

Price Plan Guide

Vodafone Business Integrated



Enterprise Customers – For contracts taken on or after 14th April 2026

This Price Plan Guide applies to the Vodafone Business Integrated price plan and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms, Mobility Service Terms, Service Specific Terms, Order and any applicable policies and guidelines shall form the Agreement for the Vodafone Business Integrated price plans. Price Plans (which utilise the Mobility Service) listed in this guide constitute Electronic Communications Services for the purposes of the General Terms.

All Charges detailed in this Price Plan Guide are Standard List Price and subject to change.

1. Overview and Opting in.

Vodafone Business Integrated is our most flexible plan ever, as it allows businesses to mix and match between various tariffs for various employee profiles, with their data pooled across the entire account or with unlimited data. You can have 50 to 20,000 connections on an account meaning it is ideal for large companies and smaller companies who are growing! It is easy to add new connections and manage your business needs. Oh, and let us not forget it has unlimited UK calls and SMS – including calls to UK landlines starting 01, 02 and 03. We also include 5G, VoLTE and Wi-Fi calling on all plans.

What is Vodafone Business Integrated?

Unlimited: Unlimited UK Voice and Text

Why Vodafone for large businesses?

We help businesses embrace digital technologies and drive innovation.

Fast growing 5G network offering fast connectivity across the UK.

Simplicity: Business Integrated makes mobile simpler than ever before by giving our customers the power to choose the right plan for each employee's needs and control how much data they use. They can opt for a sharer plan that lets you spread one pool of data across your employees or go for unlimited data for various use-cases, so you never need to worry about mobile getting in the way of a job well done.

With Vodafone Business Integrated, our large business customers get:

More choice: With a choice of data plan options, as well as roaming and support features to choose from, you can tailor your plan to perfectly suit your organisation needs.

Make the most of 5G, VoLTE and Wi-Fi Calling: All our plans come with the latest capabilities to allow you to communicate without barriers. 5G+, our next level 5G experience is available as an optional Service Element.

More efficient mobile: With our sharer option, you can spread your data across the business efficiently – so everyone has exactly what they need. No more wasted data – and no more unexpected costs when someone exceeds their allowance.

1.1 Business Integrated Shared Data plans cannot be mixed with Business Integrated Unlimited Data Plans.

1.2 Customer may opt into Business Integrated at account level only (minimum of 50 and maximum of 20,000 Connections in Group (Group described below))

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1.3 Please note that SIM Only Business Integrated cannot be mixed with Standard Business Integrated price plans.

2. Business Integrated Price Plan Ladder 2.1

Shared Data

Business Integrated Voice & Data plans	Business Integrated Lite 0	Business Integrated Lite 1	Business Integrated Lite 2	Business Integrated Extra 3	Business Integrated Extra 5	Business Integrated Pro 7	Business Integrated Pro 10	Business Integrated Pro 11
Standard Monthly Access Fee (per Connection)	£25.11	£30.82	£36.53	£47.94	£53.65	£65.07	£70.78	£69.96
SIM-only Monthly Access Fee (per Connection)	£15.12	£18.55	£21.98	£28.82	£32.24	£39.1	£42.52	£43.63
Shared mobile data	0GB	1GB	2GB	3GB	5GB	7GB	10GB	10GB
Unlimited calls to UK mobiles and UK landlines (starting 01, 02, 03) & Standard UK text messages sent from and to the UK	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
International Calls & texts bundle	No	No	No	100 min & 50 texts from the UK to Country group A & B*	400 min & 50 texts from the UK to Country groups A & B*	200 min & 50 texts from the UK to Country groups A & B & C*	600 min & 50 texts from the UK to Country groups A & B & C*	600 min & 50 texts from the UK to Country groups A & B & C*
Roaming	Inclusive in Country group A**	Inclusive in Country group A**	Inclusive in Country group A**	Inclusive in Country groups A & B**	Inclusive in Country groups A & B**	Inclusive in Country groups A & B & C**	Inclusive in Country groups A & B & C**	Inclusive in Country groups A & B & C**
5G, Wi-Fi & 4G calling access	Included	Included	Included	Included	Included	Included	Included	Included
5G +	Available for £2 per Connection Monthly Access Fee	Available for £2 per Connection Monthly Access Fee	Available for £2 per Connection Monthly Access Fee	Included with opt-in	Included with opt-in	Included with opt-in	Included with opt-in	Included with opt-in

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Vodafone Business Network Boost	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Included
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* Destinations included in Country groups A, B & C for international and roaming inclusive allowances are detailed in section 3.10.

** Mobile data fair usage policy of 25GB per month per user applies. If the limit is reached this limit, customer will be surcharged £2.05per 1GB (ex VAT) to continue using data in all the Inclusive and Business Traveller destinations until their monthly allowance renews.

Business Integrated Mobile	Business Integrated MBB Lite	Business Integrated MBB Extra	Business Integrated MBB Pro	Business Integrated MBB Pro 11
Broadband (Data only)				
Standard Monthly Access Fee (per Connection)	£28.53	£39.95	£51.37	£51.87
SIM-only Monthly Access Fee (per Connection)	£15.52	£23.97	£30.82	£32.72
Shared mobile data	4GB	6GB	10GB	10GB
Roaming	Inclusive in Country group A*	Inclusive in Country groups A & B*	Inclusive in Country groups A & B & C*	Inclusive in Country groups A & B & C*
5G access	Included	Included	Included	Included
Vodafone Business Network Boost	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Included

* Mobile data fair usage policy of 25GB per month per user applies. If the limit is reached this limit, customer will be surcharged £2.05per 1GB (ex VAT) to continue using data in all the Inclusive and Business Traveller destinations until their monthly allowance renews. Destinations included in Country groups A, B & C for international and roaming inclusive allowances are detailed in section 3.10.

