

Price Plan Guide



Vodafone Mobile Broadband

Enterprise Customers – For Contracts taken on or after 28th March 2019

This Price Plan Guide applies to the Vodafone Mobile Broadband price plan and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the General Terms, Mobility Service Terms, Service Specific Terms, Order and any applicable policies and guidelines shall form the Agreement for the Vodafone Mobile Broadband price plan.

All Charges detailed in this Price Plan Guide are Standard List Price and subject to change.

1. Corporate Mobile Broadband SIM Only Price Plan Ladder

	Data plan 2	Data plan 10	Data plan 20	Data plan 30	Data plan 50	Data plan 60
Monthly Access Fee (per Connection)	£12.50	£15	£18	£22	£25	£32
Minimum Term	12 months					
Inclusive UK Data	2GB	10GB	20GB	30GB	50GB	60GB
Spend manager capping	Available					

2. Smart Funding Mobile Broadband Price Plan Ladder

	SF Data plan 2	SF Data plan 10	SF Data plan 20	SF Data plan 30	SF Data plan 50	SF Data plan 60
Handset Band 1 Monthly Access Fee (per Connection)	£47.00	£55.00	£60.00	£65.00	£75.00	£80.00
Handset Band 2 Monthly Access Fee (per Connection)	£30.00	£37.00	£42.00	£47.00	£57.00	£62.00
Handset Band 3 Monthly Access Fee (per Connection)	£17.00	£25.00	£30.00	£35.00	£45.00	£50.00
Minimum Term	24 months					
Inclusive UK Data	2GB	10GB	20GB	30GB	50GB	60GB

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Spend manager capping	Available
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See Commercial Terms for applicable Handset Band.

3. Included in Price Plan

3.1 Data

- (a) Each Vodafone Mobile Broadband connection will have the data allowance set out in the Price Plan Ladder that can be used without an additional charge.
- (b) All other data usage on the Vodafone Mobile Broadband plans shall be charged at the out of bundle rates set out in this Price Plan Guide.

3.2 Roaming and Data:

(a) Business Traveller:

- (i) Customer will be automatically opted in to Business Traveller within Vodafone Mobile Broadband (take UK minutes, texts and data abroad for £2.50 a day per Connection in Vodafone's Europe Zone 2 and £5.00 a day per Connection in Vodafone's World Zone (there is no daily fee in Europe Zone 1)). Customer may opt out of Business Traveller at any time, and may choose not to opt in if Customer prefers.
- (ii) By opting into either of the Business Traveller options set out above, Customer will automatically opt out of the 50 euro monthly spend limit for data in Business Traveller countries, together with associated notifications, because Customer will be using its UK data allowance.
- (iii) Customer can opt out of Business Traveller with Vodafone Mobile Broadband at any time and will revert to Standard List Price roaming rates and the 50 euro monthly spend data cap.
- (iv) The Business Traveller Price Plan Guide applies to Customer's use of Business Traveller (please see www.vodafone.co.uk/businesstraveller).

4. Out of Bundle Charges

The Charges below will apply once Customer exceeds its included data allowance:

Data Out of Bundle Charge	Charge per GB
Charge once the inclusive data allowance has been used in each month	£12.77 per GB, charged in per GB Increments.

The charges below will apply for text messages

Standard UK Text Charges	Charge per text
Standard UK text message	15p
Standard UK picture message	33.3p
Standard UK long text	15p
Standard UK video message	51p
International Text messages (per message)	Charge per text
Worldwide (up to 160 characters) per text	29.17p

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5. Travelling and Using Devices Abroad

5.1 Business Traveller:

The following Charges apply for Business Traveller (unless Customer opts out). The Charges apply per Roaming Zone.

Roaming Zone	Daily Connection Charge	Charge per GB
Europe Zone 1:	£0.00	Use UK Data Bundle then charged £12.77 per GB
Europe Zone 2:	£2.50 Daily Fee per Connection	Use UK Data Bundle then charged £12.77 per GB
World Zone:	£5.00 Daily Fee per Connection	Use UK Data Bundle then charged £12.77 per GB

List of countries by Zone are detailed on page 4 of this Price Plan Guide.

