

Enterprise price plan guide

Vodafone One Net Business



This Price Plan Guide applies to the Vodafone One Net Business price plans and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the One Net General Terms and Conditions and Mobile Service Terms, shall form the Agreement for Vodafone One Net Business. This Price Plan Guide applies to business customers only. All Charges exclude VAT. 4G network as standard (available when in a 4G area) for Mobile and Complete Customer User Types.

Core Package Price Plan

Vodafone One Net	Office		Mobile				Complete			
User Type	Fixed User		Mobile User				Mobile & Fixed User			
Descriptions	PPM	Red	PPM	Red	Red	Red	PPM	Red	Red	Red
Price – 5 years (per month per User)	£7.00	£15.00	£11.00	£30.00	£35.00	£39.00	£18.00	£40.00	£45.00	£49.00
Price – 3 years (per month per User)	£8.00	£16.00	£13.00	£32.00	£37.00	£41.00	£21.00	£43.00	£48.00	£52.00
Price – 2 years (per month per User)	£9.00	£17.00	£15.00	£34.00	£39.00	£43.00	£24.00	£46.00	£51.00	£55.00
Mobile, Landline, Freephone	PPM	Unlimited	PPM	Unlimited	Unlimited	Unlimited	PPM	Unlimited	Unlimited	Unlimited
Texts	N/A	N/A	PPT	Unlimited	Unlimited	Unlimited	PPT	Unlimited	Unlimited	Unlimited
Internal Calls & Voicemail	Inclusive									
Data (4G)	N/A	N/A	PPM	2GB	4GB	8GB	N/A	2GB	4GB	8GB
WiFi	N/A	N/A	N/A	500MB	1GB	3GB	N/A	500MB	1GB	3GB
One-Off Installation Charge	Inclusive on 3 & 5 years term, £500 on a 2 year term									
Monthly site charge	£125									
Euro Traveller with Red (daily charge)	N/A	N/A	N/A	£2.50	£2.50	£2.50	N/A	£2.50	£2.50	£2.50
EuroTraveller with PPM	N/A	N/A	Calls back to UK charged at 8p per min (more details below)	N/A	N/A	N/A	Calls back to UK charged at 8p per min (more details below)	N/A	N/A	N/A
WorldTraveller (daily charge)	N/A	N/A	£5.00	£5.00	£5.00	£5.00	£5.00	£5.00	£5.00	£5.00

Inclusive and Unlimited minutes or text options

One Net Business provides two types of calling options (Red and Pence per Minute ("PPM"), as set out in the table above) for our Customer User Types (Mobile, Fixed and Complete, also as set out above).

One Net Business Red plans:

Each voice Connection on a One Net Business Red price plan has unlimited calls to UK mobiles and UK landlines (starting 01, 02, 03) and standard UK text messages made or sent (as applicable) from and to the UK. All other call and text types on a One Net Business Red price plan shall be charged at the out of bundle rates set out in this Price Plan Guide.

Calls made through the return call service via voicemail are not included in Customer's allowance.

One Net Business PPM plans:

Each voice Connection on a One Net Business PPM price plan has unlimited calls to other One Net numbers and Voicemail.

All other call and text types on a One Net Business PPM price plan shall be charged at the pence per minute rates set out in this Price Plan Guide.

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One Net Business Extras

	Extra	Term	Price per User per month (unless otherwise expressed)
One Net Business Extras	Analogue/conf./FAX	24 month, 36 month, 60 month	£5.00
	One Net Conf Phone IP6000 – 24 month	24 month	£33.00
	One Net Conf Phone IP7000 – 24 month	24 month	£48.00
Additional Services	500MB Data		£5.00
	1GB Data		£8.50
	3GB Data		£13.50
	5GB Data		£17.50
	8GB Data		£21.50
	Itemised Billing - Paper - per user		£1.28
	Business Insurance Damage Cover		£6.00
	Business Insurance Plus		£9.00
	300 minutes to 0845 & 0870		£2.08
Roaming & International	EuroTraveller with Red (included in Red plans)		£2.50 per day
	EuroTraveller PPM (included in PPM plans)		8p per min for calls back to UK, £2.50 per day otherwise*
	World Traveller (included in Red and PPM plans)		£5.00 per day
	RoW Data Traveller		£5.00 per day
	NI Caller Plus (available on Red plans)		(Please see details below)
	NI Caller Plus PPM (available on PPM plans)		(Please see details below)
	Call Abroad 75		£5.00
	Call Abroad 125		£8.00
	Call Abroad 200		£12.00
Call Abroad 500		£20.00	

* EuroTraveller PPM has no daily charge for calls back to the UK, but all such calls are charged at 8p per minute. SMS, data or calls made to a country within our Europe Zone or calls made from Europe to US/Canada, Popular Long Distance, Other Long Distance or Rest of World will trigger the £2.50 (excluding VAT) daily charge in addition to the pence per minute rates set out below.

