

Enterprise Price Plan Guide

Vodafone RED Sharer



This Price Plan Guide applies to the Vodafone RED Sharer price plan and is incorporated into the Commercial Terms between Vodafone and Customer and together with the General Terms and Mobile Service Terms shall form the Agreement for the Vodafone RED Sharer price plan. All Charges exclude VAT.

Standard UK Internet: WAP, Internet, BT Open zone for Wi-Fi.

The Internet data in the plan is shared across the group i.e if you connect 5 price plans that have 1GB of internet data included, this would give the group 5GB of data to share.

	3G RED Sharer				4G RED Sharer		
UK minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Standard UK texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Standard UK internet	0GB	1GB	2GB	3GB	2GB	3GB	4GB
Price plan Code	RESH3G0GB	RESH3G1GB	RESH3G2GB	RESH3G3GB	RESH4G2GB	RESH4G3GB	RESH4G4GB
One Net Express	Not included	Not included	Not included	Not included	Not included	Not included	Not included
Monthly Charge	£28.75	£35.00	£40.00	£45.00	£40.00	£45.00	£50.00

UK minutes include calls to standard UK landlines (starting 01, 02, 03) and UK mobiles. All prices Exude VAT

RED Sharer MBB		
User Type	3G MBB	4G MBB
Data	2GB	4GB
Price plan Code	RS_MBB32G	RS_MBB44G
Monthly Charge	£12.50	£20.00

The charges below will apply once you exceed any of your included monthly minutes, texts or internet, as applicable, or where your included allowance doesn't include any of the services listed above.

Unlimited minutes and texts

Each voice Connection on a RED Sharer Voice price plan has unlimited calls to UK mobiles and UK landlines (starting 01, 02, 03) and standard UK text messages made or sent (as applicable) from and to the UK.

All other call and text types on the RED Sharer price plan shall be charged at the out of bundle rates set out in this Price Plan Guide.

Calls made through the return call service via voicemail are not included in the Customer's allowance.

Shared data

All Connections with a data allowance included in that Connection's price plan on the RED Sharer price plan will share their UK data allowances, plus any RED Sharer optional internet packs, in a 'data pool'. Connections on a 'Voice only' RED Sharer price plan (without an allocation of data) will not be able to use the data pool. If a Connection on a 'Voice only' RED Sharer price plan uses data then the out of bundle rates detailed in this Price Plan Guide shall apply per Connection. Connections on other price plans will not be able to share data. Connections on a RED Sharer price plan without a data allowance will be able to access the data pool. If Customer uses a data-only SIM Card meant for a mobile broadband device (like a tablet or dongle) to make voice calls and texts, the out of bundle charges in the tables below will apply.

Customer must have a 'Lead Connection' among its 'Member Connections' on the RED Sharer price plan. The Lead Connection and the Member Connections on the RED Sharer price plan are called the 'Group'.

The Lead Connection:

- will incur all Charges incurred by the Group;
- cannot have a content bar applied because out of bundle charges will be recorded as content purchases; and
- must be a 'smartphone'.

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If the Lead Connection is disconnected: (a) the last voice-enabled Member Connection in the Group will be assigned 'Lead Connection' status; and (b) Vodafone shall text the Lead Connection notifying it of the disconnection.

Vodafone EuroTraveller can be used with RED Sharer. RED Sharer is not compatible with: (a) individual data allowances (but Customer may still be charged); and (b) Data Test Drive.

Customer may not have more than 20,000 Connections in its Group.

Vodafone RED Sharer billing does not support automatic cost centre allocations of Charges.

The operational functionality of RED Sharer is set out at the bottom of this Price Plan Guide under 'RED Sharer data functionality'.

Optional internet pack	Monthly Charge
1GB of UK internet usage	£5.00
2GB of UK internet usage	£10.00
3GB of UK internet usage	£15.00
5GB of UK internet usage	£25.00
10GB of UK internet usage	£50.00
20GB of UK internet usage	£100.00
50GB of UK internet usage	£250.00
100GB of UK internet usage	£500.00
250GB of UK internet usage	£1250.00
500GB of UK internet usage	£2500.00
1000GB of UK internet usage	£5000.00

The charges below will apply once Customer exceeds its included allowance, or where Customer's allowance does not include any of the services listed above (out of bundle rates).

