

Business Sub-processors – March 2019

Connectivity

Vodafone UK solution	Sub-processor Entity	Location of the Sub-processor/s (where processing takes place)
Mobile Device Manager	MobileIron	US
Process Tracker	MatsSoft	UK
Vodafone Media Recording (Managed Recording Dedicated)	Verint	UK

Unified Communications

Vodafone UK solution	Sub-processor Entity	Location of the Sub-processor/s (where processing takes place)
Network Mobile Recording	Cognia - former Compliant Phones Limited (CPL) – via Smarsh	US Ireland, Germany
	Oracle	Germany, Spain
	Cisco	Germany, Spain
	Amazon Web Services	Germany
Cisco Collaboration Flex (Webex Meeting)	Cisco	US locations + Worldwide Media Data Center locations in accordance with Cisco's Privacy Data Sheets, here

Cloud and Security Solutions

Vodafone UK solution	Sub-processor Entity	Location of the Sub-processor/s (where processing takes place)
Private Cloud	EMC (Virtustream)	UK, Germany, Ireland, Spain, USA, Singapore, Hong Kong
	VCE	UK, Germany, Ireland, Spain, USA, Singapore, Hong Kong
	VMware	Bulgaria, UK, Germany, Ireland, Spain, USA, Singapore, Hong Kong
	Bell Integration	UK, Ireland, Germany



Vodafone UK solution	Sub-processor Entity	Location of the Sub-processor/s (where processing takes place)
Cloud Storage	EMC Computer Systems (UK) Limited	EMC teams operating the service in Vodafone data centres environments are located remotely: UK, Germany, India
Dedicated Storage	EMC Computer Systems (UK) Limited	EMC teams operating the service in Vodafone data centres environments are located remotely: UK, Germany, India
Flexible Computing	Dell Inc subsidiary Virtustream	UK
Total Cloud Flex	DXC (formerly HP Enterprises Limited, formerly Electronic Data Systems Limited)	UK, Germany, Italy
Primary Storage	EMC Computer Systems (UK) Limited	EMC teams operating the service in Vodafone data centres environments are located remotely: UK, Germany, India
Data Protection	EMC Computer Systems (UK) Limited	EMC teams operating the service in Vodafone data centres environments are located remotely: UK, Germany, India
	Iron Mountain	UK

Note – Cloud Transformation:

Vodafone has joined forces with IBM to bring together the best of multi-cloud and connectivity solutions, global capabilities and industry expertise to help drive your ideas to business outcomes faster, more simply and at scale.

We will soon update the list of sub-processors for Cloud and Security solutions shown above to reflect this new venture. In the meantime, find below a list of IBM entities that from the 1 April 2019 might be involved in the processing of personal data on behalf of our customers for cloud solutions and the location of processing:

Name	Registered business address	Actual location of processing
IBM United Kingdom Limited	P.O. Box 41, North Harbour, Portsmouth, Hants, PO6 3AU, UK	UK
IBM GDC Romania	Bulevardul Vasile Milea 4A, București 061344, Romania	Romania
IBM Poland	Krakowiaków 32, 02-255 Warszawa, Poland	Poland
IBM Czech Republic	V Parku 2294/4, 148 00 Praha 4, Czechia	Czech Republic
IBM India Private Limited	Manyata Embassy Business Park (MEBP), Thanisandra, Bengaluru, Karnataka 560045, India	India

