

Vodafone Managed Security Services

FIREWALL MANAGEMENT SERVICE

Because every business deserves
the right level of protection



Together we can
vodafone
business

Firewall Management Service

In partnership with Accenture, **Vodafone Managed Security Services** delivers affordable access to industry-leading¹ cybersecurity that protects your business against rapidly evolving threats. Together, Accenture and Vodafone has 8,000 employees that are focused on cybersecurity to support businesses just like yours.

What is our Firewall Management Service?

Our Firewall Management Service helps you adopt advanced firewall capabilities and improve the firewall management lifecycle. When using this service, your business' firewall will be provisioned, managed and operated in a highly secured manner to protect your network infrastructure from malicious activity in accordance to your security requirements.

Why do you need it?

Firewalls are a critical component of a network's perimeter defence and their effectiveness can quickly be undermined by rules which become outdated, making them ineffective at ensuring efficient security for your business. The firewall management lifecycle is complex, requiring specialised skills, and can introduce significant organisational risk if not done correctly or with proper care. Our Firewall Management Service can enable greater security 'defence-in-depth' for your business with NGFW capabilities enabling greater opportunity to identify and prevent malicious threats.

SECURITY
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Onboarding

- Establish Context
- Target State Assessment
- Target State
- Low Level Design
- Integration
- Firewall Deployment
- Transition
- Operation

What happens next?

The Firewall managed service is relevant in three scenarios:

- **Takeover**

If you already have a firewall which you would like to see managed.

In this case, we take over your existing solution, you retain ownership and it will be managed by our experienced firewall team. During takeover, we will perform the assessment of your existing firewall-set up and highlight risk (if any) for sign off. A proposed risk mitigation plan will be discussed and agreed with you. We will connect to your environment to remotely manage the firewalls. If there are any issues related to the firewall, we will raise the support requests on your behalf.

- **New build**

If you require a completely new firewall capability to be built (e.g. new IT environment, new company).

In this case, we build a cloud-based firewall solution connected to your business' environment. After receiving the pre-order checklist, the available firewall management options will be recommended based on your business' size, bandwidth and technical requirements. For some customers, a shared model providing the same level of security, but in a shared solution, might be recommended.

- **Replacement**

If you already have a firewall but would like to replace it with a new one (e.g. to benefit from the next generation features which are offered in this service).

In this case, we replace your existing firewall solution with our cloud-based firewall solution connected to your business' environment. We can offer the same solution as a New Build and the same process will be followed. Our aim is to develop a replacement solution which will minimise the impact of the changes on your business environment. The design document will cover the following:

- Existing Firewall architecture and configurations
- Detailed design for replacement firewall
- Existing rulesets and how these will be integrated into the new solution



Why Vodafone and Accenture?

Vodafone's network and security expertise

A leading cyber-security capability underpinned by our deep network expertise means we are trusted by large enterprises, Critical National Infrastructure organisations and Government.

Our Accenture Security partnership

Our partnership with Accenture Security combines market-leading cybersecurity expertise with a partner that has been identified by Forrester as a leading Managed Security Services provider².

Together we offer:



Highly qualified analysts and specialist dedicated teams

Our specialist teams include GIAC (Global Information Assurance Certification) -certified Security Analysts, a Service Delivery Lead, Onboarding Engineer and Senior Analyst — all with experience in cloud and network security and MDR/SOC cybersecurity frameworks.



Mid-market and industry-specific threat intelligence

We provide insight into threats impacting similar industries and geographies — as well as updates on the tools, tactics and procedures used by adversaries.

To find out more, please contact your account manager or [visit our website](#).

¹ Gartner views Accenture as a leading security company — a lead in the Gartner magic quadrant. <https://www.accenture.com/gb-en/insights/communications-media/gartner-magic-quadrant-communications-service-providers>

² Forrester report on Global Cybersecurity



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