2.2 Unlimited Data

Business Integrated Voice & Data plans	Business Integrated Lite 1	Business Integrated Extra 3	Business Integrated Extra 5	Business Integrated Pro 7	Business Integrated Pro 10	Business Integrated Pro 11
Standard Monthly Access Fee (per Connection)	£42.23	£53.65	£59.36	£76.48	£82.19	£80.70
SIM-only Monthly Access Fee (per Connection)	£25.40	£32.24	£35.68	£45.95	£49.37	£50.01

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Mobile Data	Unlimited at maximum 2mbps *	Unlimited at maximum 10mbps *	Unlimited at maximum 10mbps *	Unlimited at maximum speed available	Unlimited at maximum speed available	Unlimited at maximum speed available
Unlimited calls to UK mobiles and UK landlines (prefixes starting 01, 02, 03) & Standard UK text messages sent from and to the UK	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
International Calls & texts bundle	No	100 min & 50 texts from the UK to Country group A & B*	400 min & 50 texts from the UK to Country groups A & B*	200 min & 50 texts from the UK to Country groups A & B & C*	600 min & 50 texts from the UK to Country groups A & B & C*	600 min & 50 texts from the UK to Country groups A & B & C*
Roaming	Inclusive in Country group A**	Inclusive in Country group A & B**	Inclusive in Country groups A & B**	Inclusive in Country groups A & B & C**	Inclusive in Country groups A & B & C**	Inclusive in Country groups A & B & C**
5G, Wi-Fi & 4G calling access	Included	Included	Included	Included	Included	Included
5G +	Available for £2 per Connection	Included with opt-in	Included with opt-in	Included with opt-in	Included with opt-in	Included with opt-in
Vodafone Business Network Boost	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Included

* Mobile data speed limits apply to our Business Integrated Lite & Extra Unlimited Data plans. The maximum upload and download speeds you could experience on your device with these plans are as follows: Business Integrated Lite Voice & Data plans – 2Mbps and Business Integrated Extra Voice & Data plans – 10Mbps. If you have chosen one of these plans, please note you are not guaranteed to experience the maximum speed stated for your particular plan – the actual speed you experience will depend on a number of factors including location, network coverage and network signal.

** Destinations included in Country groups A, B & C for international and roaming inclusive allowances are detailed in section 3.10

*** Mobile data fair usage policy of 25GB per month per user applies. If the limit is reached this limit, customer will be surcharged £2.05per 1GB (ex VAT) to continue using data in all the Inclusive and Business Traveller destinations until their monthly allowance renews

Business Integrated Mobile Broadband (Data only)	Business Integrated MBB Lite	Business Integrated MBB Extra	Business Integrated MBB Pro	Business Integrated MBB Pro 11
Standard Monthly Access Fee (per Connection)	£34.24	£45.66	£62.78	£62.51
SIM-only Monthly Access Fee (per Connection)	£20.55	£27.39	£37.67	£39.11

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Minimum Term	24 months	24 months	24 months	24 months
Mobile data	Unlimited at maximum 10Mbps *	Unlimited at maximum 10Mbps *	Unlimited maximum speed available	Unlimited maximum speed available
Roaming	Inclusive in Country group A**	Inclusive in Country groups A & B**	Inclusive in Country groups A & B & C**	Inclusive in Country groups A & B & C**
5G Access	Included	Included	Included	Included
Vodafone Business Network Boost	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Available for £10 per Connection Monthly Access Fee	Included

* Mobile data speed limits apply to our Business Integrated Lite & Extra Unlimited Data plans. The maximum upload and download speeds you could experience on your device with these plans are as follows: Business Integrated Lite Data only plans & Business Integrated Extra Data only plans – 10Mbps. If you have chosen one of these plans, please note you are not guaranteed to experience the maximum speed stated for your plan – the actual speed you experience will depend on a number of factors including location, network coverage and network signal.

** Mobile data fair usage policy of 25GB per month per user applies. If the limit is reached this limit, customer will be surcharged £2.05per 1GB (ex VAT) to continue using data in all the Inclusive and Business Traveller destinations until their monthly allowance renews. Destinations included in Country groups A, B & C for international and roaming inclusive allowances are detailed in section 3.10.

3. Included in Price Plan

3.1 Unlimited UK Minutes and Texts:

- Each Voice Connection on the Vodafone Business Integrated price plan has unlimited calls to UK mobiles and UK landlines (starting 01, 02, 03) and standard UK text messages made or sent (as applicable) from and to the UK.
- All other call and text types on the Vodafone Business Integrated price plan shall be charged at the out of bundle rates set out in this Price Plan Guide.
- Calls made through the return call service via voicemail are included in the Customer's allowance and will be charged 0p (Minimum call charge of a minute and then charged per second) for returning calls made to Vodafone UK mobile standard UK landline (starting 01, 02 or 03), and other UK mobile networks within the UK. All other calls using call service will be charged the Vodafone Business Integrated Standard prices detailed in this guide.

3.2 Wi-Fi Calling:

- Wi-Fi calling is available to Customer on Business Integrated whose Users have compatible devices.
- Please see <http://www.vodafone.co.uk/businesswificalling> for a list of compatible devices and more information on Wi-Fi Calling.
- Customer should refer to the Mobility Service Terms for limitations to Wi-Fi Calling.

3.3 4G Calling:

- 4G calling is available to Customer on Business Integrated whose Users have compatible devices.
- Please see <https://support.vodafone.co.uk/Using-our-network/Vodafone-4G-Calling/> for a list of compatible devices and more information on 4G Calling.

3.4 5G & 5G+:

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- (a) 5G is available to customers on Business Integrated and with compatible devices, in specific geographic regions. Please see <https://www.vodafone.co.uk/business/why-vodafone/5g-for-business> for a list of compatible devices, availability, and more information on 5G.
- (b) Vodafone's 5G + (5G Standalone network) Service connects the 5G radio network directly to Vodafone's new 5G core network. 5G + is available to Customers on Business Integrated voice & data plans and with compatible devices, in specific geographic regions. Please see <https://www.vodafone.co.uk/business/why-vodafone/5g-for-business> for a list of compatible devices, availability and more information on 5G +. 5G + is not available on Business Integrated Mobile Broadband (Data only) plans.

3.5 Vodafone Business Network Boost

Vodafone Business Network Boost prioritises user's data traffic when they are connected to a cell tower experiencing very high demand on the network. Crowded areas such as City Centres, stations or stadiums have more users trying to access the Network which can lead to network congestion.

- (a) Vodafone Business Network Boost is available to customers on all Business Integrated Shared Data and Unlimited Data plans excluding Business Integrated Pro 11 plans as these plans already come with Vodafone Business Network Boost.
- (b) Vodafone Business Network Boost does not prioritise calls or texts, solely data usage.
- (c) Vodafone Business Network Boost is not compatible with private APNs. Customers using a private APN are not eligible for Vodafone Business Network Boost.
- (d) Vodafone Business Network Boost is only compatible with 5G devices. 4G devices and below are not compatible with Vodafone Business Network Boost.
- (e) Vodafone Business Network Boost is not available when roaming.
- (f) Vodafone Business Network Boost is available on both e-SIM and physical SIM.

