



British Armed Forces contract break

Complete this form to apply for a break in your contract while you're deployed abroad. When you're finished, print and sign it, then scan and email it to:

armedforcescontractbreak@help.vodafone.co.uk **Make sure you include a copy of your military ID.**

If you'd like some help, pop in and see us at one of our stores.

1. About you

You can apply for a break in your contract for up to three years.

Note: you only need to complete the name, address and date of birth sections for Family Vodafone numbers if they're different from yours.

***Required field**

Your Vodafone mobile number*	
Your name*	
Address*	
Date of birth*	
Contact email address*	

Family Vodafone number	Name	Address	Date of birth

2. About your contract break

Start of break*	
End of break (up to three years after start date)*	

If you have any questions or queries regarding your account while you're away, please email armedforcescontractbreak@help.vodafone.co.uk



3. Alternative contact

We recommend adding an alternative contact to your account who'll be able to speak to us while you're away. This person will have access to your account.

To set this up, call our customer care team on **191** free from your Vodafone number, or call **03333 040 191** from a UK landline or other mobile (standard call charges apply). You'll need to give us the name, date of birth and a four-digit PIN for your alternate contact.

4. Customer agreement

By signing this agreement, you confirm the Vodafone mobile numbers listed above belong to a serving member of the Armed Forces, or a family member being posted overseas. **All services with the exception of Vodafone Insurance will be suspended for the period stated above. If you don't want to continue with insurance, give the insurance team a call on 0333 304 3346 (free from any Vodafone mobile).**

Signed*	
Date*	

If any of the numbers above belong to any other account holders, all must sign below.

Name	Signed	Date

5. Unlocking your phone

If you'd like to unlock your phone, so you can use it with an international SIM, you'll need a Network Unlock Code. Visit us online to complete the NUC form:

vodafone.co.uk/vodafone-uk/forms/unlock-code-request/