EuroTraveller with Red price plans

Customers who have purchased One Net Business Red price plans (Mobile and Complete) are automatically opted into EuroTraveller. The EuroTraveller Price Place Guide applies, and can be found online at www.vodafone.co.uk/terms under Business Price Plan Guide – Business EuroTraveller.

By opting into EuroTraveller, Customer will automatically opt out of the monthly spend limit for data in our Europe Zone because Customer will be using its UK data allowance. Customer will still be opted into the monthly spend limit in our [WorldTraveller Zone](#) and countries in the Rest of World Zone.

By opting into EuroTraveller, Customer will have opted out of the regulated Eurozone roaming rates, which can be found at www.vodafone.co.uk/goingabroadinfo. Customers can opt out of EuroTraveller with Red price plans at any time and will revert back to standard regulated Eurozone roaming rates.

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EuroTraveller calls to the UK from our Europe Zone with PPM price plans (“EuroTraveller PPM”)

Customers who have purchased One Net Business PPM price plans (Mobile and Complete) are automatically opted into EuroTraveller PPM, with calls to the UK from our Europe Zone charged at 8p per minute. The EuroTraveller daily charge of £2.50 (excluding VAT) will not be charged for calls to the UK from our Europe Zone.

The daily charge of £2.50 (excluding VAT) will only be triggered if a SMS is sent, data is used or calls are made to a country within our Europe Zone or calls are made from Europe to US/Canada, Popular Long Distance, Other Long Distance or Rest of World, which is in addition to the rates set out in the Pence Per Minute and International Calls tables below.

All other terms of EuroTraveller apply unchanged and can be found online at www.vodafone.co.uk/terms under Business Price Plan Guide – Business EuroTraveller.

By opting into EuroTraveller PPM, Customer will automatically opt out of the monthly spend limit for data in our Europe Zone because Customer will be using its UK data allowance. Customer will still be opted into the monthly spend limit in our [WorldTraveller Zone](#) and countries in the Rest of World Zone.

By opting into EuroTraveller PPM, Customer will have opted out of the regulated Eurozone roaming rates, which can be found at www.vodafone.co.uk/goingabroadinfo. Customers can opt out of EuroTraveller PPM at any time and will revert back to standard regulated Eurozone roaming rates.

World Traveller

Customers who have purchased One Net Business Red or PPM price plans (Mobile and Complete) are automatically opted into WorldTraveller.

Customer accepts that by opting in to WorldTraveller it will opt out of the 50 euro rest of the world monthly spend data cap and associated notifications whilst in the WorldTraveller Zone. If Customer chooses to subsequently opt out of WorldTraveller, Customers will automatically be opted back into the 50 euro rest of the world monthly spend data cap and associated notifications whilst in the WorldTraveller Zone.

All other terms of WorldTraveller apply unchanged and can be found online at www.vodafone.co.uk/terms under Business Price Plan Guide – Business WorldTraveller.

For specific roaming charges please see: <http://www.vodafone.co.uk/business/shop/phones-and-plans/working-abroad/index.htm>

Call Abroad (75, 125, 200 and 500 Minutes)

Call Abroad is available on One Net Business Red and PPM price plans, for use on any Office, Mobile or Complete User Type when making calls to certain international destinations from the UK. The number of minutes within the add-on are available on a monthly basis. Any usage in excess of the inclusive allowance will be charged at standard rates, detailed in the Pence per Minute and Out of Bundle rates section below.

All other terms of Call Abroad apply unchanged and can be found online at www.vodafone.co.uk/terms under Vodafone Call Abroad.

Below is the list of Countries included in Call Abroad				
Austria	Germany	Netherlands	USA	
Belgium	Gibraltar	Norway	Canada	
Bulgaria	Greece	Poland		
Canary Islands	Hungary	Portugal (inc. Madeira)		
Croatia	Iceland	Romania		
Cyprus	Ireland	Slovakia		
Czech Republic	Italy (inc. Vatican City)	Slovenia		
Denmark	Latvia	Spain (inc. Balearic Islands)		
Estonia	Liechtenstein	Sweden		
Finland	Lithuania	Faroe Islands		
France (inc. Monaco)	Luxembourg	Switzerland		
French Territories	Malta	Turkey		
European destinations excluded from the proposition:				
Channel Islands	Isle of Man	Bosnia & Hercegovina		Albania

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One Net Business Pence per Minute and Out of Bundle rates

The following prices apply to calls, texts and data that are in excess of any inclusive allowance or which are not included in an inclusive allowance.