3.6 Shared Data plans

- (a) All Connections with a data allowance included in its Vodafone Business Shared price plan will share their UK data allowances, plus any Opt in Options internet packs, in a pool ("**Data Pool**") (unless expressed otherwise in this Price Plan Guide).
- (b) Connections on price plans other than Business Integrated will not be able to share data from the Data Pool.
- (c) If Customer uses its Vodafone Business Integrated MBB Connection (a data-only SIM meant for a mobile broadband device (like a tablet or dongle)) to make voice calls and texts, the out of bundle Charges detailed in the applicable tables below will apply. All other Charges are as per Vodafone Business Integrated Charges detailed within this Price Plan Guide.

Business Integrated Pooled Data Example

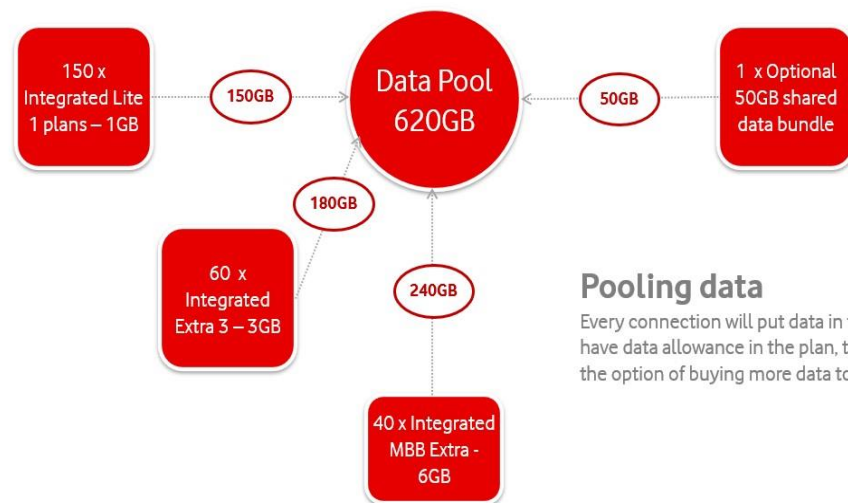
Customer has 250 Connections:

- 150 Users on Business Integrated Lite 1 add 150GB into the data pool
- 60 Users on Business Integrated Extra 3 add 180GB into data pool.
- 40 Users on Business Integrated MBB Extra add 240GB into data pool.
- One Optional 50GB shared data bundle is added

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- (d) Customer must have a “**Lead Connection**” among its “**Member Connections**” on the Vodafone Business Integrated price plan. The Lead Connection, Deputy Connection and the Member Connections on the Vodafone Business Integrated price plan are called the “**Group**”.
- (e) The Lead Connection:
 - (i) will incur all Charges incurred by the Group.
 - (ii) cannot have a content bar applied because out of bundle Charges will be recorded as content purchases; and
 - (iii) must be a ‘smartphone’.
- (f) If the Lead Connection is disconnected, the last Voice-enabled Member Connection in the Group will be assigned Lead Connection status.
- (g) The Deputy Connection is optional and if selected, will receive the same SMS messages as the Lead Connection; and
- (h) Customer must purchase at least 1GB UK data for the Lead Connection which will be available for the Group to share, and each Connection within the Group must average at least 1GB per Connection (with a data allowance) at all times e.g. if there are 4 Connections with a data allowance in the Group, at least 4GB of UK data must be purchased.

3.7 Unlimited Data plans

- (a) Data within the UK is unlimited.
- (b) Mobile data speed limits apply to our Business Integrated Lite & Extra Unlimited Data plans. The maximum upload and download speeds you could experience on your device with these plans are as follows. Please note you are not guaranteed to experience the maximum speed stated for your plan – the actual speed you experience will depend on a number of factors including location, network coverage and network signal.
 - (i) Business Integrated Lite Voice & Data plans – 2mbps
 - (ii) Business Integrated Extra Voice & Data plans – 10Mbps.
 - (iii) Business Integrated Pro Voice & Data plans – maximum speed available.
 - (iv) Business Integrated Lite Data only plans – 10Mbps
 - (v) Business Integrated Extra Data only plans – 10Mbps.

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- (vi) Business Integrated Pro Data only plans – maximum speed available.

3.8 Mobile data roaming FUP

- (a) On all Business Integrated plans, data usage when roaming in the inclusive and Business Traveller destinations will be capped at 25GB per billing month. Customers' will be notified as they approach this limit if they haven't opted out of notifications. If the limit is reached this limit, customer will be surcharged £2.05 per 1GB (ex VAT) to continue using data in all the Inclusive and Business Traveller destinations until their monthly allowance renews.

3.9 Inclusive International Calls & texts bundle

The International Calls & Texts bundles included in the Business Integrated Extra and Pro voice & data plans can be used for calls made and texts sent from the UK to the following zones:

- (a) All destinations in Country groups A & B for Business Integrated Extra plans
- (b) All destinations in Country groups A & B & C for Business Integrated Pro plans
- (c) The list of destinations by Country groups is detailed in this Price Plan Guide (section 3.10).
- (d) If the customer calls or texts from the UK to a destination not included in his price plan bundle, additional charges will apply, which are detailed in this Price Plan Guide (section 4.3).

3.10 Roaming allowance:

Inclusive Roaming Destinations: Customer may use his domestic UK allowances at no extra cost in the Inclusive Roaming zones, depending on the price plan used, which are as follows:

- (a) All destinations in Country group A for Business Integrated Lite plans
- (b) All destinations in Country groups A & B for Business Integrated Extra plans
- (c) All destinations in Country groups A & B & C for Business Integrated Pro plans
- (d) The list of destinations by Country groups is detailed in this Price Plan Guide (section 3.10).
- (e) If the customer uses the roaming service in a destination not Inclusive in his price plan, additional charges will apply, which are detailed in this Price Plan Guide (section 5.1).

3.11 Destinations included in Country groups A, B & C for international and roaming inclusive allowances

- (a) Country group A: Isle of Man, Iceland, Norway, Republic of Ireland.
- (b) Country group B: Austria, Azores, Belgium, Bulgaria, Canary Islands, Channel Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France (Incl. Corsica), French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Italy (Incl. Vatican City), Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Monaco, Netherlands, Poland, Portugal, Romania, Reunion, Saint Martin, San Marino, Slovakia, Slovenia, Spain (Incl. Balearic Islands), Sweden, United States of America.
- (c) Country group C: Australia, Brazil, Canada, China, India, Israel, Japan, Mexico, New Zealand, Qatar, Singapore, South Africa, Switzerland, Thailand, Turkey.

4. Additional domestic charges

4.1 Business Integrated Voice & Data plans. Charges are applicable where services are not included in the customer's price plan or customer has exhausted his inclusive allowance.

