



Media alert

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VODAFONE UK BRINGS 4-HOUR PHONE REPLACEMENT SERVICE TO SMEs

Vodafone Rapid now available to small and medium enterprise (SME) and large customers with more than 50 connections

Vodafone UK is now offering its Vodafone Rapid phone replacement service to business customers with more than 50 connections, helping to keep SME and large businesses up and running when their mobile devices are lost, stolen, damaged or breakdown.

Vodafone Rapid aims to get replacement phones into the hands of businesses almost anywhere in the UK* within four hours of an approved insurance claim being made. Furthermore, for every hour beyond the four hours Vodafone will give customers £10 (up to a maximum of £40).

Vodafone Rapid was launched as an industry first in the UK last year to our small business customers. Today our larger business customers can now benefit from the service, which sees mobiles delivered by dedicated scooters in London and by courier to addresses across the rest of the country.

Phil Mottram, Enterprise Director at Vodafone UK, said: "Many executives rely on access to their mobile devices to conduct their work and run their businesses in the most convenient and efficient way possible. For those with a heavy reliance it's critical to get replacement phones as quickly as possible when a mobile is lost, stolen, damaged or breaks down. This is where Vodafone Rapid comes in – getting the country's business population back up and running with a replacement phone within just four hours."

Find out more about Vodafone Rapid at vodafone.co.uk/rapid

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Vodafone UK

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About Vodafone Rapid

*Vodafone Rapid ensures a business is back up and running as soon as possible if their mobile phone is accidentally damaged, lost or stolen or has broken down (out of warranty). We'll aim to get business customers who have the service a replacement phone within four hours, almost anywhere across the UK. There are a small number of locations that aren't eligible for 4-hour delivery. See [terms and conditions](#) for more details. Vodafone Rapid is available on all Business Plans when insurance is added and on some plans it's included for free.

For more information please contact:

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