

Enterprise price plan guide



Vodafone Global Traveller

This Price Plan Guide applies to the Vodafone Global Traveller price plan and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms and Mobile Service Terms, shall form the Agreement for the Global Traveller price plan.

Service Details

Vodafone Global Traveller is available to business customers on a Business Premier 7 and Business Black price plan only. It cannot be used with any other price plans. Please note that Customers cannot change their Business Premier Plan until the Minimum Term (as set out in the Commercial Terms) has been fulfilled.

Opting In

Customer may opt into Global Traveller by purchasing a Business Premier 7 and Business Black price plan only.

Using Global Traveller

Once opted in Customer's voice-enabled Connections:

- will be able to use Customer's applicable UK price plan (minutes, texts and data) in the Europe Zone (see table below) for standard calls and texts to any Europe Zone destination for free; and

will get 500 minutes (for all standard outgoing and incoming calls), 500 texts and 3GB of data to use in our Rest of World Zone (subject to countries where Vodafone is not permitted to roam, including, but not limited to, countries where sanctions are in force) – please see www.vodafone.co.uk/global-traveller to confirm which countries are available on Global Traveller from time to time. The Europe Zone and the Rest of World Zone constitute the 'Global Traveller Zone' (see the Europe Zone list below in this Price Plan Guide, and the Rest of World Zone list on www.vodafone.co.uk/global-traveller).

For the Europe Zone, calls or texts to destinations outside of the UK and the Europe Zone will be charged at Vodafone's international rates as set out in Customer's price plan.

For the Rest of World Zone, calls or texts to countries outside of the UK and the country the Connection is roaming in will be included in the Customer's 500 minute allowance. After the allowance has been utilised, Customer will be charged at Vodafone's standard roaming rates as set out in the Customer's price plan. Customer can use international Add-ons with Global Traveller while making calls or sending texts outside Europe for the Europe Zone, unless Vodafone states otherwise. Customer will not be able to use international Add-ons in the Rest of World Zone.

When Customer is travelling within the Global Traveller Zone, Customer's allowance shall renew as usual each month.

Please be aware

In the Rest of World Zone the 50 euro monthly mobile data spend cap will only be triggered once the inclusive allowance has been used. Please note that Customer may not opt out of Global Traveller once opted in. Please note that any extras for voice-enabled Connections (apart from standard UK email price plans and international Add-ons in the Europe Zone) are not available with Global Traveller. Please note that by opting into Global Traveller, Customer will not be able to opt into EuroTraveller, WorldTraveller or Business Traveller. The following number, text and call types are not included in the Global Traveller price plan: premium rate, non-geographic and revenue share numbers, picture and video messages and calls made through a virtual private network (VPN) which are all charged at Vodafone's standard roaming rates.

Customer acknowledges that any eligible roaming extras such as Global Premier Traveller or Vodafone Data Traveller that can be used with Global Traveller will only resume once Customer's inclusive allowance(s) in accordance with the applicable Price Plan have been fully utilised. For details on how to opt in and to find out which destinations are included in the Global Traveller Zone see www.vodafone.co.uk/global-traveller. Remember to check these destinations before the Connections travel as they may change from time to time.

Our 'Global Traveller Zone':

Europe Zone:

Austria	Italy (inc. Vatican City)
Belgium	Latvia
Bulgaria	Liechtenstein
Canary Islands	Lithuania
Channel Islands (Guernsey, Jersey)	Luxembourg
Croatia	Malta
Cyprus	Martinique
Czech Republic	Mayotte
Denmark	Netherlands
Estonia	Norway
Faroe Islands	Poland

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Finland	Portugal (inc. Azores and Madeira)
France (inc. Monaco and Corsica)	Réunion
French Guiana	Romania
Germany	San Marino
Gibraltar	Slovakia
Greece	Slovenia
Guadeloupe	Spain (inc. Balearic Islands)
Hungary	Sweden
Iceland	Switzerland
Ireland	Turkey
Isle of Man	

Rest of World Zone:

Please visit www.vodafone.co.uk/global-traveller to see what countries are included in the Rest of World Zone.

Please note that **Albania** and **Bosnia & Herzegovina** are included in the **Europe Zone** for customers who joined before 10th May 2018. For customers joining after 10th May 2018 Albania and Bosnia & Herzegovina are included in the **Rest of World Zone**.