Call Type	PPM Pence Per Minute	Red Out of Bundle
Internal calls	0p	0p
Voicemail	0p	0p
Calls to Vodafone UK mobiles and UK landlines (starting 01, 02, 03)	1p	Inclusive
Calls to Other UK mobiles	3p	Inclusive
International: Europe	6p	6p
International: US/Canada	1p	1p
International: Popular Long Distance	12p	12p
International: Other Long Distance	35p	35p
International: Rest of the world	50p	50p
UK SMS	10p	Inclusive
UK MMS	31p	31p
0500/0800/0808	0p	0p
0870/0871/0872/0843/0844/0845	2p a minute plus a service charge* (one-minute minimum call charge)	2p a minute plus a service charge* (one-minute minimum call charge)
Premium Rate (starting 09)	2p a minute plus a service charge* (one-minute minimum call charge)	2p a minute plus a service charge* (one-minute minimum call charge)
Calls to other directory enquiries (118)	2p a minute plus a service charge* (one-minute minimum call charge)	
UK and EU data usage (With EuroTraveller Red and EuroTraveller PPM)	£12.77/GB	

* The 2p per minute is the access charge and this charge will be increasing to 37.5p per minute from 1 April 2016. A service charge also applies for calls to numbers starting 084, 087, 09 or 118, as advertised by the organisation offering the service (such as your bank or travel agent). More information is available at www.ukcalling.info

For standard Europe regulated rates when not opted into EuroTraveller Red and EuroTraveller PPM, please see <http://www.vodafone.co.uk/business/shop/phones-and-plans/working-abroad/index.htm>

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Northern Ireland Caller Plus

The Northern Ireland Caller Plus and Northern Ireland Caller Plus PPM add-ons are only available to One Net Business Customers with an account registered to a Northern Ireland address. The charges as stated below apply to Office, Mobile and Complete User Types. These add-ons cannot be used in conjunction with EuroTraveller, EuroTraveller PPM or World Traveller. Customers can opt in or out of Northern Ireland Caller Plus or Northern Ireland Plus PPM at any time, choosing EuroTraveller, EuroTraveller PPM or World Traveller if they travel outside of the UK or Republic of Ireland.

Call Type	PPM Pence Per Minute	Red Out of Bundle
Add on	NI Caller Plus PPM	NI Caller Plus
Internal calls	0p	0p
Voicemail	0p	0p
Calls to Vodafone UK mobiles and UK landlines (starting 01, 02, 03)	1p	Inclusive
Calls Other to UK mobiles	3p	3p
UK SMS	10p	Inclusive
0500/0800/0808	29p	0p
0870/0871/0872/0843/0844/0845	29p	29p
Premium Rate (starting 09)	29p	29p
Out of bundle/allowance data usage	£12.77/GB	

International Calls

International calls	PPM	Breakdown
Europe	6p	Andorra, Azores, Canary Islands, Republic of Ireland, Gibraltar, Greece, Italy, Monaco, Portugal, Spain, Vatican City, Belgium, Denmark, France, Germany, Liechtenstein, Luxembourg, Netherlands, Sweden, Switzerland Albania, Bosnia, Croatia, Czech Republic, Estonia, Faroe Islands, Herzegovina, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia, Slovenia, Austria, Cyprus, Finland, Iceland, Norway
US/Canada	1p	United States of America, Canada
Popular Long-distance	12p	Australia, New Zealand, Singapore, South Africa, Taiwan, Thailand, Hong Kong, Japan, Bangladesh, India, Pakistan, Sri Lanka, Turkey
Other Long-distance	35p	Israel, Palestine, Kuwait, Oman, Qatar, Saudi Arabia, United Arab Emirates, Egypt, Jordan, Lebanon, Syria
Rest of World	50p	Everywhere else

General

Any data allowance or usage increment relates to use of all or part of the specified amount. Charges are correct at time of print. Unless Customer is on a '4G Ready' or '4G' plan, upload data speed will be limited to 8Mbps and download data speed will be limited to 10Mbps.

Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).