

Enterprise price plan guide



Vodafone Business Single Plans

This Price Plan Guide applies to the Vodafone Business Single price plans (Basic 100, 300 and 600 Minute Plans for business, Vodafone Red Plans (for business) and Vodafone Red Business Plans) and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms and Mobile Service Terms, shall form the Agreement for the Vodafone Single for the Vodafone Business Single Plan. All Charges exclude VAT.

Voice calls, internet and messaging within the UK from UK mobiles

Standard UK call charges (1 minute minimum call charge)	Charge per minute
Calls to any Vodafone UK mobile, standard UK landline (starting 01,02 or 03) within the UK	37.5p
Calls to other UK mobile networks within the UK	37.5p
Video calling to any Vodafone UK mobile within the UK	33.33p
Video calling to other UK mobile networks within the UK	46.8p
Video calling to international mobile networks within the UK	46.8p
Standard UK text charges	Charge per text
Standard UK text message	15p
Standard UK picture message	33.3p
Standard UK video message	51p
Non-geographic call charges (one minute minimum call charge)	Charge per Minute
Non-geographic numbers starting 0800, 0808, 0845, 0870 or 0500	17p
Non-geographic numbers starting 0871, 0872, 0843 or 0844	33.3p
Charity numbers starting 0800 or 0808	Free – more details
Radio-paging services (starting 076)	42.5p a call
Personal numbering services (starting 070)	55.34p
Call forwarding services (e.g. 07744, 07755)	29.7p
Premium rate charges	Charge
Premium rate services (starting 09)	Between 62.5p and £1.88 per minute. Please see the 09 and 118 number checker here . A one-minute minimum call charge applies to calls charged by the minute.
Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let you know the cost of the call.	Free to £2.00 per minute (one-minute call charge)
Directory enquiries call charges (one minute minimum call charge)	Charge per Minute
Calls to Vodafone's preferred directory enquiry number (118 881)	71p
Calls to directory enquiries numbers (118)	Between 72p and £4.17 per minute. Please see the 09 and 118 number checker here . A one-minute minimum call charge applies to calls charged by the minute.
UK internet usage	Charge per MB
UK internet use on plans without internet included	£1.25 per 100MB per day (midnight to 11.59pm)
Additional UK internet use on plans with internet included	£5.42 (exc. VAT) per 250MB of extra UK internet you use.

International calls, texts and video calls from the UK

International calls (one minute minimum call charge)	Charge per Minute
Calls to the Vodafone Europe Zone	83p
Calls to USA and Canada	1.25p
Calls to any other worldwide destination	1.25p
Text messages (per message)	Charge per Text
Worldwide (up to 160 characters) per text	29.17p
Video calls (1 minute minimum call charge)	Charge per Minute
Worldwide	46.8p

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Calls to the Channel Islands or Isle of Man from the UK

Making a call to the Channel Islands or the Island of Man will not be included in Customer's monthly price plan.

Standard calls (one minute minimum call charge)	Charge per Minute
Calls to Channel Islands or Isle of Man numbers starting 01481, 01534 or 01624	30p
Text messages (per message)	Charge per Text
Texts to Channel Islands or Isle of Man numbers starting 01481, 01534 or 01624	15p

Calls, texts and data outside the UK

Vodafone divided the world into zones which carry different charges. As zones, countries and charges change from time to time, please check Vodafone's website before travelling at vodafone.co.uk/workingabroad.

Zones	Making calls	Receiving calls	Sending texts	Sending picture messages	Using the internet
Europe Zone 1	15.6p per min	4.1p per min	4.9p per text	16.5p per picture message	16.5p per MB
Europe Zone 2	20.4p per min	5.9p per min	6.8p per text	37p per picture message	38.2p per MB
Asia Pacific	80p per min	75p per min	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5 Mb, then £15 per 5MB thereafter
USA & Canada	£1.35 per min	£1 per min	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5 Mb, then £15 per 5MB thereafter
Rest of World Zone 1	£1.65 per min	£1.30 per min	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5 Mb, then £15 per 5MB thereafter
Rest of World Zone 2	£2.00 per min	£1.50 per min	50p a text plus the UK text message rate	37p per picture message	£6 per MB for the first 5 Mb, then £30 per 5MB thereafter

In both Europe Zones Vodafone will charge Customer for the call Customer makes in 1 second increments with a 30 second minimum call charge. All calls Customer receive are charged per second. In USA & Canada Vodafone will charge Customer for the call Customer makes and receives in 1 minute increments with a 1 minute minimum call charge. In Rest of World and Rest of World 2 Vodafone will charge Customer for the call Customer makes in 1 minute increments with a 1 minute minimum call charge. For receiving calls, Vodafone will charge Customer in increments (depending on Customer's price plan) with a minimum call charge. Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this charge to Customer. Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).

List of Countries by Zone:

Europe Zone 1 : Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, French Territories, Gibraltar, Iceland, Liechtenstein, Norway, France, Germany, Greece, Hungary, Ireland, Italy (inc. Vatican City), Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden

Europe Zone 2 : Albania, Bosnia & Herzegovina, Faroe Islands, Guernsey, Isle of Man, Jersey, San Marino, Switzerland & Turkey (inc Northern Cyprus)

Asia Pacific: Australia, New Zealand, Singapore, South Africa, Taiwan and Thailand.

USA & Canada

Rest of the World 1 : All Other Countries

Rest of the World 2 : Andorra, Greenland, Lebanon, Libya & Uzbekistan