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Standard UK call Charges (one-minute minimum call Charge)	Charge per minute
Calls to any Vodafone UK mobile or standard UK landline (starting 01, 02 or 03) within the UK	0p
Calls to other UK mobile networks within the UK	0p
Calls to UK voicemail	0p
Standard UK text Charges	Charge per text
Standard UK text message	0p
Standard UK picture message	33.3p
Standard UK long text	15p
Standard UK video message	51p
Data Sharer Out of Bundle Charge	Charge per GB
Charge once the Group's Data Pool has been used	£14.57 per GB, charged in per GB Increments.
Non-geographic call Charges (one-minute minimum call Charge)	Charge per minute
Non-geographic numbers starting 0500	49.36p
Non-geographic numbers starting 0800, 0808	Free
Non-geographic numbers starting 0870, 0871, 0872, 0843, 0844, 0845	Access charge of 58.12p a minute plus a service charge* (one-minute minimum call Charge)
Charity numbers starting 0800 or 0808	Free
Radio-paging services (starting 076)	45.60p a call
Personal numbering services (starting 070)	0p
Call forwarding services (e.g. 07744, 07755)	34.25p

* A service charge also applies for calls to numbers starting 084, 087, 09 or 118, as advertised by the organisation offering the service (such as a bank or travel agent). More information is available at www.ukcalling.info

Premium Rate Charges	Charges
Premium rate services (starting 09)	Access charge of 58.12p a minute plus a service charge* (oneminute minimum call Charge)

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Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let Customer know the cost of the call.	Free to £2.00 per minute (one-minute minimum call Charge)
Directory enquiries call Charges (one-minute minimum call Charge)	Charge per minute
Calls to Vodafone's preferred directory enquiry number (118 881)	Access charge of 58.12p a minute, plus a service charge of 80p a
Premium Rate Charges	Charges
	minute (one-minute minimum call charge)
Calls to directory enquiries numbers (118)	Access charge of 58.12p a minute, plus a service charge* (oneminute minimum call charge)

* A service charge also applies for calls to numbers starting 084, 087, 09 or 118, as advertised by the organisation offering the service (such as a bank or travel agent). More information is available at www.ukcalling.info

4.2 Calls to the Channel Islands and Isle of Man from the UK

Standard calls (one-minute minimum call Charge)	Charge per minute
Calls to any Channel Islands and Isle of Man mobile and landline (starting 01481, 01534, 01624)	34.25p
Text messages (per message)	Charge per text
Texts to Channel Islands or Isle of Man numbers	17.13p

4.3 International Calls, Texts and Video Calls from the UK

International calls (one-minute minimum call Charge)	Charge per minute
Calls to Europe Zone	85.84p
Calls to USA and Canada	£1.07
Calls to any other worldwide destination	£1.61
Text messages (per message)	Charge per text
Worldwide (up to 160 characters) per text	33.31p
Video calls (one-minute minimum call Charge)	Charge per minute
Worldwide	53.44p

All Charges are stated in pence per minute or pence per text as applicable. International calls to International Band Europe are charged in one 60-second increment and thereafter measured in 1-second increments. Calls to International Bands USA and Canada and other Worldwide destinations are measured in 60-second increments.

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(a) **Countries within each international group:**

Europe: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus (excluding Turkish sector), Czech Rep, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland (Republic of), Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Azores & Madeira), Romania, San Marino, Slovakia, Slovenia, Spain (inc. Balearic Islands & Canary Islands), Sweden, Switzerland, Turkey (including Turkish sector of Cyprus), Vatican City.

USA and Canada: USA, Canada

Other worldwide destination: All other countries

4.4 Business Integrated Data only plans. Charges are applicable where services are not included in the customer's price plan or customer has exhausted his inclusive allowance.

- (a) Customer acknowledges and agrees that: (i) it shall not use Data-only plans to make voice calls; and (ii) Data-only plans include a restriction on making voice calls. Without prejudice to the foregoing, and without limiting Vodafone's rights and remedies, if the Customer removes the restriction on making voice calls (whether directly or indirectly), Vodafone shall charge Customer 37.5p per minute for voice calls made from Data-only plans to UK mobile or standard landlines (starting 01, 02, or 03).

Standard UK text Charges	Charge per text
Standard UK text message	17.13p
Data Sharer Out of Bundle Charge	Charge per GB
Charge once the Group's Data Pool has been used	£14.57 per GB, charged in per GB Increments.

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5. Additional roaming charges

5.1 Charges are applicable where services are not included in the customer's price plan or customer has exhausted his inclusive allowances.

Roaming Zone	Making calls & sending texts within Europe Zone 1 and back to the UK*	Making calls to other zones	Receiving calls and texts (no daily Charge will apply)	Sending text messages	Sending picture messages	Using the internet
Europe Zone 1: £2.00 daily fee Charge per Connection	0p per minute	International (**)	0p	0p per text in Country & to a UK mobile 33.31p per text when sending in Country to any other worldwide destination or an international mobile number	33.3p per picture message	Use UK data bundle then charged £14.57 per GB on Pooled data plans if UK data bundle has been exhausted Fair usage policy of 25GB per month. £2.05 per 1GB (ex VAT) surcharge after reaching FUP limit
Roaming Zone	Making calls & sending texts in country and back to the UK*	Making calls to other countries	Receiving calls and texts (no daily Charge will apply)	Sending text messages	Sending picture messages	Using the internet
Business Traveller Europe Zone 2: £2.50 Business Traveller daily fee Charge per Connection	0p per minute	International (**)	0p	0p per text in Country & to a UK mobile 33.31p per text when sending in Country to any other worldwide destination or an international mobile number	33.3p per picture message	Use UK data bundle then charged £14.57 per GB on Pooled data plans if UK data bundle has been exhausted Fair usage policy of 25GB per month. £2.05per 1GB (ex VAT) surcharge after reaching FUP limit

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Business Traveller World Zone: £5.00 Business Traveller daily fee Charge per Connection	0p per minute	International (**)	0p	0p per text in Country & to a UK mobile 33.31p per text when sending in Country to any other worldwide destination or an international mobile number	33.3p per picture message	Use UK data bundle then charged £14.57 per GB on Pooled data plans if UK data bundle has been exhausted Fair usage policy of 25GB per month. £2.05per 1GB (ex VAT) surcharge after reaching FUP limit
Roaming Zone	Making calls in Country and back to the UK	Making calls to another Country	Receiving calls	Sending texts	Sending picture messages	Using the internet
Rest of World Zone 1 (Outside of Business Traveller World Zone)	140p per minute	179p per minute	100p per minute	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
Rest of World Zone 2	200p per minute	200p per minute	150p per minute	50p per text plus the UK text message rate	37p per picture message	£6 per MB for the first 5 Mb, then £30 per 5MB thereafter

