this cap if you’d prefer, just let us know.
### Standard roaming rates

If you are not using Business Traveller or Public Sector Traveller and you are travelling in our Europe Zone 2 or Rest of World Zones, the following standard roaming rates apply.

<table>
<thead>
<tr>
<th>Zone</th>
<th>Making calls in Country and back to the UK</th>
<th>Making calls to other Country</th>
<th>Receiving calls</th>
<th>Sending texts</th>
<th>Sending picture messages</th>
<th>Using the Internet</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Europe Zone 1</strong></td>
<td>Domestic</td>
<td>Domestic</td>
<td>Domestic</td>
<td>Domestic</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Europe Zone 2</strong></td>
<td>20.42p per minute</td>
<td>79p per minute</td>
<td>5.95p per minute</td>
<td>6.8p per text</td>
<td>37p per picture message</td>
<td>38.29p per MB</td>
</tr>
<tr>
<td><strong>Asia-Pacific</strong></td>
<td>Using the Internet</td>
<td>£1.79 per minute</td>
<td>75p per minute</td>
<td>35p per text plus the UK text message rate</td>
<td>37p per picture message</td>
<td>£3 per MB for the first 5MB, £15 per 5MB thereafter</td>
</tr>
<tr>
<td><strong>USA &amp; Canada</strong></td>
<td>£1 per minute</td>
<td>£1.79 per minute</td>
<td>80p per minute</td>
<td>35p per text plus the UK text message rate</td>
<td>37p per picture message</td>
<td>£3 per MB for the first 5MB, £15 per 5MB thereafter</td>
</tr>
<tr>
<td><strong>Rest of World Zone 1</strong></td>
<td>£1.40 per minute</td>
<td>£1.79 per minute</td>
<td>£1 per minute</td>
<td>35p per text plus the UK text message rate</td>
<td>37p per picture message</td>
<td>£3 per MB for the first 5MB, £15 per 5MB thereafter</td>
</tr>
<tr>
<td><strong>Rest of World Zone 2</strong></td>
<td>£2 per minute</td>
<td>£1.79p per minute</td>
<td>£1.50 per minute</td>
<td>50p per text plus the UK text message rate</td>
<td>37p per picture message</td>
<td>£6 per MB for the first 5 Mb, then £30 per 5MB thereafter</td>
</tr>
</tbody>
</table>
### List of destinations

Which destinations are included in our roaming zones?

We’re proud to offer the best network for roaming in the UK.

**This means:**
- More destinations: You can take your UK plan with you to over 150 destinations worldwide — more than any other UK provider
- Simple charges: It’s a clear, set, daily fee to take your plan with you
- Faster Data: We have the largest worldwide 4G network of any UK provider
- No limits: There’s no limit on the amount of data you can use from your plan
- Consistent speed: Unlike some providers, we don’t slow data speed after a certain amount is used

### EUROPE ZONE

50 destinations

#### EUROPE ZONE 1

- Austria
- Azores
- Belgium
- Bulgaria
- Canary Islands
- Croatia
- Cyprus
- Czech Republic
- Denmark
- Estonia
- Finland
- France (Incl. Corsica)
- Gibraltar
- Greece
- Guadeloupe
- Hungary
- Iceland
- Ireland
- Italy (Incl. Sardinia and Sicily)
- Jersey
- Jersey
- Kosovo
- Latvia
- Liechtenstein
- Lithuania
- Luxembourg
- Madeira
- Malta
- Martinique
- Mayotte
- Monaco
- Netherlands
- Norway
- Poland
- Portugal
- Reunion
- Romania
- Saint Martin
- Slovakia
- Slovenia
- Spain (Incl. Balearic Islands)
- Sweden
- Switzerland
- Vatican City

#### EUROPE ZONE 2

- Albania
- Afghanistan
- Angola
- Antigua and Barbuda
- Aruba
- Bahamas
- Barbados
- Bermuda
- Bosnia and Herzegovina
- Brazil
- British Virgin Islands
- Cambodia
- Cayman Islands
- Chile
- China
- Colombia
- Costa Rica
- Curacao
- Democratic Republic of the Congo
- Dominica
- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Eswatini (Formerly Swaziland)
- Fiji
- Georgia
- Ghana
- Grenada
- Kosovo
- Latvia
- Liechtenstein
- Lithuania
- Luxembourg
- Madeira
- Malta
- Martinique
- Mayotte
- Monaco
- Netherlands
- Norway
- Poland
- Portugal
- Reunion
- Romania
- Saint Martin
- Slovakia
- Slovenia
- Spain (Incl. Balearic Islands)
- Sweden
- Switzerland
- Vatican City