Voice calls, data and texts from the UK to the UK

Standard UK call charges (1 minute minimum call charge)	Charge per minute
Calls to any Vodafone UK mobile, standard UK landline (starting 01, 02 or 03) and UK voicemail access	37.5p
Calls to other UK mobile networks	37.5p
Video calling to any Vodafone UK mobile	33.3p
Video calling to other UK mobile networks	46.8p
Video calling to international mobile networks	46.8p
Standard UK text charges	Charge per Text
Standard UK text message	15p
Standard UK picture message	33.3p
Standard UK video message	51p
Non-geographic call charges (1 minute minimum call charge)	Cost per message
Non-geographic numbers starting 0800, 0808, 0845, 0870 or 0500	17p
	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.
Non-geographic numbers starting 0871, 0872, 0843 or 0844	33.3p
	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.
Charity numbers	Free – more details
Radio-paging services (starting 076)	42.5p a call
Personal numbering services (starting 070)	55.34p
Call forwarding services (e.g. 07744, 07755)	29.7p
Premium rate charges	Charges
Premium rate services (starting 09)	Between 62.5p and £1.88. Please see the 09 and 118 number checker here . A one-minute minimum call charge applies to calls charged by the minute.
	Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to



Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let Customer know the cost of the call.	Free to £2.00 per minute (one-minute call charge)
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how the charging for these numbers is changing.

Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.

Directory enquiries call charges (1 minute minimum call charge)	Charge per Minute
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Calls to Vodafone's preferred directory enquiry number (118 881)	71p
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Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.

Calls to directory enquiries numbers (118)	Charge per Minute
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Calls to directory enquiries numbers (118)	71p per minute
	Between 72p and £4.17 per minute. See the 09 and 118 checker here for details.

Please refer to the Calling Service Numbers from 1 July 2015 section for more information as to how the charging for these numbers is changing.

UK internet usage within the UK	Charge per megabyte
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UK internet usage once a Connection has exceeded its included data allowance	£5.42 per 250MB
UK internet use on price plans where Customer has no data allowance	£5.42 per 250MB per Connection

International calls, texts and video calls from the UK

International calls (one minute minimum call charge)	Charge per Minute
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Calls to the Vodafone Europe Zone	83p
Calls to USA and Canada	£1.25
Calls to Asia Pacific countries	£1.25
Calls to any other worldwide destination	£1.25

Text messages (per message)	Charge per Text
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Text message to any destination outside the UK (up to 160 characters)	29.17p
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Video calls (one minute minimum call charge)	Charge per Minute
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Video calls to any destination outside the UK	46.8p
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Calls to the Channel Islands and Isle of Man from the UK

Standard calls (one minute minimum call charge)	Charge per Minute
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Calls to any Channel Islands and Isle of Man mobile and landline (starting 01481, 01534, 01624)	30p
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Text messages (per message)	Charge per Text
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Texts to Channel Islands or Isle of Man numbers starting 01481, 01534, 01624	15p
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Calls, texts and data outside the UK

Vodafone divided the world into zones which carry different charges. As zones, countries and charges change from time to time, please check Vodafone's website before travelling at vodafone.co.uk/workingabroad.

Zones	Making calls	Receiving calls	Sending texts	Sending picture messages	Using the internet
Europe Zone 1	15.69p* per min	4.12p* per min	4.9p* per text	16.5p* per picture message	16.51p* per MB
Europe Zone 2	24.5p per min	7.1p per min	8.1p per text	37p per picture message	45.9p per MB
Asia Pacific	80p per min	75p per min	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5 Mb, then £15 per 5MB thereafter
USA & Canada	£1.35 per min	£1 per min	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5 Mb, then £15 per 5MB thereafter
Rest of World Zone 1	£1.65 per min	£1.30 per min	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5 Mb, then £15 per 5MB thereafter

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Rest of World Zone 2	£2.00 per min	£1.50 per min	50p a text plus the UK text message rate	37p per picture message	£6 per MB for the first 5 Mb, then £30 per 5MB thereafter
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*** Please note that from the 1 July 2015 the Europe Zone 1 rates will be as follows:**

Zones	Making calls	Receiving calls	Sending texts	Sending picture messages	Using the internet
Europe Zone 1	13.8p per min	3.6p per min	4.3p per text	14.5p per picture message	14.5p per MB

In Europe Zone 1 and Europe Zone 2 Vodafone will charge Customer for the calls Customer makes in 1 second increments with a 30 second minimum call charge. All calls Customer receives are charged per second.

In USA & Canada Vodafone will charge Customer for the calls Customer makes and receives in 1 minute increments with a 1 minute minimum call charge.

In Asia Pacific, Rest of World Zone 1 and Rest of World Zone 2 Vodafone will charge Customer for the calls Customer makes in 1 minute increments with a 1 minute minimum call charge. For receiving calls, Vodafone will charge Customer in increments (depending on Customer's price plan) with a minimum call charge.

Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this charge to Customer.

Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).

List of Countries by Zone:

Europe Zone 1: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (inc. Monaco), Germany, Gibraltar, Greece, Hungary, Iceland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, The Netherlands, Norway, Poland, Portugal (inc. Madeira), Republic of Ireland, Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden

Europe Zone 2: Albania, Bosnia and Herzegovina, Faroe Islands, Guernsey, Isle of Man, Jersey, San Marino, Switzerland, Turkey

USA & Canada

Asia Pacific: Australia, New Zealand, Singapore, South Africa, Taiwan, Thailand.