Data allowance can be used while roaming if opted in Business Traveller, this will only apply to countries in Business Traveller (refer to <http://www.vodafone.co.uk/businesstraveller> for more details).

6. Data and Text Outside the UK

6.1 These are the rates Customer will pay if not opted into Business Traveller. If opted into Business Traveller, Customer will pay these rates for any countries not covered by Business Traveller.

6.2 Vodafone has divided the world into zones which carry different Charges. As zones, countries and Charges change from time to time, please check Vodafone's website before travelling at <https://www.vodafone.co.uk/business/business-mobile-plans/business-roaming/roaming#tab-1508861416415-wg-1508861416859>

Zone	Sending texts	Sending picture messages	Using the internet
Europe Zone 1	Domestic (†)	Domestic (†)	Domestic (†)
Europe Zone 2	6.8p per text	37p per picture message	38.29p per MB
Asia Pacific	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
USA & Canada	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
Rest of World Zone 1	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
Rest of the World Zone 2	50p per text plus the UK text message rate	37p per picture message	£6 per MB for the first 5 Mb, then £30 per 5MB thereafter

(†) Customers are charged standard UK charges and standard UK out-of-bundle charges.

Additional Charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this Charge to Customer.

Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).

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List of Countries by Zone:

- (a) **Europe Zone 1:** Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (inc. Monaco), Germany, Gibraltar, Greece, Hungary, Iceland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, The Netherlands, Norway, Poland, Portugal (inc. Madeira), Republic of Ireland, Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden
- (b) **Europe Zone 2:** , Faroe Islands, Guernsey, Isle of Man, Jersey, San Marino, Switzerland, Turkey
- (c) **USA & Canada**
- (d) **Asia Pacific:** Australia, New Zealand, South Africa, Singapore, Taiwan, Thailand
- (e) **Rest of World Zone 1:** All other countries
- (f) **Rest of World Zone 2:** Airlines (Aeroplane, Flight), Andorra, Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Greenland, Laos, Lebanon, Libya, Madagascar, Maldives, Maritime (Cruise,Ferry,Ship), Sao Tome and Principe, Solomon Islands, Turkmenistan, Uzbekistan

7. Opt in Options - Roaming Data Caps

When Roaming Data Caps are added, they will override the standard roaming cap of £39.33 (50 euro spend cap) and give a new cap in Europe Zone 2 and Rest of World Zones. Notification sent at 80% of usage, then capped at 100% of usage. When used with Business Traveller will not take into account Business Traveller countries.

Description	Access Fee	Value notification sent at 80% Usage	Value Cap applied at 100% Usage
Roaming Cap £200.00	£0.00	£160.00	£200.00
Roaming Cap £500.00	£0.00	£400.00	£500.00
Roaming Cap £750.00	£0.00	£600.00	£750.00
Roaming Cap £1,000.00	£0.00	£800.00	£1,000.00
Roaming Cap £1,250.00	£0.00	£1,000.00	£1,250.00
Roaming Cap £1,500.00	£0.00	£1,200.00	£1,500.00
Roaming Cap £2,000.00	£0.00	£1,600.00	£2,000.00

8. Inclusive European Roaming Fair Usage Policy

- 8.1 Inclusive European Roaming services are intended for use during periodic travel and not for customers roaming across foreign networks on a semi-permanent or permanent basis.
- 8.2 If Customer or Customer's Users use its mobile in the inclusive European Roaming Zone for more than 50% of the time in any 4 month rolling period, they will receive a text requesting more moderate use of Vodafone's roaming services.
- 8.3 If Customer or Customer's Users usage in the inclusive European Roaming Zones continues to exceed 50% as described above, over the 2 week period following the first notification, Customer may be charged for further use or Vodafone may bar Customer from using Vodafone's roaming services. Customer will be notified before Vodafone applies the bar.

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9. General

- 9.1 Any data allowance or usage increment relates to use of all or part of the specified amount. Charges are correct at time of print. Unless Customer is on a '4G Ready' or '4G' plan, upload data speed will be limited to 8Mbps and download data speed will be limited to 10Mbps.
- 9.2 Vodafone mobile broadband speeds are subject to network coverage and capacity, and the mobile broadband device used for connection. Speeds may vary significantly.