### WORLD ZONE

104 destinations

#### ASIA PACIFIC

- Australia
- New Zealand
- Singapore
- South Africa
- Taiwan
- Thailand

#### USA & CANADA

- Canada
- United States of America

#### ROW ZONE 1

- Albania
- Afghanistan
- Anguilla
- Antigua and Barbuda
- Argentina
- Armenia
- Austria
- Bahamas
- Barbados
- Belgium
- Bermuda
- Bhutan
- Bosnia and Herzegovina
- Brazil
- British Virgin Islands
- Cambodia
- Cayman Islands
- Chile
- China
- Colombia
- Costa Rica
- Curacao
- Democratic Republic of the Congo
- Dominica
- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Eswatini (Formerly Swaziland)
- Fiji
- Georgia
- Ghana
- Grenada
- Guatemala
- Guyana
- Haiti
- Honduras
- Hong Kong
- India
- Indonesia
- Israel
- Jamaica
- Japan
- Jordan
- Kazakhstan
- Kenya
- Kuwait
- Lesotho
- Macau
- Macedonia
- Malaysia
- Mexico
- Moldova
- Mongolia
- Montenegro
- Montserrat
- Morocco
- Mozambique
- Myanmar
- Nicaragua
- Oman
- Pakistan
- Panama
- Papua New Guinea
- Paraguay
- Peru
- Philippines
- Puerto Rico
- Qatar
- Russia
- Saba
- Samoa Western
- Saudi Arabia
- Serbia
- Sint Eustatius
- Sint Maarten
- South Korea
- South Sudan
- Sri Lanka
- St Kitts and Nevis
- St Lucia
- St Vincent and the Grenadines
- Suriname
- Tanzania
- Tonga
- Trinidad and Tobago
- Turks and Caicos Islands
- Ukraine
- United Arab Emirates
- Uruguay
- US Virgin Islands
- Vanuatu
- Vietnam

#### ROW ZONE 2

- Algeria
- Angola
- Azerbaijan
- Bahamas
- Belarus
- Benin
- Bolivia
- Botswana
- Brunei
- Burkina Faso
- Cameroon
- Cape Verde
- Central African Republic
- Chad
- Falkland Islands
- French Polynesia
- Gabon
- Georgia
- Ghana
- Grenada
- Guatemala
- Guyana
- Haiti
- Honduras
- Hong Kong
- India
- Indonesia
- Israel
- Jamaica
- Japan
- Jordan
- Kazakhstan
- Kenya
- Kuwait
- Lesotho
- Macau
- Macedonia
- Malaysia
- Mexico
- Moldova
- Mongolia
- Montenegro
- Montserrat
- Morocco
- Mozambique
- Myanmar
- Nicaragua
- Oman
- Pakistan
- Panama
- Papua New Guinea
- Paraguay
- Peru
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- Qatar
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- South Korea
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- Sri Lanka
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- St Lucia
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- Suriname
- Tanzania
- Tonga
- Trinidad and Tobago
- Turks and Caicos Islands
- Ukraine
- United Arab Emirates
- Uruguay
- US Virgin Islands
- Vanuatu
- Vietnam

#### Rest of World Zones

66 destinations

- Albania
- Afghanistan
- Anguilla
- Antigua and Barbuda
- Argentina
- Armenia
- Austria
- Bahamas
- Barbados
- Belgium
- Bermuda
- Bhutan
- Bosnia and Herzegovina
- Brazil
- British Virgin Islands
- Cambodia
- Cayman Islands
- Chile
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- India
- Indonesia
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- Jamaica
- Japan
- Jordan
- Kazakhstan
- Kenya
- Kuwait
- Lesotho
- Macau
- Macedonia
- Malaysia
- Mexico
- Moldova
- Mongolia
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- Nicaragua
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- US Virgin Islands
- Vanuatu
- Vietnam

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*If opted out of Business Traveller, standard roaming rates apply outside of Europe Zones 1 and 2.*