

# Terms and Conditions



## Vodafone Together

Consumer Customers – Effective from 29 June 2022

### Vodafone Together – Terms and Conditions

Call 03333 043 222 or email [disability.access@vodafone.co.uk](mailto:disability.access@vodafone.co.uk) for a large print, braille, audio CD or dyslexia friendly version of this document.

#### 1. Eligibility

If you have an active Home Broadband Plan (purchased on or after the 3 July 2019) and an active eligible Pay Monthly Plan (as defined in Table 1 below), you are a “**Vodafone Together**” customer and will be eligible for a Vodafone Together discount (“**Discount**”) on your Home Broadband Plan. This Discount varies as per Table 1 below:

Table 1 – Benefit Eligibility

Home Broadband Plan Purchase date	Mobile Plan Purchase date	Eligible Home Broadband Plan	Eligible Pay Monthly Mobile Plan	Vodafone Together Discount (per month, applied to your monthly Broadband charge)
3 July 2019 – 4 March 2021	Any date	Any Home Broadband plan	<ul style="list-style-type: none"><li>12-month SIMO plan</li><li>Any MBB</li></ul>	£2.00
		Any Home Broadband plan	<ul style="list-style-type: none"><li>18-month SIMO plan</li><li>Any handset package</li></ul>	£3.00
5 March 2021 – 5 April 2022	Pre 5 April 2022	Any Pro Home Broadband plan	<ul style="list-style-type: none"><li>30-day SIMO or Airtime Plan</li><li>12-month SIMO or Airtime Plan</li><li>Any Mobile Broadband or tablet plan</li></ul>	£2.00
		Any Pro Home Broadband plan	<ul style="list-style-type: none"><li>24-month SIMO or Airtime Plan</li></ul>	£3.00
Post 6 April 2022	Pre 6 April 2022	Any Home Broadband plan	<ul style="list-style-type: none"><li>30-day SIMO or Airtime Plan</li><li>12-month SIMO or Airtime Plan</li><li>Any Mobile Broadband</li></ul>	£2.00
		Any Home Broadband plan	<ul style="list-style-type: none"><li>24-month SIMO or Airtime plan</li></ul>	£3.00
Any date	Post 6 April 2022	Any Home Broadband plan	<ul style="list-style-type: none"><li>12-month SIMO or Airtime Plan</li><li>24-month SIMO or Airtime Plan</li></ul>	£3.00

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### 2. Vodafone Together Discounts & Benefits

#### 2.1 Home Broadband Discount

- (a) The Discount will be automatically applied to your Home Broadband Plan.
- (b) The value of the Discount will depend on the Home Broadband Plan and Pay Monthly Plan that you have (see Table 1 above).
- (c) The Home Broadband Plan and Pay Monthly Plan must be on the same Vodafone account.
- (d) It may take up to 28 days for the Discount to be applied once you are connected to both plans
- (e) The Discount cannot be used on items purchased in conjunction with any other promotional offer or discount

#### 2.2 Cancellation and Termination

- (a) If you cancel your Pay Monthly Mobile Plan or Home Broadband Plan, your Discount will continue to be applied to your Home Broadband Plan bill.
- (b) If you cancel either or both your Home Broadband Plan and/or Pay Monthly Mobile Plan before the end of your applicable minimum period you may have to pay Early Termination Fees in accordance with your relevant Pay Monthly Airtime Charges Guide or Price Plan for Vodafone Home Broadband and Phone. Please refer to [www.vodafone.co.uk/terms](http://www.vodafone.co.uk/terms) to find out more.
- (c) The Discount will not be applied to your account if you cancel your purchase during the 14-day cooling off period.

#### 2.3 Additional Line Discount

**Please note**, the following additional line discount only applies to new additional Pay Monthly Mobile Plans purchased by Vodafone Together customers after 6 April 2022:

- (a) Vodafone Together customers can access 30% off additional 12-, 18- or 24-month SIMO plans, Airtime plans or Mobile Broadband data-only plans (“**Additional Line Discount**”).
- (b) The person who owns the accounts, the “Account Owner” is able to apply for the Additional Line Discount, subject to plan eligibility as set out in clause 4(c) and 4(d) below. Those who use these plans will be known as the “Account User”.
- (c) The Account Owner will need to pass our standard credit check to enable the rental of additional plans and will not be eligible if customer has unpaid bills with Vodafone. The Additional Line Discount can be applied to an Account User plan if the plan you wish to apply the Additional Line Discount to is not subject to any other discount, offer or promotion.
- (d) The Additional Line Discount is available on the following Pay Monthly plans:
  - (i) 12,18 and 24-month SIM only plans
  - (ii) 12, 18 and 24-month Airtime plans
  - (iii) 12 and 24-month data-only Mobile broadband plans
- (e) The Additional Line Discount is not available on:
  - (i) Pay as you go plans
  - (ii) 30-day SIM only plans
  - (iii) Basics plans
  - (iv) VOXI plans
  - (v) TalkMobile plans
  - (vi) Tablet and Laptop plans
  - (vii) Broadband and Home Phone packages

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- (viii) Items purchased in conjunction with any other promotional offer or discount
- (ix) Any plan purchased indirectly through a third party, for example, Currys
- (f) The Additional Line Discount will be removed when:
  - (i) The plan reaches the end of its minimum contract terms; or,
  - (ii) The plan is upgraded.
- (g) Customers will qualify for the Additional Line Discount 30 days after their most recent Pay-Monthly SIMO or Airtime connection and 3 days after purchasing their Home Broadband
- (h) The Additional Line Discount is only available on new additional Pay Monthly Mobile Plans. Upgrades of existing Pay Monthly Mobile plans are not eligible

### 2.4 Additional Benefits

**Please note**, the following benefits only apply to new Vodafone Together customers after 6 April 2022:

- (a) Premium VeryMe Rewards:
  - (i) Vodafone Together customers will have access to VeryMe Rewards
  - (ii) Maximum of one claim or entry of each reward and prize draw per account
- (b) Specific VeryMe Rewards terms and conditions can be found at: <https://www.vodafone.co.uk/terms-and-conditions/consumer/mobile/offers-and-promotions/VodafoneVeryMeTermsandConditions/>
- (c) Norton 360 Premium:
  - (i) All-in-one protection for up to ten devices. Offer subject to availability. Payment method & activation of an annual subscription required. Automatic payment at market rate after 1-year free subscription completed. Cancel automatic payments at any time. Check terms & availability at <https://uk.norton.com/vodafonetogether>. Not all features are available on all devices/operating systems.
  - (ii) A customer can only have one trial live at a time. If a customer already has a free trial from Norton 360 Premium, they must wait for this to end before restarting a new free trial.

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