

Enterprise price plan guide



Vodafone Business Single User

This Price Plan Guide applies to the Vodafone Business Single User price plan and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms and Mobile Service Terms, shall form the Agreement for the Vodafone Business Single price plan. All Charges exclude VAT.

Included minutes, texts and data

| Inclusive UK Minutes | Standard UK Texts | UK data/internet | One Net Express | Monthly Charge |
|----------------------|-------------------|------------------|-----------------|----------------|
| 300 minutes | 250 | 500MB | Not included | £25 |
| 600 minutes | 250 | 500MB | Not included | £30 |
| 900 minutes | 250 | 750MB | Not included | £35 |
| 1200 minutes | 250 | 750MB | Not included | £45 |
| 3000 minutes | 250 | 1GB | Not included | £55 |

UK minutes include calls to standard UK landlines (starting 01, 02, 03) and UK mobiles within the UK.

The charges below will apply once you exceed any of your included monthly minutes, texts or internet, as applicable, or where your included allowance does not include any of the services listed above.

Voice calls, internet and messaging within the UK to the UK

| Standard UK call charges (1 minute minimum call charge) | Charge per minute |
|--|---|
| Calls to any Vodafone UK mobile, standard UK landline (starting 01,02 or 03) within the UK | 30p |
| Calls to other UK mobile networks within the UK | 30p |
| Video calling to any Vodafone UK mobile within the UK | 30p |
| Video calling to other UK mobile networks within the UK | 46.8p |
| Video calling to international mobile networks within the UK | 46.8p |
| Standard UK text charges | Charge per text |
| Standard UK text message | 10p |
| Standard UK picture message | 30.6p |
| Standard UK video message | 51p |
| Non-geographic call charges (one minute minimum call charge) | Charge per Minute |
| 0800, 0808 and 0500 | 5.83p |
| Non-geographic numbers starting 0871, 0872, 0843 or 0844 | 17p |
| Charity numbers starting 0800 or 0808 | Free – more details |
| Radio-paging services (starting 076) | 42.5p a call |
| Personal numbering services (starting 070) | 55.34p |
| Call forwarding services (e.g. 07744, 07755) | 29.7p |
| Premium rate charges | Charge |
| Premium rate services (starting 09) | 60p to £2.10 per minute. Please see the 09 and 118 number checker here . A one-minute minimum call charge applies to calls charged by the minute. |
| Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let you know the cost of the call. | Free to £2.00 per minute (one-minute call charge) |
| Directory enquiries call charges (one minute minimum call charge) | Charge per Minute |
| Calls to Vodafone's preferred directory enquiry number (118 881) | 85p |
| Calls to directory enquiries numbers (118) | 85p to £3. Please see the 09 and 118 number checker here . A one-minute minimum call charge applies to calls charged by the minute. |
| UK internet usage | Charge per MB |
| UK internet use on plans without internet included | 83p per 50MB per day (midnight to 11.59pm) |
| Additional UK internet use on plans with internet included | £4.25 (exc. VAT) per 250MB of extra UK internet you use. |

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International calls, texts and video calls from the UK

| International calls (one minute minimum call charge) | Charge per Minute |
|--|-------------------|
| Calls to the Vodafone Europe Zone | 17p |
| Calls to USA and Canada | 17p |
| Calls to any other worldwide destination | 65p |

| Text messages (per message) | Charge per Text |
|---|-----------------|
| Worldwide (up to 160 characters) per text | 20.04p |

| Video calls (1 minute minimum call charge) | Charge per Minute |
|--|-------------------|
| Worldwide | 46.8p |

Calls to the Channel Islands or Isle of Man from the UK

Making a call to the Channel Islands or the Island of Man will not be included in Customer's monthly price plan.

| Standard calls (one minute minimum call charge) | Charge per Minute |
|--|-------------------|
| Calls to Channel Islands or Isle of Man numbers starting 01481, 01534 or 01624 | 30p |

| Text messages (per message) | Charge per Text |
|--|-----------------|
| Texts to Channel Islands or Isle of Man numbers starting 01481, 01534 or 01624 | 10p |

Charges for using your phone abroad

We've divided the world into zones which carry different charges. As zones, countries and charges change from time to time, please check our website before travelling at vodafone.co.uk/workingabroad

| | Making calls | Receiving calls | Sending texts | Sending picture messages | Using the internet |
|---------------|---------------|-----------------|--|--------------------------|---|
| Europe Zone | 20.42 per min | 5.95 per min | 6.8 per text | 37p per picture message | 38.29p per MB |
| USA & Canada | £1 per min | 75p per min | 35p per text plus the UK text message rate | 37p per picture message | £3 per MB for the first 5MB, £15 per 5MB thereafter |
| Rest of World | £1.40 per min | £1 per min | 35p per text plus the UK text message rate | 37p per picture message | £3 per MB for the first 5MB, £15 per 5MB thereafter |

In the European Zone we will charge you for the call you make in 1 second increments with a 30 second minimum call charge.

All calls you receive are charged per second.

In the Asia Pacific and Rest of World we will charge you for the call you make in 1 minute increments with a 1 minute minimum call charge. For receiving calls, we will charge you in increments (depending on your price plan) with a minimum call charge.

In USA & Canada we will charge you for the call you make and receive in 1 minute increments with a 1 minute minimum call charge.

Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply.

If we are charged an admin fee from a foreign network operator for you to receive a text, we will pass this charge to you.

General

Any data allowance or usage increment relates to use of all or part of the specified amount. Charges are correct at time of print and are include VAT. If you do not have a '4G Ready' or '4G' Plan your upload data speed will be limited to 8Mbps and your download data speed will be limited to 10Mbps.