

Price Plan Guide



Vodafone Business Traveller

Enterprise Customers

This Price Plan Guide applies to the Vodafone Business Traveller price plan and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms, Mobility Service Terms, Service Specific Terms, Order and any applicable policies and guidelines shall form the Agreement for the Business Traveller price plan.

All Charges detailed in this Price Plan Guide are Standard List Price and subject to change.

1. Service Details and Opting In

- 1.1 Vodafone Business Traveller is available to business customers on Small Business Plans, Business Premier, Business Plus, Business Advance, Business Freedom and OneNet Business price plans. It cannot be used with any other price plans.
- 1.2 Customer may opt into Business Traveller at account level only.
- 1.3 Business Traveller may take up to 24 hours to be applied to or removed from Customer's account.

2. Using Business Traveller

- 2.1 Once opted in Customer's Voice-enabled Connections will be able to use Customer's applicable UK price plan (minutes, texts and data):
 - (a) in the Europe Zone (see below) for standard calls and texts to any Europe Zone destination and back to the UK only; and
 - (b) in the World Zone (see table below) for standard calls and texts to the destination the Connection is roaming in and back to the UK only.
- 2.2 The Europe Zone and the World Zone constitute the '**Business Traveller Zone**' (see list below in this Price Plan Guide).
- 2.3 A daily per Connection Charge of £2.50 (ex VAT) for the Europe Zone 2 (unless stated otherwise in the price plan guide for Customer's price plan) and £5.00 (excluding VAT) for the World Zone will be applied automatically to Customer's bill each day a Connection uses its phone within the relevant Business Traveller Zone (both for calls and texts to numbers within and outside the Business Traveller Zone and for data). There is no daily fee in Europe Zone 1. Please note that the per Connection Charge is in addition to Customer's per minute, per text and data Charges as set out in Customer's applicable UK price plan.
- 2.4 For the Europe Zone, calls or texts to destinations outside of the UK and the Europe Zone will be charged at Vodafone's international rates as set out in Customer's price plan and the daily Charge will still apply (in Europe Zone 2 only). For the World Zone, calls or texts to countries outside of the UK and the country the Connection is roaming in will be charged at Vodafone's international rates as set out in the Customer's price plan and the daily Charge will still apply.
- 2.5 Customer can use international Add-ons with Business Traveller while making calls or sending texts outside the Business Traveller destination they are roaming in for the World Zone and in Europe for the Europe Zone unless Vodafone states otherwise. Customer shall also be able to use its standard email price plans whilst in the Business Traveller Zone.
- 2.6 When Customer is travelling within the Business Traveller Zone, Customer's allowance shall renew as usual each month.
- 2.7 Where a Business Traveller Zone destination is a country which has more than one time zone, Vodafone will count a day as 00:00 to 23:59 local time of the capital city of the local country (as set out below). Please note that where Customer travels to the Canary Islands, Vodafone will count a day as GMT+1. If a Connection travels to another destination in the Business Traveller Zone on the same day, the daily Charge shall apply once for the day on which that Connection uses its device, provided that the Connection does not cross into another charging day based on the local time of the capital city of the local country. Please note that Business Traveller applies to the whole of each Business Traveller Zone destination, the local time of the capital city of the local country is for calculation of the daily Charge only.

Price Plan Guide



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Enterprise Customers

3. Please Be Aware

- 3.1 Customers on Business Plus, Business Advance, Business Freedom and One Net Business accept that by opting in to Business Traveller it will be opting out of the 50 euro Rest of World monthly mobile data spend cap and any associated notifications whilst in the Business Traveller Zone. In the event that Customer subsequently opts out of Business Traveller, Customer will automatically be opted back into the 50 euro Rest of World monthly mobile data spend cap and any associated notifications whilst in the Business Traveller Zone.
- 3.2 Extras for Voice-enabled Connections (apart from standard UK email price plans and international Add-ons) are not available with Business Traveller. By opting into Business Traveller, Customer will not be able to opt into EuroTraveller or WorldTraveller.
- 3.3 The following number, text and call types are not included in the Business Traveller price plan: premium rate, non-geographic and revenue share numbers, picture and video messages and calls made through a virtual private network (VPN) which are all charged at Vodafone's Standard List Price roaming rates.
- 3.4 Customer acknowledges that opting into Business Traveller will automatically opt Customer out of any other Rest of World roaming offers or roaming bundles within the Business Traveller Zone including Vodafone Data Traveller. If Customer opts out of Business Traveller later the Rest of World roaming offers will resume.
- 3.5 For Business Traveller price plans, the first 50kb of data use per day (measured 00:00 to 23.59 local time of the capital city the call is made from) shall be free of charge, provided that the daily Charge has not already been incurred by making a call or sending a text.
- 3.6 For details on how to opt in and to find out which destinations are included in the Business Traveller Zone see www.vodafone.co.uk/workingabroad. Remember to check these destinations before the Connections travel as they may change from time to time.

