

Vodafone Managed Security Services

BREACH RESPONSE AND FORENSICS SERVICE

Because every business deserves
the right level of protection



Together we can



vodafone
business

Breach Response and Forensics Service

In partnership with Accenture, **Vodafone Managed Security Services** delivers affordable access to industry-leading¹ cybersecurity that protects your business against rapidly evolving threats. Together, Accenture and Vodafone has 8,000 employees that are focused on cybersecurity to support businesses just like yours.

What is our Breach Response and Forensics Service?

Our Breach Response and Forensics Service provides priority access to the full digital forensics and incident response capabilities of our team, who are ready to respond rapidly to any major security incident.

Why do you need it?

Data breaches are becoming increasingly common and can have a serious impact on a company's reputation, productivity and profitability. Recent changes, such as an increase in home working, have affected the shape and type of threats emerging. Cybercriminals using ransomware have been quick to take advantage of the new circumstances and attacks have become even more destructive. As these threats evolve, businesses find it hard to respond effectively and detection and response are now key priorities. This is where our Breach Response and Forensics Service can help you.

SECURITY
SECURITY
SECURITY

Onboarding

Accenture will contact you to have an onboarding virtual meeting for approximately 60 minutes, to introduce the service and collect any additional information. Any connectivity requirements needed will be discussed and agreed at this stage.

What happens next?

The delivery methodology typically follows four phases:

- **Triage and Scoping**

We set up a triage and scoping call to identify initial objectives and agree on the next steps regarding other investigation decisions throughout the engagement between us and your business.

- **Investigation Strategy**

We will agree the proposed next steps with you based on the information that was presented during the triage call. At this stage, both you and us are very likely to not have the full picture but this is likely to change as more data becomes available and more analysis is carried out. The information strategy will be documented and emailed to you and if it changes, it will again be agreed with you and documented.

- **Investigation**

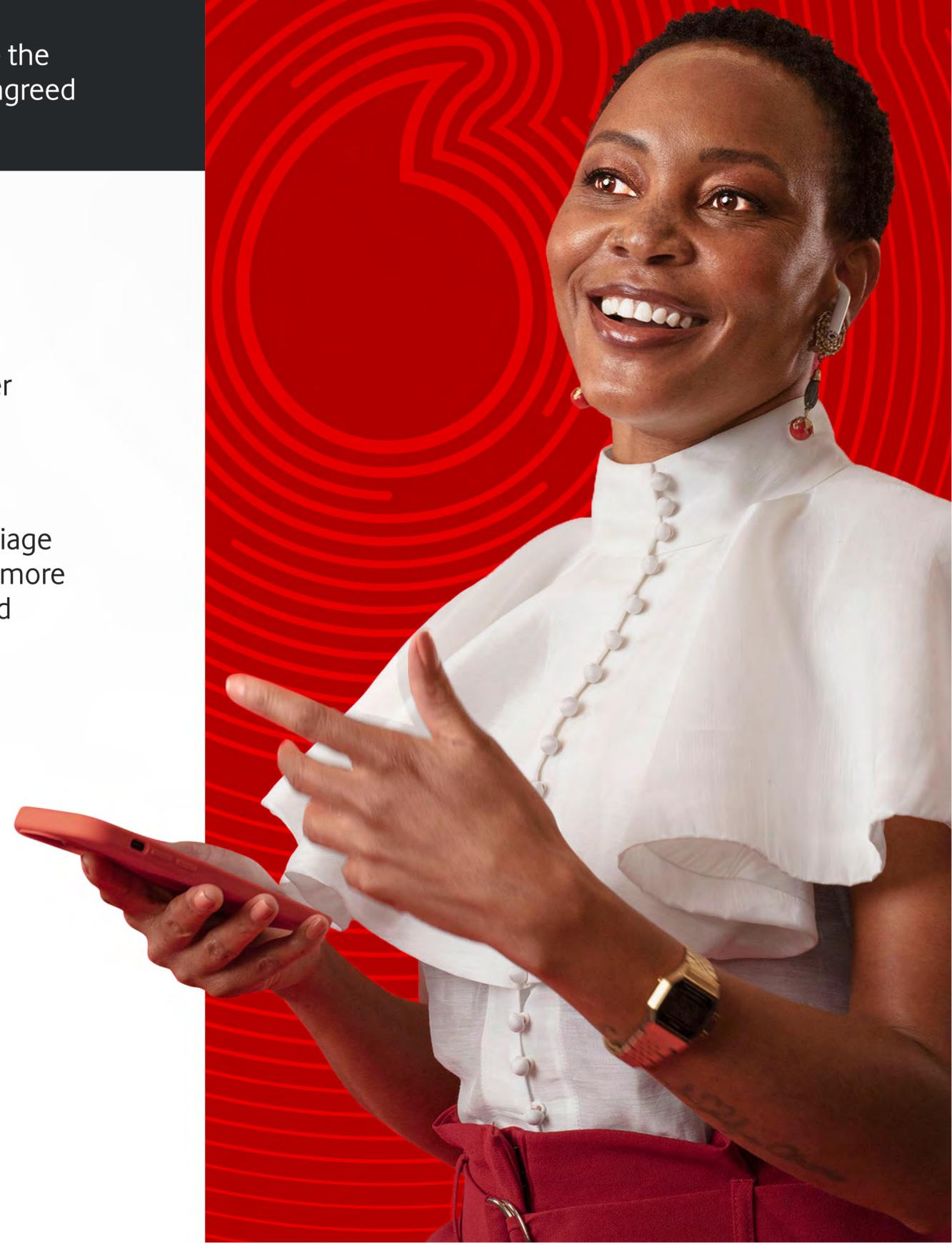
We may modify our approach as appropriate to assist you in investigating a potential security incident:

- Analysis of pertinent data/ logs
- Operation of tools to collect network/ log data
- Malware analysis
- Customer personnel discussions
- Incident timeline analysis

- **Deliverables**

We will provide the following deliverables:

- Periodic Status Report
- Incident Response Report including remediation plan



Why Vodafone and Accenture?

Vodafone's network and security expertise

A leading cybersecurity capability underpinned by our deep network expertise means we are trusted by large enterprises, Critical National Infrastructure organisations and Government.

Our Accenture Security partnership

Our partnership with Accenture Security combines market-leading cybersecurity expertise with a partner that has been identified by Forrester as a leading Managed Security Services provider².

Together we offer:



Highly qualified analysts and specialist dedicated teams

Our specialist teams include GIAC (Global Information Assurance Certification) -certified Security Analysts, a Service Delivery Lead, Onboarding Engineer and Senior Analyst — all with experience in cloud and network security and MDR/SOC cybersecurity frameworks.



Mid-market and industry-specific threat intelligence

We provide insight into threats impacting similar industries and geographies — as well as updates on the tools, tactics and procedures used by adversaries.

To find out more, please contact your account manager or [visit our website](#).

¹ Gartner views Accenture as a leading security company — a lead in the Gartner magic quadrant.

<https://www.accenture.com/gb-en/insights/communications-media/gartner-magic-quadrant-communications-service-providers>

² Forrester report on Global Cybersecurity



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