

# Service Specific Terms



## Vodafone Wholesale Data Service (M2M)

Enterprise Customers

### 1. Service – Overview

- 1.1 The Vodafone wholesale data service (the “**Wholesale Data Service**”) allows Customer to purchase SIMs for use on the Bearer Services. The term “**Service**” or “**Services**” in these Service Specific Terms means the Wholesale Data Service.

### 2. Service Term Structure

- 2.1 The following documents govern Vodafone’s supply of the Service and form part of the Agreement, applying in the order of precedence set out in the General Terms:
  - (a) the Commercial Terms;
  - (b) the General Terms;
  - (c) the Mobility Service Terms as set out at [www.vodafone.co.uk/terms](http://www.vodafone.co.uk/terms);
  - (d) the Order, which confirms the Service Elements selected by/for Customer; and
  - (e) any applicable policies and guidelines, as provided from time to time by Vodafone

### 3. The Service and Equipment

- 3.1 The Wholesale Data Service allows the Customer to purchase SIMs for use on the Bearer Services with bulk data pricing. The detailed functionality and limitations of the Service shall be at the discretion of Vodafone.
- 3.2 Vodafone shall begin implementation of the Wholesale Data Service from the Service Commencement Date. Vodafone aims to complete such implementation within 30 days of the Service Commencement Date.
- 3.3 The Charges set out in the Commercial Terms relating to Connections, shall apply from the date of activation of such Connections by Vodafone.

### 4. Service Specific Conditions of Use

#### 4.1 M2M Usage:

- (a) All SIMs provided under the Wholesale Data Service are intended for use with machine-to-machine (“**M2M**”) services only and Customer acknowledges that it shall be responsible for requesting separate Service Specific Terms with Vodafone for any other requirements.

#### 4.2 Minimum Quantities:

- (a) Customer shall place orders in minimum quantities of 50 SIMs or such quantity of SIMs as may be agreed between the Parties (subject to availability) based upon Customer’s actual or reasonably anticipated level of business in connection with the Wholesale Data Service.

#### 4.3 Equipment and SIM Management:

- (a) On termination of the Agreement, Customer shall ensure all SIMs are removed from the machines and either returned to Vodafone or destroyed.
- (b) Customer shall request that roaming bars are applied to all SIMs that will not be used outside of the UK.
- (c) Customer shall ensure that it contacts Vodafone to request that any applicable SIMs are disconnected as part of any Equipment decommissioning process (where applicable).