- All Charges are stated in pence per minute or pence per text as applicable. Calls made in Business Traveller destinations have a minimum call Charge of 1 minute then charged per second charging. International calls to Europe Zones are charged in one 60-second increment and thereafter measured in 1 second increments. Calls to USA and Canada and other worldwide destinations are measured in 60second increments.
- Business Traveller & Daily Fees destinations are detailed in the Business Traveller Price Plan Guide (please see www.vodafone.co.uk/businessstraveller).
- For the list of destination in Vodafone's Rest of World Zone 1 and Rest of World Zone 2 please see <https://www.vodafone.co.uk/business/business-mobile-plans/business-roaming>.
- In the case of Business Integrated Shared Data plans, the Group data bundle can be used while roaming in inclusive and Business Traveller destinations (refer to <http://www.vodafone.co.uk/businessstraveller> for more details).
- (*) Customers are charged standard UK Charges and standard UK out-of-bundle Charges. Calls to nonstandard UK numbers (premium rate, directory enquiry, non-geographical, etc.) are charged 3.9p per min. Calls to FreePhone numbers (0800, 0808) are free of charge. UK Non-geographic minutes bundles can't be used in Europe Zone 1.
- (**) Cross-zone calls & texts are charged as international calls and texts. Any applicable international Addons and/or inclusive international minutes apply. See sections:

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- (i) 3.8 for Inclusive International Calls & texts bundle
- (ii) 6.3 for optional International Calls & texts add on bundles
- (iii) 4.3 for standard international calls and texts charges, for when bundles are exhausted or not applicable
- (iv) 6.4 for optional discounted international calls and texts charges, for when bundles are exhausted or not applicable
- (g) In Europe Zone 2, Vodafone will charge Customer for calls Customer makes in 1 second increments with a 30 second minimum call Charge. All calls Customer receives are charged per second.
- (h) In Asia Pacific, USA & Canada, Rest of World 1 and Rest of World Zone 2, Vodafone will charge Customer for the calls Customer makes and receives in 1 minute increments with a 1 minute minimum call Charge.
- (i) Premium rate and satellite calls are excluded and additional Charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this Charge to Customer.

5.2 Business Traveller Daily Fees

- (a) Business Traveller & Daily Fees destinations are detailed in the Business Traveller Price Plan Guide (please see www.vodafone.co.uk/businesstraveller).
- (b) Customer will be automatically opted into Business Traveller within Business Integrated (use your UK minutes, texts and data abroad). Depending on the price plan used, the Daily Fee will not be charged when roaming in the Inclusive destinations set out in section 3.9.
- (c) Customer will automatically opt out of the 50 Euro (£39.33) monthly spend limit for data in Europe Zone 1, Europe Zone 2 and World Zone countries, together with associated notifications, because Customer will be using the UK data allowance.
- (d) When roaming in our Europe Zone 1, Europe Zone 2 and World Zone, the Daily Fee will be triggered when a customer generates any voice, sms or data use from their connection.
- (e) The Daily Fee is charged on a per connection basis (where applicable) and will allow customers to access their domestic tariff allowance when roaming in Europe Zone 1, Europe Zone 2 and World Zone
- (f) Customers using Business Integrated Lite plans may also opt into one of our Europe Zone 1 roaming passes that will grant access to their domestic tariff allowance while in Europe Zone 1. These passes can be added before you travel or while you are travelling by contacting Vodafone and will only be billed for when activated by any generated voice, sms or data use while in Europe Zone 1. Where Customer opts into purchasing a roaming pass, the £2.00 daily fee will not apply.
 - (A) 8 Day Europe Roaming Pass = £8 (£1 per day)
 - (B) 15 Day Europe Roaming Pass = £15 (£1 per day)
- (g) On all Business Integrated plans, data usage when roaming will be capped at 25GB per billing month in Europe Zone 1, Europe Zone 2, and World Zone destinations. Customer will be notified as they approach this limit unless they have opted out of notifications. If this limit is reached, additional usage will be surcharged £2.05per 1GB (ex VAT) to continue using data in Europe Zone 1, Europe Zone 2, and World Zone destinations until the monthly allowance renews.
- (h) The Business Traveller Price Plan Guide applies to Customer's use of Business Traveller (please see www.vodafone.co.uk/businesstraveller).

5.3 Other roaming options

- (a) **Roaming Discount:**

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Customer may also opt in to a Roaming Discount (as listed in section 6.4, **one discount only**). Roaming discounts only apply in Rest of World Zone 1 destinations.

(b) **Roaming Data Bundle:**

(i) Customer has the option of choosing a 1GB or 2GB Roaming Data Bundle. Roaming Data Bundles only apply in Rest of World Zone 1 destinations.

(c) **Roaming Data Cap:**

(i) Customer has the option of choosing a £200, £500, £750, £1,000, £1,250, £1,500 or £2,000 Roaming Data Cap with Opt in Options, which apply in Rest of World Zone 1 which are not included in the Business Traveller Footprint and Rest of World Zone 2 destinations.

(d) **Rest of World Roaming Data Passes:**

(i) Customer may purchase passes (on a per Connection basis) which enables relevant User(s) to use limited amounts of data in Rest of World Zones 1 and 2 within an 8-day period upon activation (as listed in section 6.10). Vodafone will only apply the corresponding Charge for a pass when the User consumes data while roaming in Rest of World Zone 1 and Rest of World Zone 2. Once the User has utilised all of the data for their then current pass, Customer may purchase another pass

for that Connection or Vodafone's standard rates will apply. Please see section 5.1 for more information on standard rates.

6. Opt-in Options:

Vodafone Business Integrated allows Customer to take 'opt in' solutions where appropriate. These are set out in this Price Plan Guide as "**Opt in Options**". Customer must speak with its account manager as to how these options are utilised and applied.