4. Vodafone 'Business Traveller Zone':

| EUROPE ZONE | | |
|--------------------|-------------------------------|------------------------------------|
| Europe Zone 1 | | Europe Zone 2 |
| Austria | Ireland | Albania (*) |
| Belgium | Italy (inc. Vatican City) | Bosnia and Herzegovina (*) |
| Bulgaria | Latvia | Channel Islands (Guernsey, Jersey) |
| Canary Islands | Liechtenstein | Faroe Islands |
| Croatia | Lithuania | Isle of Man |
| Cyprus | Luxembourg | San Marino |
| Czech Republic | Malta | Switzerland |
| Denmark | Monaco | Turkey |
| Estonia | Netherlands | |
| Finland | Norway | |
| France | Poland | |
| French Territories | Portugal (inc. Madeira) | |
| Germany | Romania | |
| Gibraltar | Slovakia | |
| Greece | Slovenia | |
| Hungary | Spain (inc. Balearic Islands) | |
| Iceland | Sweden | |

Price Plan Guide

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| WORLD ZONE | | | |
|------------------------|--|----------------------------|--|
| Destination | Capital City (for daily Charge purposes) | Destination | Capital City (for daily Charge purposes) |
| Anguilla | The Valley | India | New Delhi |
| Antigua | St. John's | Indonesia | Jakarta |
| Argentina | Buenos Aires | Israel | Jerusalem |
| Aruba | Oranjestad | Jamaica | Kingston |
| Australia | Canberra | Japan | Tokyo |
| Barbados | Bridgetown | Kenya | Nairobi |
| Bermuda | Hamilton | Lesotho | Maseru |
| Bonaire | Kralendijk | Mexico | Mexico City |
| Brazil | Brasilia | Mozambique | Maputo |
| British Virgin Islands | Road Town | New Zealand | Wellington |
| Canada | Ottawa | Panama | Panama City |
| Cayman Islands | George Town | Peru | Lima |
| Chile | Santiago | Puerto Rico | San Juan |
| China | Beijing | Russia | Moscow |
| Colombia | Bogota | Qatar | Doha |
| Congo | Brazzaville | Serbia | Belgrade |
| Costa Rica | San José | Singapore | N/A |
| Curacao | Willemstad | South Africa | Pretoria |
| Dominica | Roseau | St. Kitts and Nevis | Basseterre |
| Dominican Republic | Santo Domingo | St. Lucia | Castries |
| Ecuador | Quito | St. Vincent | Kingstown |
| Egypt | Cairo | Suriname | Paramaribo |
| El Salvador | San Salvador | Thailand | Bangkok |
| Ghana | Accra | Trinidad and Tobago | Port of Spain |
| Grenada | St. Georges | Turks and Caicos Islands | Cockburn Town |
| Guatemala | Guatemala City | Uruguay | Montevideo |
| Guyana | Georgetown | USA | Washington DC |
| Haiti | Port-au-Prince | US Virgin Islands | Charlotte Amalie |
| Hong Kong | N/A | Saba | The Bottom |
| Sint Maarten | Philipsburg | Sint Eustatius | Oranjestad |
| | | | |
| Albania (*) | Tirana | Bosnia and Herzegovina (*) | Sarajevo |

(*) Albania and Bosnia are in the **Europe Zone 2** for OneNet Business, Business Freedom, Business Plus and Business Advance price plans.

For Small Business Solutions and Business Premier Albania and Bosnia are in the **Europe Zone 2** for customers who joined or renewed before 10th May 2018. Customers on these plans who joined on 10th May onwards have Albania and Bosnia in the **World Zone**.