## Vodafone Wholesale Data Service (M2M) Service Terms



These Service Terms apply to the Wholesale Data Service and are incorporated by reference into the Commercial Terms between Vodafone and Customer and, together with the General Terms, form the Agreement for the Wholesale Data Service.

## 1. General

- 1.1 The following terms apply to the Wholesale Data Service:
  - (a) The Wholesale Data Service allows the Customer to purchase SIM Cards for use on the Bearer Services with bulk data pricing. The detailed functionality and limitations of the Service shall be at the discretion of Vodafone.
  - (b) All SIM Cards provided under the Wholesale Data Service are intended for use with machine-to-machine (M2M) services only and Customer acknowledges that it shall be responsible for requesting a separate Agreement with Vodafone for any other requirements.
  - (c) Customer shall place orders in minimum quantities of 50 SIM Cards or such quantity of SIM Cards as may be agreed between the Parties (subject to availability) based upon Customer's actual or reasonably anticipated level of business in connection with the Wholesale Data Service.
  - (d) Vodafone shall begin implementation of the Wholesale Data Service from the Commencement Date. Vodafone aims to complete such implementation within 30 days of the Commencement Date.
  - (e) The Charges set out in the Commercial Terms relating to Connections shall apply from the date of activation of such Connections by Vodafone.

## 2. Equipment and SIM Card Management

- (a) On termination of the Agreement Customer shall remove all SIM Cards from its machines and either return them to Vodafone or destroy them.
- (b) Customer shall request that roaming bars are applied to all SIMs that will not be used outside of the UK.
- (c) Customer shall ensure that it contacts Vodafone to request that any applicable SIMs are disconnected as part of any equipment decommissioning process.