6.1 Domestic options

Opt in Options for voice calls, internet and messaging from the UK	Access Fee (per Connection per month)	Out of bundle charging
100 MMS picture messages	£2.36	100 MMS picture messages then charged Standard List Price
300 minutes to 084 and 087 numbers	£2.35	300-minute bundle that includes 0870, 0871, 0872, 0843, 0844, 0845 numbers (including Access and Service Charge), then charges standard access charge (e.g. 54.17p access charge plus the service charge).
Vodafone Business Network Boost	£10.00	Not Applicable

6.2 Options for international calls and texts from the UK

6.3 Opt-in additional bundles

Description	Access Fee per Connection per month	Eligible destinations	Eligible plans
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100 international text messages	£5.39	All international destinations excluding premium rate	All Business Integrated plans
300 international minutes to Channel Isles, Isle of Man and Republic of Ireland	£4.43	Channel Isles, Isle of Man and Republic of Ireland	All Business Integrated voice & data plans
300 international minutes to USA and Canada	£6.47	USA and Canada	All Business Integrated voice & data plans
International Extra bundle 200 min	£5.39	Country groups A & B destinations as set out in section 3.10	Only Business Integrated Lite and Extra voice & data plans
International Extra bundle 500 min	£8.63	Country groups A & B destinations as set out in section 3.10	Only Business Integrated Lite and Extra voice & data plans
International Extra bundle 1000 min	£11.86	Country groups A & B destinations as set out in section 3.10	Only Business Integrated Lite and Extra voice & data plans
International Pro bundle 200 min	£10.79	Country groups A & B & C destinations as set out in section 3.10	Only Business Integrated Pro voice & data plans
Description	Access Fee per Connection per month	Eligible destinations	Eligible plans
International Pro bundle 500 min	£18.87	Country groups A & B & C destinations as set out in section 3.10	Only Business Integrated Pro voice & data plans

6.4 Opt-in international call discount options

(a) International Discount 1 - Standard List Price £2.83 a month per Connection:

International calls (one-minute minimum call Charge)	Charge per minute
Calls to Europe Zone	53.65p
Calls to USA and Canada	80.48p
Calls to any other worldwide destination	107.3p

All Charges are stated in pence per minute or pence per text as applicable. International calls to International Band Europe are charged in one 60-second increment and thereafter measured in 1-second increments. Calls to International Bands USA and Canada and other worldwide destinations are measured in 60-second increments.

(b) International Discount 2 - Standard List Price £2.96 a month per Connection:

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International calls (one-minute minimum call Charge)	Charge per minute
Calls to Europe Zone	34.25p
Calls to USA and Canada	53.65p
Calls to any other worldwide destination	64.38p

All Charges are stated in pence per minute or pence per text as applicable. International calls to International Band Europe are charged in one 60-second increment and thereafter measured in 1-second increments. Calls to International Bands USA and Canada and other worldwide destinations are measured in 60-second increments.

(c) International Discount 3 - Standard List Price £3.23 a month per Connection:

International calls (one-minute minimum call Charge)	Charge per minute
Calls to Europe Zone	10.73p
Calls to USA and Canada	10.73p
Calls to any other worldwide destination	34.25p

All Charges are stated in pence per minute or pence per text as applicable. International calls to International Band Europe are charged in one 60-second increment and thereafter measured in 1-second increments. Calls to USA and Canada and other worldwide destinations are measured in 60-second increments.

(d) International Discount 4 - Standard List Price £3.77 a month per Connection:

International calls (one-minute minimum call Charge)	Charge per minute
Calls to Europe Zone	6.44p
Calls to USA and Canada	6.44p
Calls to any other worldwide destination	16.1p

All Charges are stated in pence per minute or pence per text as applicable. International calls to International Band Europe are charged in one 60-second increment and thereafter measured in 1-second increments. Calls to International Bands USA and Canada and other worldwide destinations are measured in 60-second increments.

(e) Countries within each international group:

Europe: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus (excluding Turkish sector), Czech Rep, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland (Republic of), Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Azores & Madeira), Romania, San Marino, Slovakia, Slovenia, Spain (inc. Balearic Islands & Canary Islands), Sweden, Switzerland, Turkey (including Turkish sector of Cyprus), Vatican City.

USA and Canada: USA, Canada

Other worldwide destination: All other countries

6.5 Opt-in international message discount options

Description	Access Fee per Connection per month	Out of Bundle Charging
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International SMS Discount 1	£2.16	International SMS discounted to 10p per text from 33.31p
International SMS Discount 2	£1.62	International SMS discounted to 15p per text from 33.31p
International SMS Discount 3	£1.07	International SMS discounted to 20.4p per text from 33.31p

6.6 Opt in Options for Calls, Texts and Data Outside the UK

6.7 Cross-zone calls and SMS (i.e. from Europe Zone 1 to any other Zone) are charged as standard international calls/SMS. Any eligible international Add-on or inclusive minutes can be used.

Type	Monthly charge, per connection	Roaming Zone	Making calls in country and back to the UK	Making calls to other country	Receiving calls	Sending texts	Sending picture messages	Using the internet
Standard List Price		Rest of World Zone 1	140p per min	179p per min	100p per min	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
Roaming Discount 1	£3.40	Rest of World Zone 1	115p per min	145p per min	90p per min	28p per text plus the UK text message rate	37p per picture message	£2.50 per MB for the first 5MB, £12.50 per 5MB thereafter
Roaming Discount 2	£5.67	Rest of World Zone 1	100p per min	125p per min	75p per min	25p per text plus the UK text message rate	37p per picture message	£2 per MB for the first 5MB, £10 per 5MB thereafter
Roaming Discount 3	£8.50	Rest of World Zone 1	90p per min	110p per min	60p per min	20p per text plus the UK text	37p per picture message	£1.50 per MB for the first 5MB, £7.50 per
Type	Monthly charge, per connection	Roaming Zone	Making calls in country and back to the UK	Making calls to other country	Receiving calls	Sending texts	Sending picture messages	Using the internet
						message rate		5MB thereafter

- (i) Rest of World 1 and Rest of World Zone 2, Vodafone will charge Customer for the calls Customer makes and receives in 1 minute increments with a 1 minute minimum call Charge.
- (ii) Premium rate and satellite calls are excluded and additional Charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this Charge to Customer.

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6.8 Opt-in Options - Roaming Data Bundles

Description	Monthly Access Fee	What's included
1GB Roaming Data (recurring)	£113.45	1GB allowance applicable to destinations in Rest of the World 1, which are not included in the Business Traveller Footprint. Roaming Data Bundle will remain recurring until removed by customer.
2GB Roaming Data (recurring)	£170.17	2GB allowance applicable to destinations in Rest of the World 1, which are not included in the Business Traveller Footprint. Roaming Data Bundle will remain recurring until removed by customer.
1GB Roaming Data (one-off)	£150.00	1GB allowance applicable to destinations in Rest of the World 1, which are not included in the Business Traveller Footprint. Allowance will expire after 30 days.
2GB Roaming Data (one-off)	£225.00	2GB allowance applicable to destinations in Rest of the World 1, which are not included in the Business Traveller Footprint. Allowance will expire after 30 days.

