

Price Plan Guide



Vodafone Business Traveller

Enterprise Customers - For contracts taken on or after 28th March 2019

This Price Plan Guide applies to the Vodafone Business Traveller price plan and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms, Mobility Service Terms, Service Specific Terms, Order and any applicable policies and guidelines shall form the Agreement for the Business Traveller price plan.

All Charges detailed in this Price Plan Guide are Standard List Price and subject to change.

1. Service Details and Opting In

- 1.1 Vodafone Business Traveller is available to business customers on Business Plus, Business Advance, Business Freedom, Business Optimiser price plans. It cannot be used with any other price plan.
- 1.2 Customer may opt into Business Traveller at account level only.
- 1.3 Business Traveller may take up to 24 hours to be applied to or removed from Customer's account.

2. Using Business Traveller

- 2.1 Once opted in Customer's Voice-enabled Connections will be able to use Customer's applicable UK price plan (minutes, texts and data):
 - (a) in the Europe Zone (see table at clause 4. of this Price Plan Guide) for standard calls and texts to any Europe Zone destination and back to the UK only; and
 - (b) in the World Zone (see table at clause 4. of this Price Plan Guide) for standard calls and texts to the destination the Connection is roaming in and back to the UK only.
- 2.2 The Europe Zone and the World Zone constitute the '**Business Traveller Zone**' (see table at clause 4. of this Price Plan Guide).
- 2.3 A daily per Connection Charge of £2.50 (excluding VAT) for the Europe Zone 2 (unless stated otherwise in the price plan guide for Customer's price plan) and £5.00 (excluding VAT) for the World Zone will be applied automatically to Customer's bill each day a Connection uses its phone within the relevant Business Traveller Zone (both for calls and texts to numbers within and outside the Business Traveller Zone and for data). There is no daily fee in Europe Zone 1. Please note that the per Connection Charge is in addition to Customer's per minute, per text and data Charges as set out in Customer's applicable UK price plan.
- 2.4 For the Europe Zone, calls or texts to destinations outside of the UK and the Europe Zone will be charged at Vodafone's international rates as set out in Customer's price plan and the daily Charge will still apply (in Europe Zone 2 only). For the World Zone, calls or texts to countries outside of the UK and the country the Connection is roaming in will be charged at Vodafone's international rates as set out in the Customer's price plan and the daily Charge will still apply.
- 2.5 Customer can use international Add-ons with Business Traveller while making calls or sending texts outside the Business Traveller destination they are roaming in for the World Zone, and in Europe for the Europe Zone unless Vodafone states otherwise. Customer shall also be able to use its standard email price plan whilst in the Business Traveller Zone.
- 2.6 When Customer is travelling within the Business Traveller Zone, Customer's allowance shall renew as usual each month.
- 2.7 Where a Business Traveller Zone destination is a country which has more than one time zone, Vodafone will count a day as 00:00 to 23:59 local time of the capital city of the local country (as set out below). Please note that where Customer travels to the Canary Islands, Vodafone will count a day as GMT+1. If a Connection travels to another destination in the Business Traveller Zone on the same day, the daily Charge shall apply once for the day on which that Connection uses its device, provided that the Connection does not cross into another charging day based on the local time of the capital city of the local country. Please note that Business Traveller applies to the whole of each Business Traveller Zone destination, the local time of the capital city of the local country is for calculation of the daily Charge only.

Price Plan Guide



Vodafone Business Traveller

Enterprise Customers - For contracts taken on or after 28th March 2019

3. Please Be Aware

- 3.1 Customers on Business Plus, Business Advance, Business Freedom, Business Optimiser accept that by opting in to Business Traveller it will be opting out of the 50 euro Rest of World monthly mobile data spend cap and any associated notifications whilst in the Business Traveller Zone. In the event that Customer subsequently opts out of Business Traveller, Customer will automatically be opted back into the 50 euro Rest of World monthly mobile data spend cap and any associated notifications whilst in the Business Traveller Zone.
- 3.2 Extras for Voice-enabled Connections (apart from standard UK email price plans and international Add-ons) are not available with Business Traveller. By opting into Business Traveller, Customer will not be able to opt into EuroTraveller or WorldTraveller.
- 3.3 The following number, text and call types are not included in the Business Traveller price plan: premium rate, non-geographic and revenue share numbers, picture and video messages and calls made through a virtual private network (VPN) which are all charged at Vodafone's Standard List Price roaming rates.
- 3.4 Customer acknowledges that opting into Business Traveller will automatically opt Customer out of any other Rest of World roaming offers or roaming bundles within the Business Traveller Zone including Vodafone Data Traveller. If Customer opts out of Business Traveller later the Rest of World roaming offers will resume.
- 3.5 For Business Traveller price plans, the first 50kb of data use per day (measured 00:00 to 23.59 local time of the capital city the call is made from) shall be free of charge, provided that the daily Charge has not already been incurred by making a call or sending a text.
- 3.6 For details on how to opt in and to find out which destinations are included in the Business Traveller Zone see www.vodafone.co.uk/workingabroad. Remember to check these destinations before the Connections travel as they may change from time to time.

