

Rest of the World Data Roaming Passes Terms and Conditions

- 1. These terms and conditions ("**Terms**") apply in addition to our ("**Vodafone Limited**") Pay Monthly Airtime Agreement ("**Pay Monthly Terms**") available <u>here</u>.
- 2. Any capitalised terms we use have the meaning set out in these Terms and the Pay Monthly Terms (as applicable).

What are the ROW Passes?

- 3. The Rest of the World Data Roaming Passes ("**ROW Passes**") are available to Vodafone Pay Monthly customers wishing to use data in one of our Rest of the World Destinations ("**ROW Destinations**"). For a full list of our ROW Destinations, please visit: www.vodafone.co.uk/mobile/global-roaming
- 4. Please note that customers who have purchased a Vodafone Pay Monthly Plan on or after the 21st February 2024, will only be able to use data in our ROW Destinations by purchasing one of the ROW Passes. Customer who purchased a Vodafone Pay Monthly Plan prior to the 21st of February 2024, will be charged per MB of data used in accordance with their terms, but have the option to purchase one of the ROW Passes.
- 5. There are four ROW passes for each of the ROW Destinations as detailed below:

a. ROW Zone 1

- i. 50MB for £6
- ii. 250MB for £12
- iii. 500MB for £18
- iv. 1GB for £24
- b. ROW Zone 2
 - i. 50MB for £10
 - ii. 250MB for £20
 - iii. 500MB for £30
 - iv. 1GB for £40
- c. ROW Zones 3/4
 - i. 50MB for £15
 - ii. 250MB for £30
 - iii. 500MB for £45
 - iv. 1GB for £60

How it works

- 6. A customer can get a ROW Pass by following the instructions to purchase by text that will be sent when landing in a ROW Destination.
- 7. ROW Passes will activate immediately when the customer purchases it and the allowances can only be used in their respective ROW Zones as mentioned above.
- 8. ROW Passes will not automatically renew, it is a one-off purchase.
- 9. The ROW Passes will expire after 8 days (example, if purchased on 1st March at 10am they will expire 8 days later at 10am on 9th March), or all the data has been depleted.
- 10. It is not possible to have two of the same type of ROW Passes active at the same time. Example If you have a 50MB ROW Pass running, you can't purchase another 50MB ROW Pass until either the data has been depleted or 8 days have elapsed (whichever is sooner). However, it is possible to have two different types of ROW Pass at the same time. Example If you have an active 50MB ROW Pass, you can purchase a 250MB ROW Pass, which will activate immediately after the 50MB Pass expires.
- 11. Any unused data will not carry over when the ROW Pass expires.
- 12. For customer who purchase before 21st February 2024, if they exceed the data in their ROW Pass, any further usage will be charged at the standard roaming price plan rate. Please see the Pay Monthly Terms and Charges Guide for details. For customers who purchase on or after 21st February 2024, they will not be able to use data unless they purchase another ROW Pass.
- 13. A customer can check any remaining balance on the MyVodafone app or by calling 191.
- 14. ROW Passes are for are for personal, non-commercial use and subject to the Pay Monthly Terms and Acceptable Use Policy both available online at www.vodafone.co.uk/terms.
- 15. For more information and charges please visit: www.vodafone.co.uk/help-and-information/costs-and-charges/travelling-abroad
- 16. We may vary or amend these terms at any time, but if it's to your disadvantage, we'll notify you.

17. Who are we?

Vodafone Limited, registered in England number 1471587 at Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN.

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