6.9 Opt-in Options - Roaming Data Caps

When Roaming Data Caps are added, they will override the standard roaming cap of £39.33 (50 euro spend cap) and give a new cap in Rest of the World Zone 1 destinations which are not included in the Business Traveller Footprint and Rest of the World Zone 2 destinations

Description	Access Fee	Value notification sent at 80% Usage	Value Cap applied at 100% Usage
Roaming Cap £200.00	£0.00	£160.00	£200.00
Roaming Cap £500.00	£0.00	£400.00	£500.00
Roaming Cap £750.00	£0.00	£600.00	£750.00
Roaming Cap £1,000.00	£0.00	£800.00	£1,000.00
Description	Access Fee	Value notification sent at 80% Usage	Value Cap applied at 100% Usage
Roaming Cap £1,250.00	£0.00	£1,000.00	£1,250.00
Roaming Cap £1,500.00	£0.00	£1,200.00	£1,500.00
Roaming Cap £2,000.00	£0.00	£1,600.00	£2,000.00

6.10 Opt-in Options – Rest of World Roaming Data Passes

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Description	One-off Charge per pass, per Connection
Rest of World Zone 1 - 50MB 8 Day Data Pass	£12.00
Rest of World Zone 1 - 250MB 8 Day Data Pass	£24.00
Rest of World Zone 1 - 500MB 8 Day Data Pass	£36.00
Rest of World Zone 1 - 1GB 8 Day Data Pass	£48.00
Rest of World Zone 2 - 50MB 8 Day Data Pass	£15.00
Rest of World Zone 2 - 250MB 8 Day Data Pass	£30.00
Rest of World Zone 2 - 500MB 8 Day Data Pass	£45.00
Rest of World Zone 2 - 1GB 8 Day Data Pass	£60.00

Destinations included within the Rest of World Roaming Data Passes:

Rest of World Zone 1: Algeria, Angola, Azerbaijan, Bahamas, Belarus, Benin, Bolivia, Botswana, Brunei Darussalam, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, East Timor, Falkland Islands, Gabon, Gambia, Guam, Guinea, Guinea-Bissau, Iran, Iraq, Ivory Coast, Kosovo, Kyrgyzstan, Liberia, Malawi, Mali, Mauritania, Mauritius, Namibia, Nepal, New Caledonia, Niger, Nigeria, Palestinian Territory, Republic of the Congo, Rwanda, Saint Helena, Senegal Seychelles, Sierra Leone, Tajikistan, Tahiti, Togo, Tunisia, Uganda, Venezuela, Yemen, Zambia, Zimbabwe.

Rest of World Zone 2: Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Greenland, Lebanon, Libya, Madagascar, Maldives, Sao Tome and Principe, Solomon Islands.

6.11 Opt in Options for Using Data in the UK:

(i) Data Bundles:

Data bundles can be added together (e.g., 1GB and 3GB added together will give a data bundle of 4GB). Customer cannot add two of the same bundles together (e.g., 1GB and 1GB). The data bundles can be used while roaming in inclusive and Business Traveller destinations (refer to www.vodafone.co.uk/businesstraveller for more details).

Optional internet pack	Monthly Charge with investment	Monthly Charge SIM Only
1GB of UK internet usage	£5.39	£3.23
2GB of UK internet usage	£10.79	£6.47
Optional internet pack	Monthly Charge with investment	Monthly Charge SIM Only
3GB of UK internet usage	£16.17	£9.7
5GB of UK internet usage	£26.96	£16.17
10GB of UK internet usage	£53.92	£32.35
20GB of UK internet usage	£107.85	£64.71

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50GB of UK internet usage	£269.62	£161.77
75GB of UK internet usage	£404.42	£242.65
100GB of UK internet usage	£539.24	£323.54
200GB of UK internet usage	£1078.47	£647.08
250GB of UK internet usage	£1348.09	£808.85
500GB of UK internet usage	£2696.18	£1617.71
750GB of UK internet usage	£4044.26	£2426.56
1000GB of UK internet usage	£5392.35	£3235.41
1500GB of UK internet usage	£8088.53	£4853.12
2000GB of UK internet usage	£10784.70	£6470.82
4000GB of UK internet usage	£21569.40	£12941.64
5000GB of UK internet usage	£26961.75	£16177.05
7500GB of UK internet usage	£40442.63	£24265.58
10000GB of UK internet usage	£53923.50	£32354.10
15000GB of UK internet usage	£80885.25	£48531.15
25000GB of UK internet usage	£134808.75	£80885.25
50000GB of UK internet usage	£269617.50	£161770.50
75000GB of UK internet usage	£404426.25	£242655.75

- a) The monthly charge and data allowance of the UK Data Bundles do not prorate. E.g., if added in the middle of the billing month, the full charge for the respective data bundle will be payable and full data allowance will be made available.
- b) The Charges below will apply once Customer exceeds its included allowance, or where Customer's allowance does not include any of the services listed above (out of bundle rates).

Data Sharer Out of Bundle Charge	Charge per GB
Charge once the Group's Data Pool has been used	£14.57 per GB, charged in per GB Increments.

7. Data Threshold and Capping Notifications

7.1 Customer can elect to receive data threshold notifications. Below are the available notifications sent by Vodafone:

- (i) Lead/Deputy SMS Notifications: note that Lead and Deputy Connections can't opt out of receiving SMS notifications.
- (ii) Note Out of bundle charging for the group will be charged to the Lead Connection:

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Message Description	Lead/Deputy Connection	Message Description	Lead/Deputy Connection when Member has capping
Data pool usage text - Sent to Customer at 80% and 100% of its data pool usage. Deputy Connection membership is optional.		Data pool usage text - Sent to Customer at 80% and 100% of its data pool usage. Deputy Connection membership is optional.	
Pool usage query - Text 'INTERNETBALANCE' to 40506.		Pool usage query - Text 'INTERNETBALANCE' to 40506.	
Pool update text - When optional internet packs or Member Connections are added.		Pool update text - When optional internet packs or Member Connections are added.	
Lead administrator change text - The Lead Connection can be changed by calling customer services. A message is sent to the old Lead Connection and current Deputy Connection notifying them of any change.		Lead administrator change text - The Lead Connection can be changed by calling customer services. A message is sent to the old Lead Connection and current Deputy Connection notifying them of any change.	
Threshold notification and bar text - When data usage has reached 100% of the Member Connection's data threshold limit, a text notification is sent to the Lead Connection. The Lead Connection can respond to this message by texting 'BAR INTERNET' to 40506 to bar data usage to that Member Connection for the rest of the billing month only. The Member Connection's threshold limit must be applied for this feature to operate which can be applied during initial set up of Customer's account.		Capping notification and bar text - When data usage has reached 100% of the Member Connection's data capping limit, a text notification is sent to the Lead Connection to inform them that the member Connection has had a data bar applied. The Lead Connection can contact the account administrator to remove the data bar. Note the Member Connection the data bar applies is for the rest of the billing month only. The Member Connection's threshold limit must be applied for this feature to operate which can be applied during initial set up of Customer's account.	
Member UNBAR text - The Lead Connection can text "UNBAR INTERNET" to 40506 to allow the Member Connection to use data if a bar was applied. A text is also sent to the Member Connection (where enabled) to advise of the removal.		Member UNBAR text - The Lead Connection can text "REMOVE DATA CAP" to 40506 to allow the Member Connection to use data if a bar was applied. A text is also sent to the Member Connection (where enabled) to advise of the removal. To remove their cap send **I REMOVE DATA CAP to 40506	
Data pool daily usage text – Notification containing usage, allowance, and number of members as of previous day. Sent daily to Lead and Deputy connection			