Rest of World Zone 1: All other countries

Rest of World Zone 2: Andorra, Greenland, Lebanon, Libya, Uzbekistan

Message Description	Lead Connection	Deputy Connection	Group Connection
Data pool usage text - Sent to Customer at 80% and 100% of its data pool usage. Deputy Membership is optional.	✓	✓	-
Out of Bundle Step text - Sent to Customer at 80% and 100% of its out of bundle usage in the pool. Out of bundle charges are calculated in steps of 250Mb.	✓	✓	-
Member's Threshold Limit text - Sent when data usage has reached 80% and 100% of a member's data threshold limit. The member data threshold limit must be applied for this feature to operate which can be set during initial set up of Customer's account or by calling customer services on 191.	-	-	✓
Pool usage query - Text 'INTERNETBALANCE' to 40506.	✓	✓	-
Pool update text - When optional internet packs or member Connections are added.	✓	✓	-
Lead administrator change text - The Lead Connection can be changed by calling customer services on 191. A message is sent to the old Lead Connection and current Deputy Connection of any change.	✓	✓	-
Threshold notification and bar text - When data usage has reached 100% of the Member Connection's data threshold limit, a text notification is sent to the Lead Connection. The Lead Connection can respond to this message by texting 'BAR INTERNET' to 40506 to bar data usage to that Member Connection for the rest of the billing month only. The member threshold limit must be applied for this feature to operate which can be applied during initial set up of Customer's account or by calling 191.	✓	-	-
Member UNBAR text - The Lead Connection can text "UNBAR INTERNET" to 40506 to allow the Member Connection to use data if a bar was applied. A text is also sent to the Member Connection (where enabled) to advise of the removal.	✓	-	-
Additional Data text - When the data usage has reached 80% of the initial monthly allowance Vodafone will send the Lead Connection a text asking if Customer wants to add more data into the data pool. The Lead Connection can respond to this message by texting 'ACCEPT' to 40506. Vodafone will only send one 'Additional Data message' each month.	✓	-	-



STOP Messages - If Customer opts out of the 'Data pool usage text', 'Additional data text', or the 'Out of bundle step text' by texting STOP to 40506, this will opt Customer out of all of these texts and any texts about roaming usage.

✓ ✓ -

RED Sharer data functionality

The detailed functionality of RED Sharer is at the discretion of Vodafone and is subject to change from time to time. Customer is responsible for all usage on its account.

Billing Rules

The following billing rules apply to the RED Sharer price plan:

National usage

National calls are charged per second, rounded up to the nearest whole second and then rounded to next tenth of a penny. A one minute minimum call Charge applies.

International usage

International calls to International Bands 1R to 2a are charged in one 60-second increment and thereafter measured in 1 second increments. Calls to International Bands 4 to 13 are measured in 60-second increments. Call Charges are rounded up to the next tenth of a penny and have a 4.2 pence minimum call Charge.

General

Any data allowance or usage increment relates to use of all or part of the specified amount. Charges are correct at time of print. Unless Customer is on a '4G Ready' or '4G' plan, upload data speed will be limited to 8Mbps and download data speed will be limited to 10Mbps. 4G price plans are not currently compatible with private APNs.



Calling Service Numbers from 1 July 2015

Changes for customers on Vodafone RED Sharer Plans

Telephone numbers starting 08, 09 and 118 are called service numbers, and are also commonly known as non-geographic numbers. These numbers are often provided by organisations such as banks, travel agencies or Government departments, for their end customers or users to call them on.

From 1 July 2015, the regulator Ofcom is changing the way these numbers are charged. These changes are designed to make the cost of calls clearer, and are being communicated through a campaign called UK Calling. More information is available at www.ukcalling.info

Changes to numbers beginning 0800 and 0808 (Freephone)

Freephone numbers starting 0800 or 0808, which are generally already free from landlines, will be free to call from mobile phones from 1 July 2015. After that date, it'll be free to call any number starting 0800 or 0808 from your Vodafone phone.

Changes to numbers beginning 084, 087, 09 and 118

Numbers beginning 084 and 087 are general service numbers for contacting organisations.

Those beginning 09 are 'premium rate' service numbers; while those beginning 118 are directory enquiry numbers.

From 1 July 2015, the cost of calling these numbers will be split into two parts:

- **The access charge**
This is the cost of connecting your call to our network. Each Vodafone Price Plan will now include an Access charge (pence per minute), which will appear on your monthly bill.
- **The service charge**
This is the rest of the call charge. The organisation you are calling decides the service charge, and must communicate it. For example, if the service charge was 20p a minute, the organisation you are calling might say: "Calls cost 20p per minute, plus your phone company's Access charge".

The total call cost will then be the sum of your Access charge plus the destination organisation's Service charge.

Pricing for Vodafone RED Sharer plans Customers

For calls by Vodafone RED Sharer plans customers to **0800 and 0808 (Freephone)** the cost of these calls will be **Free**.

For calls by Vodafone RED Sharer plans customers to service numbers beginning **084, 087, 09 or 118**, an Access charge will apply. The Access charge will be **10p (ex VAT)**.