4. Vodafone 'Business Traveller Zone':

EUROPE ZONE		
Europe Zone 1		Europe Zone 2
Austria	Ireland	Channel Islands (Guernsey, Jersey)
Belgium	Italy (inc. Vatican City)	Faroe Islands
Bulgaria	Latvia	Isle of Man
Canary Islands	Liechtenstein	San Marino
Croatia	Lithuania	Switzerland
Cyprus	Luxembourg	Turkey
Czech Republic	Malta	
Denmark	Monaco	
Estonia	Netherlands	
Finland	Norway	
France	Poland	
French Territories	Portugal (inc. Madeira)	
Germany	Romania	
Gibraltar	Slovakia	
Greece	Slovenia	
Hungary	Spain (inc. Balearic Islands)	
Iceland	Sweden	

Price Plan Guide



Vodafone Business Traveller

Enterprise Customers - For contracts taken on or after 28th March 2019

WORLD ZONE			
Destination	Capital City (for daily Charge purposes)	Destination	Capital City (for daily Charge purposes)
Albania	Tirana	St. Vincent	Kingstown
Anguilla	The Valley	Suriname	Paramaribo
Antigua	St. John's	Thailand	Bangkok
Argentina	Buenos Aires	Trinidad and Tobago	Port of Spain
Aruba	Oranjestad	Turks and Caicos Islands	Cockburn Town
Australia	Canberra	Uruguay	Montevideo
Barbados	Bridgetown	USA	Washington DC
Bermuda	Hamilton	US Virgin Islands	Charlotte Amalie
Bonaire	Kralendijk	Saba	The Bottom
Bosnia and Herzegovina	Sarajevo	Sint Eustatius	Oranjestad
Brazil	Brasilia	Afghanistan	Kabul
British Virgin Islands	Road Town	Andorra	Andorra la Vella
Canada	Ottawa	Armenia	Yerevan
Cayman Islands	George Town	Bahrain	Manama
Chile	Santiago	Bangladesh	Dhaka
China	Beijing	Cambodia	Phnom Penh
Colombia	Bogota	Fiji	Suva
Congo	Brazzaville	Georgia	Tbilisi
Costa Rica	San José	Honduras	Tegucigalpa
Curacao	Willemstad	Jordan	Amman
Dominica	Roseau	Kazakhstan	Astana

Price Plan Guide



Vodafone Business Traveller

Enterprise Customers - For contracts taken on or after 28th March 2019

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Destination	Capital City (for daily Charge purposes)	Destination	Capital City (for daily Charge purposes)
Dominican Republic	Santo Domingo	South Korea	Seoul
Ecuador	Quito	Kuwait	Kuwait City
Egypt	Cairo	Laos	Vientiane
El Salvador	San Salvador	Macau	Macau City
Ghana	Accra	Macedonia	Skopje
Grenada	St. Georges	Malaysia	Kuala Lumpur
Guatemala	Guatemala City	Moldova	Chişinău
Guyana	Georgetown	Mongolia	Ulaanbaatar
Haiti	Port-au-Prince	Montenegro	Podgorica
Hong Kong	N/A	Montserrat	Plymouth
Sint Maarten	Philipsburg	Morocco	Rabat
India	New Delhi	Myanmar	Naypyidaw
Indonesia	Jakarta	Nicaragua	Managua
Israel	Jerusalem	Oman	Muscat
Jamaica	Kingston	Pakistan	Islamabad
Japan	Tokyo	Papua New Guinea	Port Moresby
Kenya	Nairobi	Paraguay	Asunción
Lesotho	Maseru	Philippines	Manila
Mexico	Mexico City	Samoa Western	Apia
Mozambique	Maputo	Saudi Arabia	Riyadh
New Zealand	Wellington	South Sudan	Juba

Price Plan Guide



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WORLD ZONE			
Destination	Capital City (for daily Charge purposes)	Destination	Capital City (for daily Charge purposes)
Panama	Panama City	Sri Lanka	Colombo
Peru	Lima	Swaziland	Mbabane
Puerto Rico	San Juan	Taiwan	Taipei
Russia	Moscow	Tanzania	Dodoma
Qatar	Doha	Tonga	Nuku'alofa
Serbia	Belgrade	Ukraine	Kiev
Singapore	N/A	United Arab Emirates	Abu Dhabi
South Africa	Pretoria	Uzbekistan	Tashkent
St. Kitts and Nevis	Basseterre	Vanuatu	Port Vila
St. Lucia	Castries	Vietnam	Hanoi