

Price Plan Guide



Vodafone Business Premier Tablet Plans

Enterprise Customers

This Price Plan Guide applies to the Vodafone Business Premier Tablet price plans and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms, Mobility Service Terms, Service Specific Terms, Order and any applicable policies and guidelines shall form the Agreement for the Vodafone Business Premier Tablet Price Plans.

All Charges exclude VAT. Please note that Customers cannot change their Business Premier Tablet Plan until the Minimum Term has been fulfilled.

1. Business Premier Tablet Plans

	Business Premier 1GB	Business Premier 6GB	Business Premier 25GB	Business Premier 60GB
UK Data Allowance	4GB	10GB	20GB	40GB
Roaming	Inclusive Business Traveller	Inclusive Business Traveller	Inclusive Business Traveller	Inclusive Business Traveller
Vodafone Pass	Inclusive Email and Maps Pass	Inclusive Email and Maps Pass	Inclusive Email and Maps Pass	Inclusive Email and Maps Pass
Security	Inclusive Device Support	Inclusive Device Support	Inclusive Device Support	Inclusive Device Support

2. Included in Price Plan

2.1 Business Traveller:

- Europe Zone:** All Vodafone Business Premier Tablet plans include Business Traveller which allows Customers to take their UK data to our Europe Zone for free.
- World Zone:** Customers can use Business Traveller in our World Zone for £5 (excl. VAT) a day per Connection.
- Customer will automatically opt out of the 50 euro monthly spend limit for data in Business Traveller countries, together with associated notifications, because Customer will be using its UK data allowance.
- Customer can opt out of Business Traveller with Vodafone Business Premier Tablet Plans and will revert back to Standard List Price roaming rates and the 50 euro monthly spend data cap.
- The Business Traveller Price Plan Guide applies to Customer's use of Business Traveller (please see www.vodafone.co.uk/workingabroad).

2.2 Email and Maps Pass

- All Vodafone Business Premier Tablet plans have the Email and Maps Pass included. Please visit www.vodafone.co.uk/businesspass for more information on how Vodafone Email and Maps Pass work and the apps included.
- Please see www.vodafone.co.uk/terms for Service Terms.

2.3 Device Support

- Vodafone Device Support is included in all Vodafone Business Premier Tablet plans – see www.vodafone.co.uk/devicesupport for details.
- Device Support is provided by Lifestyle Services Group Limited trading as Assurant. Third Party terms apply to Customer's use of Device Support and by using Device Support Customer will enter into a separate agreement with Lifestyle Service Group Limited for the use of the service. Please visit www.vodafone.co.uk/devicesupport for details. Please be aware that by using Device Support that your

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personal data may be stored outside of the European Economic Area – see the Device Support terms for further details.

3. Voice Calls, Internet and Messaging from the UK

3.1 Vodafone Business Premier Tablet plans

Standard UK text Charges	Charge per text
Standard UK text message	29.17p
Standard UK picture message	45.84p
Standard UK video message	45.84p

UK internet usage in the UK	Charge per megabyte
Additional UK internet use on plans with internet included	£5.42 per 250MB

4. Texts to the Channel Islands and Isle of Man from the UK

Sending a text to the Channel Islands or the Island of Man will not be included in Customer's monthly price plan.

Text messages (per message)	Charge per text
Texts to Channel Islands or Isle of Man numbers	15p

5. International Texts from the UK

Text messages (per message)	Charge per text
Worldwide (up to 160 characters) per text	29.17p

6. Texts and Data Outside the UK

6.1 These are the Charges Customer will pay if not opted into Business Traveller. If opted into Business Traveller, Customer will pay these Charges for any countries not covered by Business Traveller.

6.2 Vodafone has divided the world into zones which carry different Charges. As zones, countries and Charges change from time to time, please check Vodafone's website before travelling at www.vodafone.co.uk/workingabroad.

Roaming Zone	Using the internet	Sending texts and picture messages	Sending SMS from Europe Zone 1 and 2 to any other zone
Europe Zone 1 & 2	Usage taken from inclusive UK allowance, or charged at domestic rate.	Charged at domestic rate.	Usage charged at international rates
Roaming Zone	Sending texts (per text)	Sending picture messages	Using the internet
Zone 1	7p per text plus the UK text message rate	55p per picture message	10p per MB
Zone 2	25p per text plus the UK text message rate	55p per picture message	50p per MB

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Zone 3	50p per text plus the UK text message rate	55p per picture message	£1.50 per MB
Zone 4	50p a text plus the UK text message rate	55p per picture message	£6.00 per MB

- 6.3 In Europe Zone 1 and Europe Zone 2 Customers will be charged their domestic rates.
- 6.4 Premium rate texts are excluded and additional Charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this Charge to Customer.
- 6.5 Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).
- 6.6 **List of Countries by Roaming Zone:**
- (a) **Europe Zone 1:** Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (Incl. Corsica), French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy (Incl. Vatican City), Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Martin, Slovakia, Slovenia, Spain (Incl. Balearic Islands), Sweden
 - (b) **Europe Zone 2:** Faroe Islands, Guernsey, Isle of Man, Jersey, San Marino, Switzerland, Turkey
 - (c) **Rest of World - Zone 1:** Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bhutan, Bonaire, Bosnia and Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, FIJI, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Kuwait, Laos, Lesotho, Macau, Macedonia, Madagascar, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Saudi Arabia, Qatar, Russia, Rwanda, Saba (Netherland Antilles), Samoa Western, Serbia, Seychelles, Singapore, Sint Eustatius (Netherland Antilles), Sint Maarten (Netherland Antilles), Solomon Islands, South Africa, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turks & Caicos, Uganda, Ukraine, United Arab Emirates, United States of America, Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia
 - (d) **Rest of World - Zone 2:** Algeria, Belarus, Bolivia, Cape Verde, Gambia, Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe
 - (e) **Rest of World - Zone 3:** Burundi, Libya, Mali, Namibia, Nepal, Sao Tome and Principe, Tunisia
 - (f) **Rest of World - Zone 4:** Angola, Belize, Comoros, Cook Islands, Cuba, Djibouti, East Timor, Equatorial Guinea, Ethiopia, Falkland Islands, Greenland, Lebanon, Maldives, New Caledonia, Saint Helena, Somalia, Syria, Turkmenistan

7. Inclusive European Roaming Fair Usage Policy

- 7.1 Inclusive European Roaming services are intended for use during periodic travel and not for customers roaming across foreign networks on a semi-permanent or permanent basis.
- 7.2 If Customer or Customer's Users use its mobile in the inclusive European Roaming Zone for more than 50% of the time in any 4 month rolling period, they will receive a text requesting more moderate use of Vodafone's roaming services.



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7.3 If Customer's or Customer's Users usage in the inclusive European Roaming Zones continues to exceed 50% as described above, over the 2-week period following the first notification, Customer may be charged for further use or Vodafone may bar Customer from using Vodafone's roaming services. Customer will be notified before Vodafone applies the bar.

8. General

8.1 Any data allowance or usage increment relates to use of all or part of the specified amount. Charges are correct at time of print. Unless Customer is on a '4G Ready' or '4G' plan, upload data speed will be limited to 8Mbps and download data speed will be limited to 10Mbps.

8.2 The detailed functionality of Business Premier Tablet Plans is at the discretion of Vodafone and is subject to change from time to time. Customer is responsible for all usage on its account.