

Pay Monthly Extras Terms and Conditions

- 1. These terms and conditions ('Terms') apply to our (Vodafone Limited, registered in England number 1471587 at Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN) Pay Monthly Extras ('PAYM Extra(s)').
- 2. These Terms apply in addition to the Pay Monthly Airtime Agreement terms ('Airtime Terms') available at www.vodafone.co.uk/terms.
- 3. The monthly prices for PAYM Extras and all out of bundle charges will increase each year in April by CPI (Consumer Price Index), plus 3.9%. For more information on annual price rise changes, please visit: www.vodafone.co.uk/pricechanges.
- 4. There are two types of PAYM Extras:
 - a. Recurring PAYM Extras: and
 - b. One-off PAYM Extras.
- 5. If you change from Pay as you go plan to Pay monthly plan or vice versa you won't be able to carry across any unused minutes, texts and data from your original PAYM Extra.
- 6. Any unused PAYM Extra allowance (minutes, texts or data) won't carry over to your next billing cycle. If you go over your PAYM Extra allowance, standard charges will apply.
- 7. You can only buy one of each type of PAYM Extra at a time during any one billing cycle. For example, you can't purchase two International Saver 100 Extra at the same time.
- 8. PAYM Extras can't be refunded or transferred. They are for your personal, non-commercial use and subject to the Airtime Terms.
- 9. We may vary or amend these terms at any time. We'll tell you beforehand where any change is likely to materially disadvantage you.
- 10. For the current list of PAYM Extras, please visit www.vodafone.co.uk/mobile/extras.

Recurring PAYM Extras

- 1. Once you purchase a recurring PAYM Extra it will start on the same day it was purchased and will automatically renew at your next billing cycle.
- 2. The cost of the PAYM Extra will be added to your next bill, and for each month until you cancel it.
- 3. The PAYM Extra allowance will end at 11.59pm UK time on the day just prior to your next billing cycle or until used up, whichever comes first. Unless cancelled, the allowance will then refresh until the following billing cycle.
- 4. There may be a delay of up to two hours from 11.59pm on day prior to the next billing cycle before the refreshed PAYM Extra is added to your account. You can check your account at any time by calling **2345** free from your Vodafone mobile or checking your My Vodafone App.
- 5. You can cancel recurring PAYM Extras at any time in the My Vodafone App.

One-off PAYM Extras

- 6. Once you purchase a one-off PAYM Extra, this allowance will end at 11.59pm UK time on the day just prior to your next billing cycle or until used up, whichever comes first.
- 7. The cost of the one-off PAYM Extra will be added to your next bill.

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