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Message Description	Lead/Deputy Connection	Message Description	Lead/Deputy Connection when Member has capping
Data pool monthly usage text – Notification containing usage, allowance, and number of members as of the end of the previous billing month. Sent at beginning of billing month to Lead and Deputy connection			

(b) Member SMS Notifications:

Message Description	Member Connection	Message Description	Member Connection with capping
Member's Threshold Limit text - Sent when data usage has reached 80% and 100% of a Member Connection's data threshold limit. The Member Connection's data threshold limit must be applied for this feature to operate which can be set during initial set up of Customer's account.		Member's Cap Limit text - Sent when data usage has reached 80% and 100% of a Member Connection's data cap limit. The Member Connection's data Capping limit must be applied for this feature to operate which can be set during initial set up of Customer's account.	

7.2 Data Threshold/Capping Allowance Notifications:

The following data threshold/capping notifications are available for the Lead Connection and / or the Deputy Connection (where applicable) to receive for Member Connections. Customer's account can have a mixture of data thresholds notifications and data capping thresholds i.e. 10 connections with 1GB data threshold notifications and 20 connections with 20GB data capping notifications.

Data Threshold/Capping Allowance					
250MB	2GB	5GB	20GB	100GB	200GB
500MB	3GB	8GB	50GB	125GB	250GB
1GB	4GB	10GB	75GB	150GB	300GB

7.3 Thresholds and Caps Working Together on Business Integrated

Thresholds and threshold caps can be added together to allow Customer to have a threshold and add an additional threshold cap. Thresholds will be used before the caps. Customer can't add more than one threshold and one cap together on the same Connection.

Example: Customer wants to cap a Connection when they have used 15GB of data. To enable Customer to receive earlier notifications of how much data used, Customer can add a 10GB threshold and a 5GB cap together. Customer will be informed at 80%/100% of the 10GB threshold and will then be sent a notification at 80%/100% of the 5GB cap. Member will be capped when they have used 15GB of data.

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7.4 Email Notifications

Customer will be able to opt in to receive email notifications which provide copies of SMS notifications received. Customer must be opted in to receive SMS notifications on the Connection. The email address allocated by Customer could be the Connection's email address or could be an administrator's group email address. The following email types are available.

Email Message Types
Group Email Notification Daily (sends previous day's summary of SMS notifications)
Group Email Notify Per Message
User Email Notification Daily (sends previous day's summary of SMS notifications)
User Email Notify Per Message

8. Inclusive Roaming Fair Usage Policy

- Inclusive Roaming services are intended for use during periodic travel and not for customers roaming across foreign networks on a semi-permanent or permanent basis.
- If Customer or Customer's Users use its mobile Vodafone's Inclusive roaming destinations for more than 50% of the time in any 4 month rolling period, they will receive a text requesting more moderate use of Vodafone's roaming services.
- If Customer or Customer's Users usage in Vodafone's Inclusive roaming destinations continues to exceed 50% as described above, over the 2-week period following the first notification, Customer will be charged for further use and/or Vodafone may bar Customer's from using its roaming services. The additional roaming charges will be:
 - 3.3p per minute for calls
 - 1p per SMS
 - £2.61 per GB of data (0.25 per MB)

If Vodafone applies a bar, Customer will be notified before Vodafone applies it. Please note that Customer will still be able to receive calls and texts at no additional cost.

9. Mobile Security discount

- Customers that contract Business Integrated plans will also be entitled to a 20% discount for a Mobile Security product licence sold by Vodafone.
- Customer will receive one 20% discount for one Mobile Security product license for each Business Integrated price plan contracted.
- Vodafone's Mobile Security products are detailed on <https://www.vodafone.co.uk/business/cloud-solutions/cloud-based-applications>.
- As the solutions Mobile Security products are offered in partnership with third party Security providers, Vodafone reserves the right to change the products eligible for discount, depending on their availability from respective providers.
- Vodafone reserves the right to withdraw or amend this promotion in the event of any unforeseen circumstances outside its reasonable control. Proper notification of such change will be provided on www.vodafone.co.uk.

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- (f) The contract with Vodafone for the mobile connectivity shall continue in force in accordance with the customer's contract with Vodafone regardless of any changes or termination of the product supplied by a third-party provider.

10. General

10.1 Any data allowance or usage increment relates to use of all or part of the specified amount. Charges are correct at time of print.

10.2 The Business Integrated Price Plans are 5G enabled. Speeds may vary subject to network coverage, capacity, and the mobile broadband device used for connection.

10.3 The detailed functionality of Business Integrated is at the discretion of Vodafone and is subject to change from time to time. Customer is responsible for all usage on its account.

11. Opt-in Option for Vodafone Business Mobile for Microsoft Teams Phone:

Vodafone Business Mobile for Microsoft Teams Phone Service is a service that uses existing Vodafone network services for PSTN connectivity and wireless termination to route calls through Microsoft Teams Phone. With the Service, a User's SIM-enabled phone number is also their Microsoft Teams phone number.

The Vodafone Business Mobile for Microsoft Teams Phone Service, when applied to an eligible Vodafone mobile voice and data plan, will integrate a selected telephone number into the Microsoft Teams cloud calling solution. Once connected, a User will be able to use their phone number to receive inbound calls and make outbound calls integrated with their Microsoft Teams instance. The Service provides a User the option of placing outbound calls through the Microsoft Teams application or through the native dialer on the User's mobile device.

The Service Specific Terms for Vodafone Business Mobile for Microsoft Teams Phone can be found at: [Terms and Conditions - Vodafone UK](#)

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Service	Monthly Access Fee per Connection
Vodafone Business Mobile for Microsoft Teams Phone Service	£7.29

Unless otherwise agreed in writing between the Parties, for any Customer adding Vodafone Business Mobile for Microsoft Teams Phone as an Opt-in Option to an existing mobile voice & data plan, the Vodafone Business Mobile for Microsoft Teams Phone Service shall co-term with the Minimum Term of the Customer's existing mobile voice & data plan.