

Service Specific Terms



Email and Maps Pass

Enterprise Customers

1. Overview

- 1.1 The Vodafone Email and Maps Pass allows use of specific email and map apps without using inclusive data allowance or incurring data charges.

2. Service Term Structure

- 2.1 The following documents further govern Vodafone's supply of the Service and form part of the Agreement, applying in the order of precedence set out in the General Terms:

- (a) the Commercial Terms;
- (b) the applicable Price Plan Guide(s);
- (c) the General Terms;
- (d) the Mobility Service Terms;
- (e) any applicable policies and guidelines, as provided from time to time by Vodafone.

3. The Service

3.1 Service Commencement Date.

- (a) If Customer's Plan includes the Vodafone Email and Maps Pass it will start on the first day of the plan and will continue whilst Customer remains on an eligible plan.
- (b) If the Vodafone Email and Maps Pass is an add-on it will start on the day Customer buys it and will renew automatically on the billing date each month.

- 3.2 **Termination of add-on.** If Customer cancels a Vodafone Email and Maps Pass, this will be effective immediately and Customer won't be able to use any remaining allowance. Vodafone cannot refund the Charge, in whole or in part. This will not affect Customer's legal rights.

- 3.3 **Upgrades.** If Customer's current plan comes with a Vodafone Email and Maps Pass included and Customer changes plans, the pass will not carry across, unless the new plan has a Vodafone Email and Maps Pass included as well. If Customer wants to continue using the Vodafone Email and Maps Pass Customer will need to include it as an add-on to its plan.

3.4 Adding a Pass.

- (a) If the Vodafone Email and Maps Pass is not included in the Customer's price plan, Customer can add or remove it immediately at any point during the month through the My Vodafone account, or by calling 191 free from a Vodafone mobile. The Vodafone Email and Maps Pass can take up to 48 hours to update on the SIM. To use the Vodafone Pass straight away, restart the mobile device.
- (b) Adding a Vodafone Email and Maps Pass midway through the billing month Customer will be charged the full monthly Charge.

- 3.5 **App Changes.** Vodafone may add or remove apps that form part of Vodafone Email and Maps Pass from time to time. A full list of apps is set out at vodafone.co.uk/businesspass.

- 3.6 **Data Capping.** If Customer takes out a Vodafone Email and Maps Pass, Customer will no longer be able to use the Vodafone Data Manager capping functionality.

3.7 Charges.

- (a) If Customer's data usage is not covered by the Vodafone Email and Maps Pass, this data usage will be taken from Customer's inclusive data allowance, once this is exhausted out of bundle charges will apply. Please note, additional content (such as advertising) featured within the app and/or website and any links that Customer clicks on from within the app may not be included in the Vodafone Email and Maps Pass and will be taken from Customer's inclusive data allowance or incur out of bundle charges.

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- (b) Some apps display additional content such as adverts (picture/audio/video), extensions or 3rd party content (e.g. location sharing/tracking, GIFs, sticker market, external videos, maps) and use analytics which may come out of Customer's inclusive data allowance or incur out of bundle charges.
 - (c) Accessing emails and maps through a browser and using any data used to update the relevant applications are excluded and use of these functions will come out of Customer's inclusive data allowance or incur out of bundle charges.
- 3.8 **Tethering.** Customer can tether another mobile device or tablet to its phone, tablet or MiFi device, and use the data from the apps included in the Pass.
- 3.9 **Virtual private network.** If Customer is using a virtual private network (VPN), a proxy, or the device is configured to an external domain name system (DNS) other than Vodafone's DNS, then Vodafone Email and Maps Pass will not work and Customer's usage will come out of its inclusive data allowance or incur out of bundle charges.
- 3.10 **Roaming:**
- (a) Vodafone Email and Maps Pass is not available for use in Vodafone's World Zone or Rest of World destinations. Please visit vodafone.co.uk/businesspass for further information.
 - (b) Where Customer has applied a roaming data cap to their price plan, if Customer hits the €50 data spend cap applied to roaming data services, any Vodafone Email and Maps Pass usage and standard data usage will be suspended until the spend cap is lifted at Customer's request.